



**ORDER OF THE HEALTH OFFICER No. C19-07u**

**ORDER OF THE HEALTH OFFICER  
OF THE CITY AND COUNTY OF SAN FRANCISCO  
DIRECTING ALL INDIVIDUALS IN THE COUNTY TO CONTINUE  
STAYING SAFER AT THEIR PLACES OF RESIDENCE TO THE  
EXTENT THEY CAN EXCEPT FOR IDENTIFIED NEEDS AND  
ACTIVITIES, AND TO FOLLOW HEALTH RISK REDUCTION  
MEASURES OUTSIDE THEIR RESIDENCES; URGING GOVERNMENT  
AGENCIES TO PROVIDE SHELTER AND SANITATION FACILITIES  
TO INDIVIDUALS EXPERIENCING HOMELESSNESS; REQUIRING  
ALL BUSINESSES AND RECREATION FACILITIES THAT ARE  
ALLOWED TO OPERATE TO IMPLEMENT HEALTH RISK  
REDUCTION MEASURES; AND DIRECTING ALL BUSINESSES,  
FACILITY OPERATORS, AND GOVERNMENTAL AGENCIES TO  
CONTINUE THE TEMPORARY CLOSURE OF ALL OPERATIONS  
THAT ARE NOT YET SAFE ENOUGH TO RESUME**

**(STAY SAFER AT HOME)**

DATE OF ORDER: March 23, 2021

*This Order generally allows reopenings of businesses and activities consistent with the State's assignment of the County to the orange tier (tier 3), based on moderate transmission of the virus, subject to certain further San Francisco safety restrictions based on local health conditions.*

**Please read this Order carefully. Violation of or failure to comply with this Order is a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code § 120295, *et seq.*; California Penal Code §§ 69, 148(a)(1); and San Francisco Administrative Code § 7.17(b).)**

Summary: On February 25, 2020 the Mayor of the City and County of San Francisco (the "County") declared a state of emergency to prepare for coronavirus disease 2019 ("COVID-19"). On March 5, 2020 the County recorded its first reported case of COVID-19. On March 16, 2020 the County and five other Bay Area counties and the City of Berkeley, working together, were the first in the State to implement shelter-in-place orders in a collective effort to reduce the impact of the virus that causes COVID-19. Since that time, we have come to learn that the virus can be transmitted in the air through



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aerosols and that the risk of such airborne transmission is generally higher indoors. Also, while treatments for the disease are improving and vaccines are being administered, treatments remain limited and only a minority of residents has been vaccinated to date. The majority of the population remains susceptible to infection, and local conditions could rapidly worsen if people fail to safely modify their behavior, including wearing face coverings, adhering to social distancing requirements, and avoiding gatherings.

Initially the shelter-in-place orders generally required individuals to stay in their residences except for essential needs like grocery shopping, working in essential businesses, providing essential government functions, or engaging in essential travel. Over time, and based on health data and a risk analysis, the County allowed the phased resumption of some businesses and activities, consistent with the roadmap that the State has established under its order. Consistent with the State's April 2020 initial four-stage roadmap for reopening, the County created its own phased reopening plan. The County's plan provides for the incremental resumption of certain business and other activities to gradually increase the volume of person-to-person contact to help contain the risk of a surge in COVID-19 cases in the County and the region. The County's plan is available online at <https://sf.gov/topics/reopening>.

Because of the density of San Francisco and local health conditions, the County has moved more cautiously than the State otherwise allows. Our collective effort had a positive impact on limiting the spread of the virus. Early on the County, along with the other Bay Area jurisdictions, were able to bend the curve and preserve hospital capacity. Still, the severe danger the virus poses to the health and welfare of all continues. We need to be vigilant and there remains a continuing risk a surge will overwhelm the capacity of our hospital system.

Indeed, back in July 2020 the County and the region experienced a second surge in infections and hospitalizations, and took appropriate steps to respond, including pausing the reopening process. Along with all the other counties in the Bay Area, the County was placed on the State monitoring list and temporarily suspended certain additional business activities as required by the State Health Officer. Over the next month, with the collective efforts of businesses and residents, the County was able again to reduce its virus transmission rate and resume reopening some businesses and other activities.

On August 28, 2020 the State adopted a new four-tiered, color-coded framework based on the prevalence of virus transmission in each county to guide reopening statewide—the Blueprint for a Safer Economy—and the State has revised that framework since its initial implementation. That framework can be found online at <https://covid19.ca.gov/safer-economy>. Under the State's framework, counties can be more restrictive than this State framework allows. The State initially assigned the County to the second most restrictive tier, substantial (red). In September and October, the County advanced from the moderate (orange) tier to the minimal (yellow) tier. As case rates and other indicators have changed, the State has moved counties between tiers, and in November 2020 with case rates increasing most counties have moved to the more restrictive tiers.



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San Francisco along with the rest of the Bay Area appears to have bent the curve and be on the other side of the surge in cases and hospitalizations that began last Fall, as San Francisco has done twice before. On January 26, 2021 the State removed the Bay Area from the State's Regional Stay At Home Order, and San Francisco reverted to the purple tier (tier 1, widespread virus transmission) under the California Blueprint for a Safer Economy. On March 2, 2021, the State reassigned San Francisco to the red tier (tier 2, substantial virus transmission). On March 23, 2021, the State reassigned San Francisco to the orange tier (tier 3, substantial virus transmission).

Consistent with the State's Framework for a Safer Economy and that recent tier reassignment, San Francisco is allowing certain additional businesses and other activities to reopen starting March 24, 2021, with some additional required safety requirements under this amended Stay-Safer-At-Home Order and companion health directives. The decisions to reopen balance the public health risks of COVID-19 transmission with the public health risks of economic and mental health stress. Even though COVID-19 case rates have come down, there remains a risk that people who you come into contact with when you are outside your Residence may have COVID-19. Most COVID-19 infections are caused by people who have no symptoms of illness. We also have confirmed there are new, more contagious virus variants in the San Francisco Bay Area and that these variants are more likely to cause serious illness and death.

The opening of sectors does not necessarily signify that these activities are "safe." The purpose of the required safety protocols contained in the order and directives is make these activities and sectors safer for workers and the public. But reopening requires that all individuals and businesses use particular care and do their part to make these activities as safe as possible by strictly and consistently wearing Face Coverings and following Social Distancing Requirements and all other safety protocols.

People at risk for severe illness with COVID-19—such as unvaccinated older adults, and unvaccinated individuals with health risks—and members of their household are urged to defer participating at this time in activities with other people outside their household where taking protective measures of wearing face masks and social distancing may be difficult, especially indoors or in crowded spaces.

We are going to have to live with the threat of the virus for months to come. And for us to be able to keep our schools open and continue to reopen those that are not yet providing in-person education, as well as reopen and expand business and other activities and promote the recovery of our economy, we are all going to have to take responsibility to act safely, including wearing face coverings, keeping at least six feet from others who are not in our household, washing our hands frequently, conducting activities outdoors rather than indoors where possible and avoiding gatherings. We are all in this together, and each of us is going to have to make sacrifices for the good of the community as a whole, including for our most vulnerable members.



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This Order includes the following requirements, and you should review the Order itself for additional details.

General Requirements. The Order:

- Requires all residents in the County to reduce the risk of COVID-19 transmission by staying in their residences to the extent possible and minimizing trips and activities outside the home;
- Allows people to engage in listed activities, including, for example, working for or going to the businesses listed below and certain governmental and essential infrastructure activities, as well as engaging in essential activities, outdoor activities, certain additional activities, and travel related to those activities;
- Urges people at risk for severe illness with COVID-19—such as unvaccinated older adults, and unvaccinated individuals with health risks—and members of their household to defer participating in activities with other people outside their household where taking protective measures of wearing face masks and social distancing may be difficult, especially indoors or in crowded spaces;
- Continues to require everyone to wear face coverings while outside their residences, subject to limited exceptions;
- Continues to require everyone to follow social distancing requirements, including staying at least six feet away from members outside of their household, subject to limited exceptions;
- Continues to urge government agencies to provide shelter and sanitation facilities for individuals experiencing homelessness;
- Continues to require everyone to comply with requirements issued by the State and other Health Officer orders and directives; and
- Limits gatherings among different households to help reduce the transmission of the virus.

Requirements for All Businesses. The Order:

- Allows certain businesses to operate onsite, including essential businesses, outdoor businesses, healthcare operations, and certain additional businesses, subject to safety protocols to help reduce transmission risk;
- Requires that non-essential businesses continue to maximize the number of people who work remotely from home to the extent possible;
- Requires businesses to complete and post a Social Distancing Protocol checklist in the form attached to the Order as Appendix A;
- Requires businesses to direct personnel to stay home when sick and prohibits adverse action against personnel for doing so;
- Requires businesses and governmental entities to report to the San Francisco Department of Public Health when three or more personnel test positive for the virus that causes COVID-19 within a two-week period;
- Requires businesses to post certain signage, including for many indoor businesses signage regarding ventilation systems;



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- Urges businesses that operate indoors to implement ventilation guidelines, requires all businesses that operate indoors and are open to members of the public to post a placard about what, if any, ventilation measures they are implementing, and requires at least one ventilation measure for certain of those businesses;
- Requires businesses that operate indoors and allow face coverings to be removed to implement at least one of the ventilation measures under the Department of Public Health’s guidelines;
- Requires all businesses that operate indoors and serve members of the public indoors to implement written procedures to “meter” or track the number of persons entering and exiting the facility to ensure that the maximum capacity for the establishment is not exceeded; and
- Requires businesses to cancel reservations or appointments without a financial penalty when a customer has a COVID-19 related reason.

Mandatory Best Practices Health Officer Directives. The Order requires that businesses and other entities currently permitted to operate review and comply with any applicable Health Officer Directives, and many of them require a Health and Safety Plan be completed and posted. These requirements include measures to help protect health of workers and customers, such as face covering, social distancing and sanitation protocols and, in many instances, capacity limits. All directives are available online at [www.sfdph.org/directives](http://www.sfdph.org/directives).

Term. This Order will remain in effect, without a specific expiration date, for so long as the threat of the pandemic continues, or until this Order is otherwise extended, rescinded, superseded, or amended in writing by the Health Officer. But the Health Officer will continue to carefully monitor the evolving situation and will periodically revise this Order to loosen – or, if need be, tighten – restrictions as conditions warrant, to help further the safer economic recovery , reopening of schools and resumption of other activities.

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**UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE  
SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND  
COUNTY OF SAN FRANCISCO (“HEALTH OFFICER”) ORDERS:**

1. Purpose and Findings.

- a. Purpose. As of the effective date and time set forth in Section 13, below, this Order supersedes the March 2, 2021 Order of the Health Officer, No. C19-07t (the “Prior Order”), and all individuals, Businesses (as defined in Section 8.e below), and applicable government agencies in the County are required to follow the provisions of this Order. This Order continues to temporarily prohibit certain Businesses and activities from resuming and limits gatherings with individuals from other Households (as defined in Section 3.b below) until it is safer to do so. But it allows certain other Businesses, activities, travel and governmental functions to occur subject to specified health and safety restrictions, limitations, and conditions to limit the transmission of Novel Coronavirus Disease 2019 (“COVID-19”). COVID-19 continues to pose a severe risk to residents of our County, and significant safety



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measures are necessary to protect against a surge in COVID-19 cases, serious illnesses and deaths. Accordingly, this Order requires risk reduction measures to be in place across Business sectors and activities that are allowed to occur, ensuring necessary precautions are followed as we adapt the way we live and function in light of the ongoing threat that the virus now poses and is very likely to continue to pose for some time to come. The Health Officer will continue to monitor data regarding COVID-19 and the evolving scientific understanding of the risks COVID-19 poses and may amend or rescind this Order based on analysis of that data and knowledge.

- b. Intent. The primary intent of this Order is to ensure that County residents continue to stay safer in their Residences (as defined in Section 3.b, below) to the extent possible and that together as a community our residents, along with visitors and workers in the County, take appropriate risk reduction measures, especially while outside their Residences, to slow the spread of COVID-19 and mitigate its impact on the delivery of critical healthcare services in the County and the region. As further provided in Section 2, below, the Health Officer intends to allow the phased resumption of Businesses and activities to provide for a safer reopening, with specified risk reduction measures, all while the Health Officer continues to assess the transmissibility and clinical severity of COVID-19 in light of the COVID-19 Indicators and risk framework described in Section 2 below.
- c. Interpretation. All provisions of this Order must be interpreted to effectuate the intent of this Order as described in subsection (b) above. The summary at the beginning of this Order as well as the headings and subheadings of sections contained in this Order are for convenience only and may not be used to interpret this Order; in the event of any inconsistency between the summary, headings or subheadings and the text of this Order below, the text will control. Certain initially capitalized used in this Order have the meanings given them in Section 8 below. The interpretation of this Order in relation to the health orders of the State is described in Section 10 below.
- d. Effect of Failure to Comply. Failure to comply with any of the provisions of this Order constitutes an imminent threat and menace to public health, constitutes a public nuisance, and is punishable by fine, imprisonment, or both, as further provided in Section 12 below.
- e. Continuing Severe Health and Safety Risk Posed by COVID-19. This Order is issued based on evidence of continued significant community transmission of COVID-19 within the County and throughout the Bay Area; continued uncertainty regarding the degree of undetected asymptomatic transmission; scientific evidence and best practices regarding the most effective approaches to slow the transmission of communicable diseases generally and COVID-19 specifically; evidence that the age, condition, and health of a significant portion of the population of the County places it at risk for serious health complications, including death, from COVID-19; and further evidence that others, including younger and otherwise healthy people, are also at risk for serious outcomes including death. Due to the outbreak of COVID-19 in the



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general public, which remains a pandemic according to the World Health Organization, there is a public health emergency throughout the County, region and State. That immediate threat to public health and safety is also reflected in the continuing declarations of emergency referenced in Section 9.a below. Making the problem worse, some individuals who contract the virus causing the COVID-19 disease have no symptoms or have mild symptoms, which means they may not be aware they carry the virus and are transmitting it to others. Further, evidence shows that the virus can survive for hours to days on surfaces and be indirectly transmitted between individuals and also may be transmitted through airborne micro-droplets. Because even people without symptoms can transmit the infection, and because evidence shows the infection is easily spread, gatherings of people and other direct or indirect interpersonal interactions, particularly those that occur indoors, can result in preventable transmission of the virus.

- f. Local Health Conditions Relating to COVID-19. The efforts taken beginning in March 2020 under the prior shelter-in-place orders of the Health Officer, along with those of health officers of five neighboring counties, slowed the virus's trajectory. While the public health emergency and threat to the County's population remain severe, the region has significantly increased its capacity to detect cases, contain spread, and treat infected patients through widespread testing; greatly expanded its case investigation and contact tracing program and workforce; and expanded hospital resources and capacity. At the same time, across the region and the rest of the State, there had been a significant reopening of Businesses and activities, accompanied by an increase in cases and hospitalizations, which increases carry risks to County residents and resources. As we continue to evolve our strategies for protecting residents of the County from COVID-19, we must consider both the trajectory of the virus in the County and across the region, and the increased health risks associated with the opening of many Businesses and activities under the Prior Order. To protect the community from COVID-19, we must ensure that when people engage in activities they are doing so as safely as possible.
  - g. Cases, Hospitalizations and Deaths. As of March 20, 2021, there were 34,805 confirmed cases of COVID-19 in the County (up from 37 on March 16, 2020, the day before the first shelter-in-place order in the County went into effect) as well as at least 451 deaths (up from a single death on March 17, 2020). This information, as well as information regarding hospitalizations and hospital capacity, is regularly updated on the San Francisco Department of Public Health's website at <https://data.sfgov.org/stories/s/fjki-2fab>.
2. Health Gating and Risk Criteria Framework for Reopening.
    - a. Health Gating. To inform decisions about whether and how to augment, limit, or temporarily prohibit Businesses or activities to slow the spread of COVID-19, the Health Officer will continually review (1) progress on the COVID-19 Indicators; (2) developments in epidemiological and diagnostic methods for tracing,





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diagnosing, treating, or testing for COVID-19; and (3) scientific understanding of the transmission dynamics and clinical impact of COVID-19.

The COVID-19 Indicators and vaccine coverage will be key drivers in the Health Officer's gating decisions. In particular, the number of new COVID-19 cases per 100,000 residents, the rate of change in COVID-19 hospitalizations, and the amount of available hospital capacity will help guide decisions. If any indicator or a collection of these and other indicators are orange or red, then the Health Officer will give serious consideration to pausing or even reversing openings if appropriate. Also, the total number of hospitalized COVID-19 patients, and whether this total number is significantly increasing, flat, or decreasing, will play a role in gating decisions. Modeling estimates of peak hospitalizations will also be considered.

Information about San Francisco's status under the COVID-19 Indicators is available on the City's website at <https://data.sfgov.org/stories/s/Key-Health-Indicators-on-Containing-COVID-19/epem-wyzb>.

In addition to evaluating the COVID-19 Indicators in making gating decisions, the Health Officer will also consider the estimate of the effective reproductive number ( $Re$ ), and whether there is evidence it is increasing, stable, or decreasing. The effective reproductive number ( $Re$ ) is the average number of secondary cases per infectious case in the setting of public health interventions (e.g., sheltering in place, Face Coverings, physical distancing, etc.). When  $Re > 1$ , the epidemic curve increases. When  $Re < 1$ , the epidemic curve decreases. When  $Re \sim 1$ , the epidemic curve is flat.

b. Risk Criteria for Additional Businesses and Additional Activities Under Phased Reopening.

In connection with the health indicators and other public health data discussed above, the Health Officer will consider the risk of transmission involved in Businesses or activities in determining when and how they can safely resume, or if they must remain or be ordered temporarily closed. The following risk criteria will inform this analysis:

- 1) *Ability to modify behavior to reduce risk*—whether individuals engaged in the Business or other activity can wear Face Coverings at all times, maintain at least six feet of physical distancing at all times, and comply with other Social Distancing Requirements, including hand washing and sanitation;
- 2) *Avoidance of risky activities*—whether the nature of the Business or activity necessarily involves eating or drinking (which requires removing Face Covering); gatherings with other Households (which presents risks as described in subsection d below); or singing, chanting, shouting, or playing



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wind/brass instruments (which all present significant risk of airborne transmission);

- 3) *Setting*—Outdoor Businesses and activities are safer than indoor businesses or activities, so outdoors is strongly preferred;
- 4) *Mixing of Households*—Mixing of people from different Households present higher risk of virus transmission and community spread, and the more different Households that mix, the greater the cumulative risk;
- 5) *Number, frequency, duration and distance of contacts*—The more people who interact, the higher the risk of virus transmission; and the more people who gather at a site, or the more sites involved in the business, possible interactions increase exponentially (number of contacts). The more often people interact, the higher the risk of virus transmission (frequency of contacts). The longer the duration of contacts, the higher the risk of virus transmission (duration of contacts). The closer the proximity of people, the higher the risk of virus transmission (distance of contacts); and
- 6) *Modification potential*—the degree to which best practices health protocols can reduce the risk of transmission, where those protocols can be properly implemented.

3. General Requirements for Individuals.

- a. Staying Safer At Home Is The Best Way To Control Risk. Staying home as much as possible is the best way to prevent the risk of COVID-19 transmission, and therefore minimizing trips and activities outside the home helps reduce risk to individuals and the community. All activities that involve contact with people from different Households increase the risk of transmission of COVID-19.
- b. Residences and Households. For purposes of this Order, “Residences” include hotels, motels, shared rental units, and similar facilities. Residences also include living structures and outdoor spaces associated with those living structures, such as patios, porches, backyards, and front yards that are only accessible to a single family or Household. For purposes of this order “Household” means people living in a single Residence or shared living unit. Households do not refer to individuals who live together in an institutional group living situation such as in a dormitory, fraternity, sorority, monastery, convent, or residential care facility.
- c. Individuals Experiencing Homelessness. Individuals experiencing homelessness are strongly urged to obtain shelter. Government agencies and other entities operating shelters and other facilities that house or provide meals or other necessities of life for individuals experiencing homelessness are strongly urged to, as soon as possible, make such shelter available, and must take appropriate steps to help ensure compliance with Social Distancing Requirements, including adequate provision of hand sanitizer. Also, individuals experiencing homelessness who are unsheltered and living in encampments should, to the maximum extent feasible, abide by 12 foot by



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12 foot distancing for the placement of tents, and government agencies should provide restroom and hand washing facilities for individuals in such encampments as set forth in Centers for Disease Control and Prevention Interim Guidance Responding to Coronavirus 2019 (COVID-19) Among People Experiencing Unsheltered Homelessness (<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/unsheltered-homelessness.html>).

- d. People At Risk For Severe Illness. People at risk for severe illness with COVID-19—such as unvaccinated older adults, and unvaccinated individuals with health risks—and members of their household are urged to defer participating at this time in activities with other people outside their household where taking protective measures of wearing face masks and social distancing may be difficult, especially indoors or in crowded spaces. The most up-to-date information about who is at increased risk of severe illness and people who need to take extra precautions can be found at <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-increased-risk.html>.
- e. Mandatory Risk Reduction Measures For Individuals Outside their Place of Residence. When people leave their place of Residence, they must (1) strictly comply with the Social Distancing Requirements as defined in Section 8.o, including maintaining at least six feet of social distance from other people not in the same Household, except as expressly provided in this subsection below or elsewhere in this Order, and (2) wear Face Coverings as defined and provided in, and subject to the limited exceptions in, Health Officer Order No. C19-12e issued March 18, 2021 (the “Face Covering Order”), including any future amendments to that order. The requirement to strictly comply with Social Distancing Requirements is subject to a limited exception as necessary to provide care (including childcare, adult or senior care, care to individuals with special needs, and patient care); as necessary to carry out the work of Essential Businesses, Essential Governmental Functions, or provide for Minimum Basic Operations; or as otherwise expressly provided in this Order. For clarity, individuals who do not currently reside in the County must comply with all applicable requirements of this Order when in the County.

Importantly, while the COVID-19 vaccines have been shown to be highly effective at preventing people from getting sick, we do not yet know if people who have been vaccinated can still get the virus and spread COVID-19 to others. Accordingly, people who have been vaccinated must continue to follow all the mandatory risk reduction measures set forth in this Section 3 when they leave their place of residence.

- f. Limitations on Gatherings that Involve Mixing of Different Households to Reduce Virus Transmission Risk. Gatherings of individuals from different Households can pose a significant risk of virus transmission to the community, particularly if safety precautions are not considered. The greater the number of people from different households in a gathering, the greater the risk of the spread of COVID-19. Public and



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private gatherings of members of different Households are prohibited except for gatherings that are expressly allowed in this Order, which includes, but is not limited to, gatherings occurring as part of any business that is allowed to operate or as an Additional Activity as listed in Appendix C-2. If, despite this prohibition, people find themselves with members of other Households, they are highly recommended to follow the health guidelines for safer interactions set forth in the Tip Sheet for Safer Interactions During COVID-19 Pandemic, available online at [www.sfcddcp.org/safersocial](http://www.sfcddcp.org/safersocial).

- g. Quarantine and Isolation Requirements and Recommendations Upon Moving to, Traveling to, or Returning to the County. Everyone is strongly encouraged not to travel, especially for recreational or non-essential purposes, and anyone who travels is strongly encouraged to quarantine on return to or arrival in the County. Except for fully vaccinated individuals meeting certain criteria, all individuals are required to comply with any travel-related orders—including any requirements for mandatory quarantine and isolation—that are issued by the State of California or the San Francisco Department of Public Health. Visit [www.sfcddcp.org/travel](http://www.sfcddcp.org/travel) for more information.
- h. Impact of Vaccination. Unless and until expressly stated otherwise in this Order or another Health Officer order or directive, all health and safety requirements under this Order and related directives apply equally to those people who have been vaccinated for COVID-19 as to those who have not.
- i. Singing, Playing Wind or Brass Instruments, and Other Similar Activities. Singing, chanting, shouting, cheering, playing wind and brass instruments and other activities involving similar elevated exhalation of breath are allowed as follows:

*Outdoors:*

- People may sing, shout, cheer, etc. as long as they wear a face covering and remain at least six feet away from other Households;
- People may play a wind or brass instrument with an instrument cover as long as they remain at least six feet away from other Households;
- Performers and event leaders may remove face coverings or instrument covers to speak, cheer, sing, play a wind or brass instrument, etc., but they must remain at least 12 feet away from other Households;
- Performers and event leaders are strongly encouraged to wear face coverings and use instrument covers—as applicable—even if they are more than 12 feet away; and
- There is no cap on the number of performers, event leaders or other people who can cheer, sing, etc. or play a wind or brass instrument at a time, subject to any specified capacity limits for that activity.

*Indoors:*

Due to the ongoing increased risk of COVID-19 transmission, singing, chanting, shouting, cheering, etc. and playing wind or brass instruments are strongly



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discouraged in indoor settings. But these activities are allowed indoors under these protocols:

- Subject to State restrictions, people may cheer, sing, etc. as long as they wear a face covering and remain at least 12 feet away from other Households;
- Nobody may cheer, sing, etc. indoors without a face covering on;
- People may play a wind or brass instrument with an instrument cover as long as they remain at least 12 feet away from other Households;
- Nobody may play a wind or brass instrument without a cover; performers may wear a face covering with a mouth-slit in addition to, but not in place of, an instrument cover; and
- There is no cap on the number of people who can cheer, sing, etc. or play a wind or brass instrument at a time; but the capacity of the indoor facility is subject to the 50% (or lower) occupancy limit specified for the activity, or the number of people who can maintain required physical distance, whichever is lower.

4. General Requirements for Businesses and Business Activities.

- a. Allowed Businesses. Essential Businesses, Outdoor Businesses, and Additional Businesses, as defined in Sections 8.a, 8.b and 8.c, are allowed to operate in the County under this Order. All other Businesses are temporarily required to cease all activities at facilities located within the County except Minimum Basic Operations, as defined in Section 8.d. Except as otherwise provided in Appendix C-1, Businesses that include allowed operations alongside other operations that are not yet allowed must, to the extent feasible, scale down their operations to the allowed components only.
- b. Maximization of Telework. All Businesses must continue to maximize the number of Personnel who work remotely from their place of Residence, subject to the conditions and limitations provided in Appendix C-1.
- c. Activities that Can Occur Outdoors. All Businesses are strongly urged to move as many operations as possible outdoors, to the extent permitted by local law and permitting requirements, where there is generally less risk of COVID-19 transmission. Businesses that operate outdoors may, subject to any applicable permit requirements, conduct their operations in a tent, canopy, or other shelter, as long as the shelter complies with: (1) the California Department of Public Health's November 25, 2020 guidance regarding "Use of Temporary Structures for Outdoor Business Operations" (available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx>); and (2) the San Francisco Department of Public Health's guidance on "Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19" (available at <https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf>).
- d. Social Distancing Protocol. As a condition of operating under this Order, the operators of all Businesses allowed to operate must comply with the requirements of



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the Social Distancing Protocol attached to this Order as Appendix A and must complete a Social Distancing Protocol checklist for each of their facilities in the County frequented by Personnel or members of the public. The Social Distancing Protocol checklist must be posted at or near each public entrance of each of the Business facilities and must be easily viewable by the public and Personnel. A copy of the Social Distancing Protocol checklist must also be provided in hardcopy or electronic format to each person performing work at the facility. Each Business subject to this paragraph must provide evidence of its implementation of the Social Distancing Protocol requirements to any authority enforcing this Order upon demand. A copy of the Social Distancing Protocol checklist must also be provided by the Business or entity to any member of the public on request.

With the exception of construction activities—which must comply with the Construction Project Safety Protocols set forth in Appendix B—each Business must use the Social Distancing Protocol checklist included in Appendix A or a form that is substantially similar.

- e. Industry Specific Requirements. In addition to the Social Distancing Protocol, all Businesses allowed to operate under this Order must follow any industry or activity-specific guidance issued by the Health Officer related to COVID-19 (available online at <http://www.sfdph.org/directives>) and any conditions on operation specified in this Order, including those specified in Appendix C-1.
- f. Businesses Must Allow Personnel to Stay Home When Sick. As outlined in the Social Distancing Protocol, Businesses are required to allow Personnel to stay home if they have symptoms associated with COVID-19 that are new or not explained by another condition (see <http://www.sfdcp.org/covid19symptoms>) or if they have been diagnosed with COVID-19 (by a test or a clinician) even if they have no symptoms. Personnel are prohibited from coming to work if they are sick and may only return to work as outlined in the Social Distancing Protocol. Generally speaking, Personnel with any single COVID-19 symptom that is new or not explained by another condition (and who have not already been diagnosed with COVID-19) must have a negative COVID-19 test OR stay out of work for at least 10 days since symptoms started in order to return to work. Those who have been diagnosed with COVID-19 or had a test confirming they have the virus cannot return to work until at least 10 days after their symptoms have started; if they never had symptoms but had a positive COVID-19 test they can return 10 days after the date their test was collected. Those who are close contacts of someone with COVID-19 must generally remain out of work for 10 days since their last close contact, and the exact duration depends on their occupation (details can be found at [www.sfdcp.org/quarantineduration](http://www.sfdcp.org/quarantineduration)). See the Personnel Screening Attachment (A-1) of the Social Distancing Protocol for more details (also posted at [www.sfdcp.org/screening-handout](http://www.sfdcp.org/screening-handout)). Anyone who has received the COVID-19 vaccine should read more about whether they need to quarantine after being a close contact at: [www.sfdcp.org/quarantineaftervaccination](http://www.sfdcp.org/quarantineaftervaccination). Each Business that is required to





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comply with the Social Distancing Protocol is prohibited from taking any adverse action against any Personnel for staying home in the circumstances listed in the Social Distancing Protocol.

- g. Signage For Indoor Activities. Although this Order allows certain indoor activities to resume, those activities are allowed subject to more stringent safety measures and, as a general matter, remain inherently riskier than activities that are done outdoors. All businesses that are allowed to be open indoors for the public must conspicuously post signage, including at all primary public entrances, reminding people to adhere to physical distancing, hygiene, and Face Covering requirements and to stay home when they feel ill. They must also post a stand-alone sign bearing the message that: (1) COVID-19 is transmitted through the air, and the risk is generally higher indoors, and (2) unvaccinated older adults, unvaccinated individuals with health risk, and members of their Household are urged to avoid indoor settings with crowds at this time. The County is making templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>. The templates may be updated from time to time, and businesses are strongly urged to keep informed of those changes and update their signage accordingly.
- h. Signage For Employees To Report Unsafe Conditions Related To COVID-19. All businesses are required to post signs in employee break rooms or areas informing employees that they can report violations of COVID-19 health orders and directives by calling 311 or visiting [www.sf.gov/report-health-order-violation](http://www.sf.gov/report-health-order-violation). Signage should also state that the employee's identity will not be disclosed to the employer. Sample signage is available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>.
- i. Ventilation Requirements.
  - i. All businesses that are allowed to be open indoors must review the San Francisco Department of Public Health's Guidance on "Ventilation for Non-Healthcare Organizations During the COVID-19 Pandemic," available online at <https://www.sfdcp.org/COVID-Ventilation> ("Ventilation Guidance"). Those businesses must: (1) implement as many improvements in the Ventilation Guidance document as feasible, and (2) keep a hand-annotated copy of the Ventilation Guidance showing which improvements were considered and implemented. Ventilation guidance from recognized authorities such as the CDC, ASHRAE, or the state of California can be used as an alternate to the DPH Ventilation Guidance with an annotated version of the alternate guidance kept on hand.
  - ii. All businesses—including essential businesses—that operate indoors and serve members of the public indoors, except hospitals and medical offices that meet Title 24 requirements for ventilation for healthcare facilities, must conspicuously post signage, including at all primary public entrances, indicating which of the following ventilation strategies are used at the facility:



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All available windows and doors accessible to fresh outdoor air are kept open; Fully Operational HVAC systems; Appropriately sized portable air cleaners in each room; or None of the above.

In addition, all businesses—including hospitals and medical offices that meet Title 24 requirements for ventilation for healthcare facilities—must conspicuously post this same ventilation signage in any and all breakrooms in their facilities.

The County is making templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>. The templates may be updated from time to time, and businesses are strongly urged to keep informed of those changes and update their signage accordingly.

- iii. In addition to posting the signage required by subsection (ii) above, businesses and facilities where individuals are allowed to remove their Face Coverings may only open or remain open to the public if they are using at least one of the following ventilation strategies: (1) all available windows and doors accessible to fresh outdoor air are kept open; (2) fully operational HVAC system; and (3) appropriately sized Portable Air Cleaners (as defined in the Ventilation Guidance) in each room. Businesses and facilities subject to this requirement include, for example and without limitation:
- Dining establishments that offer indoor dining (including food courts in Indoor Shopping Centers),
  - Indoor personal service providers that will be providing services requiring the removal of clients' Face Coverings,
  - Indoor filming venues where people will be removing their Face Coverings for allowed production-related purposes,
  - Houses of worship that allow Face Coverings to be removed briefly for religious rituals or ceremonies in compliance with section 4.7 of Health Officer Directive 2020-34, including as it may be amended in the future,
  - Institutions of Higher Education that allow Face Coverings to be removed indoors as necessary for specialized instruction in an indoor class in compliance with section 2.10 of Health Officer Directive 2020-22, including as it may be amended in the future,
  - Movie theaters where concessions are offered,
  - Indoor pools, and
  - Locker room and shower facilities.

If option 1 is used, doors and windows that are required to be kept closed for fire/life safety purposes are exempt. For example, fire doors must remain closed. Make sure open windows do not create falling hazards especially for children. Also, if doors and windows must be closed due to weather or air





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conditions, the facility must close to the public until the doors and windows can be opened or another ventilation strategy is implemented.

- j. Compliance With State Orders. All businesses that are allowed to operate under this Order must operate in compliance with any applicable orders issued by the State that may limit the hours or manner of operation of businesses.
- k. Capacity Limitations. With the exception of gyms and fitness centers, non-essential offices, indoor swimming pools, and indoor family entertainment centers, which have lower capacity limits as set forth in Appendix C-1 to this Order, all businesses that operate indoors and serve members of the public indoors (including but not limited to essential and non-essential retail stores, and other essential businesses such as banks and businesses providing mailing and shipping services) must limit capacity to the lesser of: (1) 50% the store's maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other in the facility at all times.

Unless otherwise provided in an industry-specific Health Officer directive, the capacity limit does **not** include staff or other Personnel of a business.

Businesses are urged to institute special hours for older adults and others with chronic conditions or compromised immune systems.

- l. Metering Requirements. All businesses that that operate indoors and serve members of the public indoors subject to a capacity limitation must develop and implement written procedures to “meter” or track the number of persons entering and exiting the facility to ensure that the maximum capacity for the establishment is not exceeded. For example, an employee of the establishment may be posted at each entrance to the facility to perform this function. The establishment must provide a copy of its written “metering” procedures to an enforcement officer upon request and disclose the number of members of the public currently present in the facility.
5. Schools, Childcare, Youth Programs, and Higher Education
- a. Schools. Transitional kindergarten (TK)-12 schools may operate for in-person instruction subject to the following requirements and conditions.
    - 1) TK-12 Grade. Schools serving grades TK-12 may open for indoor in-person instruction if they:
      - i. obtain advance written approval of the Health Officer, and
      - ii. complete and post a Covid-19 Safety Plan (CSP)—as described in the California Department of Public Health “Covid-19 and Reopening In-Person Instruction Framework & Public Health Guidance for K-12 Schools in California, 2020-21 School Year (available at



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[https://www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/COVID-19/Consolidated\\_Schools\\_Guidance.pdf](https://www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/COVID-19/Consolidated_Schools_Guidance.pdf))—to their website homepage and submit the CSP to the San Francisco Department of Public Health and the State Safe Schools for All Team and there are no identified deficiencies.

More information about this process is available at <https://www.sfdph.org/dph/covid-19/schools-education.asp> or email the Schools and Childcare Hub at [schools-childcaresites@sfdph.org](mailto:schools-childcaresites@sfdph.org).

- 2) Specialized Targeted Support Services. TK-12 schools may operate to provide in-person specialized and targeted support services to vulnerable children and youth. Schools providing specialized targeted support services do not need to obtain a waiver or advance written approval of the Health Officer, but must comply with the Health Officer Directive No. 2020-26, including as it may be amended in the future. Additional information about what qualifies as specialized targeted support services and which students may be served in these specialized programs is available at <https://www.sfdph.org/dph/covid-19/schools-education.asp>.
- 3) Requirements for All TK-12 Schools. All TK-12 schools must follow any applicable directives issued by the County Health Officer, including Health Officer Directive No. 2020-33 ([www.sfdph.org/directives](http://www.sfdph.org/directives)), including as it may be amended in the future, and any applicable “COVID-19 Industry Guidance” issued by the California Department of Public Health, available at <https://covid19.ca.gov/industry-guidance/>.

For clarity, this subsection applies to public and private schools operating in San Francisco, including independent, parochial and charter schools.

- b. Home-Based Care for Children. Home-based care for children is permitted under Section 8.a.xxi, below.
- c. Childcare Programs for Young Children. Group care facilities for children who are not yet in elementary school—including, for example, licensed childcare centers, daycares, family daycares, and preschools (including cooperative preschools)—may operate subject to, and to the extent permitted by, the health and safety requirements set forth in Section 3.b.1 of Appendix C-1 and Health Officer Directive No. 2020-14, including as it may be amended in the future.
- d. Out of School Time Programs. With the exception of schools, which are addressed in subsection (a) above, educational or recreational institutions or programs that provide care or supervision for school-aged children and youth—including for example, learning hubs, other programs that support and supplement distance learning in schools, school-aged childcare programs, youth sports programs, and afterschool



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- programs—may operate subject to, and to the extent permitted by, the health and safety requirements set forth in Section 3.b.3 of Appendix C-1 and Health Officer Directive No. 2020-21, including as it may be amended in the future.
- e. Institutions of Higher Education and Adult Education. Institutions of higher education (“IHEs”), such as colleges and universities, and other programs offering adult education—including, for example, programs offering job skills training and English as a second language classes to adults—may operate subject to, and to the extent permitted by, the health and safety requirements set forth in Section 14 of Appendix C-1, and Health Officer Directive No. 2020-22, including as it may be amended in the future.
  - f. Additional Information. Additional information about the operational requirements and restrictions relating to COVID-19 for schools, childcare, and youth programs is available at <https://www.sfdph.org/dph/covid-19/schools-education.asp>.
6. Public Transit.
- a. Transit agencies, people riding or waiting to ride on public transit, and people at or near a public transit stop or station must comply with Social Distancing Requirements, as defined in Section 8.o, except as provided in subsection (b) below. Personnel and passengers must wear Face Coverings as required by the Face Covering Order. Further, under federal rules there are additional restrictions on required face coverings while people are riding public transit or in public transportation facilities (e.g., buses, streetcars, ferries, bus stations, ferry terminals, and airports); properly fitting face coverings covering the nose and mouth are required, and bandanas, scarves and loosely woven masks are not allowed in these settings. *See* CDC order for face masks on public transportation conveyances and at transportation hubs, available at <https://www.cdc.gov/coronavirus/2019-ncov/travelers/face-masks-public-transportation.html>. Also, people riding or waiting to ride on public transit must follow any applicable directives issued by the County Health Officer ([www.sfdph.org/directives](http://www.sfdph.org/directives)) and any applicable “COVID-19 Industry Guidance” issued by the California Department of Public Health, available at <https://covid19.ca.gov/industry-guidance/>.
  - b. Transit agencies that have submitted an acceptable health and safety plan to the Department of Public Health may relax the six-foot social distancing requirement between riders, provided that they encourage riders from different Households to maintain six feet social distance to the greatest extent feasible. Transit agencies that have submitted an acceptable health plan must still ensure that there is at least six-foot social distance between transit operators and members of the public. The Department of Public Health has posted a template health and safety plan at [www.sfdph.org/directives](http://www.sfdph.org/directives).



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7. Mandatory Reporting by Businesses and Government Entities When Three or More Personnel Contract COVID-19 Within Two Weeks.

Businesses and governmental entities must require that all Personnel immediately alert the Business or governmental entity if they test positive for COVID-19 and were present in the workplace within the 48 hours before onset of symptoms or, if asymptomatic, within 48 hours of the date on which they were tested. Businesses and governmental entities can learn more about what to do after a positive COVID-19 case among Personnel at [www.sfdcp.org/covid19-positive-workplace](http://www.sfdcp.org/covid19-positive-workplace). If a Business or governmental entity has three or more Personnel who test positive for COVID-19 within a two-week period, then the Business or governmental entity is required to call the San Francisco Department of Public Health at 628-217-6100 immediately to report the cluster of cases. Businesses and governmental entities must also comply with all case investigation and contact tracing measures by the County, including providing any information requested. This section does not apply to construction projects that are covered by the reporting requirements included in Appendix B.

8. Definitions.

For purposes of this Order, the following initially capitalized terms have the meanings given below.

Allowed Businesses and Business Activities.

- a. *Essential Businesses.* “Essential Businesses” means:
- i. Healthcare Operations (as defined in subsection g below);
  - ii. Grocery stores, certified farmers’ markets, farm and produce stands, supermarkets, food banks, convenience stores, and other establishments engaged in the retail sale of unprepared food, canned food, dry goods, non-alcoholic beverages, fresh fruits and vegetables, pet supply, fresh meats, fish, and poultry, as well as hygienic products and household consumer products necessary for personal hygiene or the habitability, sanitation, or operation of Residences. The Businesses included in this subsection include establishments that sell multiple categories of products provided that they sell a significant amount of essential products identified in this subsection, such as liquor stores that also sell a significant amount of food;
  - iii. Food cultivation, including farming, livestock, and fishing;
  - iv. Businesses that provide food, shelter, and social services, and other necessities of life for economically disadvantaged or otherwise needy individuals;
  - v. Construction, but only as permitted under the State Order and only pursuant to the Construction Safety Protocols listed in Appendix B and incorporated into this Order by this reference. City public works projects are not subject to Appendix B, but rather must comply with Health Officer Directive No. 2020-



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04, including as it may be amended in the future, regarding the Construction Safety Protocols for City Public Works Projects;

- vi. Newspapers, television, radio, and other media services;
- vii. Gas stations and auto-supply, auto-repair (including, but not limited to, for cars, trucks, motorcycles and motorized scooters), and automotive dealerships, but only for the purpose of providing auto-supply and auto-repair services. This subsection (vii) does not restrict the on-line purchase of automobiles if they are delivered to a Residence or Essential Business;
- viii. Bicycle repair and supply shops;
- ix. Banks and related financial institutions;
  - x. Service providers that enable real estate transactions (including rentals, leases, and home sales), including, but not limited to, real estate agents, escrow agents, notaries, and title companies, provided that appointments and other residential real estate viewings must only occur virtually or, if a virtual viewing is not feasible, by appointment with no more than two visitors at a time residing within the same Household and one individual showing the unit (except that in person visits are not allowed when the occupant is present in the Residence);
- xi. Hardware stores;
- xii. Plumbers, electricians, exterminators, and other service providers who provide services that are necessary to maintaining the habitability, sanitation, or operation of Residences and Essential Businesses;
- xiii. Businesses providing mailing and shipping services, including post office boxes;
- xiv. Educational institutions—including public and private K-12 schools, colleges, and universities—for purposes of facilitating distance learning or performing essential functions, or as allowed under subsection (xxvi), provided that social distancing of six feet per person is maintained to the greatest extent possible;
- xv. Laundromats, drycleaners, and laundry service providers;
- xvi. Restaurants and other facilities that prepare and serve food, but only for delivery or carry out. Schools and other entities that typically provide free food services to students or members of the public may continue to do so under this Order on the condition that the food is provided to students or members of the public on a pick-up and take-away basis only. Schools and other entities that provide food services under this exemption shall not permit the food to be eaten at the site where it is provided, or at any other gathering site;
- xvii. Funeral home providers, mortuaries, cemeteries, and crematoriums, to the extent necessary for the transport, preparation, or processing of bodies or remains, and for those same entities, as well as for houses of worship, to hold (a) indoor funerals for the number of individuals then allowed to gather for indoor religious services and cultural ceremonies under Section (9)b.3 of Appendix C-



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- 2, and (b) outdoor funerals subject to the capacity limits for outdoor religious gatherings under Section (9)b.2 of Appendix C-2, but indoor and outdoor funerals cannot be held concurrently for the funeral for the same individual at the same location;
- xviii. Businesses that supply other Essential Businesses and Outdoor Businesses with the support or supplies necessary to operate, but only to the extent that they support or supply these Businesses. This exemption shall not be used as a basis for engaging in sales to the general public from retail storefronts;
  - xix. Businesses that have the primary function of shipping or delivering groceries, food, or other goods directly to Residences or Businesses. This exemption shall not be used to allow for manufacturing or assembly of non-essential products or for other functions besides those necessary to the delivery operation;
  - xx. Airlines, taxis, rental car companies, rideshare services (including shared bicycles and scooters), and other private transportation providers providing transportation services necessary for Essential Activities and other purposes expressly authorized in this Order;
  - xxi. Home-based care for seniors, adults, children, and pets;
  - xxii. Residential facilities and shelters for seniors, adults, and children;
  - xxiii. Professional services, such as legal, notary, or accounting services, when necessary to assist in compliance with non-elective, legally required activities or in relation to death or incapacity;
  - xxiv. Services to assist individuals in finding employment with Essential Businesses;
  - xxv. Moving services that facilitate residential or commercial moves that are allowed under this Order;
  - xxvi. Childcare establishments and other educational or recreational institutions or programs providing care or supervision for children (with the exception of summer camps, which are addressed separately in Appendix C-1, and schools, which are addressed separately in Section 6.b, above) that enable owners and Personnel of Essential Businesses and providers of Essential Governmental Functions to work as allowed under this Order;
  - xxvii. Businesses that operate, maintain, or repair Essential Infrastructure.
- b. *Outdoor Businesses*. “Outdoor Businesses” means:
- i. The following Businesses that normally operated primarily outdoors before March 16, 2020, and where there is the ability to fully maintain social distancing of at least six feet between all persons:
    - 1. Businesses primarily operated outdoors, such as wholesale and retail plant nurseries, agricultural operations, and garden centers; and



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2. Service providers that primarily provide outdoor services, such as landscaping and gardening services, and environmental site remediation services.

For clarity, “Outdoor Businesses” do not include outdoor restaurants, cafes, or bars. Except as otherwise provided in Appendix C-1, they also do not include Businesses that promote large, coordinated, and prolonged gatherings, such as outdoor concert venues and amusement parks.

Outdoor Businesses may conduct their operations in a tent, canopy, or other shelter as provided in Section 4.c above.

- c. *Additional Businesses.* “Additional Business” means any Business identified as an Additional Business in Appendix C-1, which will be updated as warranted based on the Health Officer’s ongoing evaluation of the COVID-19 Indicators and other data. In addition to the other requirements in this Order, operation of those Additional Businesses is subject to any conditions and health and safety requirements set forth in Appendix C-1 and in any industry-specific guidance issued by the Health Officer.
- d. *Minimum Basic Operations.* “Minimum Basic Operations” means the following activities for Businesses, provided that owners, Personnel, and contractors comply with Social Distancing Requirements as defined this Section, to the extent possible, while carrying out such operations:
  - i. The minimum necessary activities to maintain and protect the value of the Business’s inventory and facilities; ensure security, safety, and sanitation; process payroll and employee benefits; provide for the delivery of existing inventory directly to Residences or Businesses; and related functions. For clarity, this section does not permit Businesses to provide curbside pickup to customers; and
  - ii. The minimum necessary activities to facilitate owners, Personnel, and contractors of the Business being able to continue to work remotely from their Residences, and to ensure that the Business can deliver its service remotely.
- e. *Business.* A “Business” includes any for-profit, non-profit, or educational entity, whether a corporate entity, organization, partnership or sole proprietorship, and regardless of the nature of the service, the function it performs, or its corporate or entity structure.
- f. *Personnel.* “Personnel” means the following people who provide goods or services associated with the Business in the County: employees; contractors and sub-contractors (such as those who sell goods or perform services onsite or who deliver goods for the Business); independent contractors; vendors who are permitted to sell goods onsite; volunteers; and other individuals who regularly provide services onsite at the request of the Business. “Personnel” includes “gig workers” who perform work via the Business’s app or other online interface, if any.



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- g. *Healthcare Operations.* “Healthcare Operations” includes, without limitation, hospitals, clinics, COVID-19 testing locations, dentists, pharmacies, blood banks and blood drives, pharmaceutical and biotechnology companies, other healthcare facilities, healthcare suppliers, home healthcare services providers, mental health providers, or any related and/or ancillary healthcare services. “Healthcare Operations” also includes veterinary care and all healthcare services provided to animals. This exemption for Healthcare Operations must be construed broadly to avoid any interference with the delivery of healthcare, broadly defined. “Healthcare Operations” excludes fitness and exercise gyms and similar facilities.

Allowed Activities.

- h. *Essential Activities.* “Essential Activities” means to:
- i. Engage in activities or perform tasks important to their health and safety, or to the health and safety of their family or Household members (including pets);
  - ii. Obtain necessary services or supplies for themselves and their family or Household members, or to deliver those services or supplies to others;
  - iii. Provide necessary care for a family member or pet in another Household who has no other source of care;
  - iv. Attend a funeral with no more than 12 individuals present (or, if higher, the number of individuals allowed to gather for social gatherings under Appendix C-2); and
  - v. Move Residences.
- i. *Outdoor Activities.* “Outdoor Activities” means:
- i. To engage in outdoor recreation activity, including, by way of example and without limitation, walking, hiking, bicycling, and running, in compliance with Social Distancing Requirements and with the following limitations:
    1. Outdoor recreation activity at parks, beaches, and other open spaces must comply with any restrictions on access and use established by the Health Officer, government, or other entity that manages such area to reduce crowding and risk of transmission of COVID-19;
    2. Except as otherwise provided in Appendix C-2 or as otherwise authorized in writing by the Health Officer, use of outdoor recreational areas and facilities with high-touch equipment or that encourage gathering—including playgrounds, gym equipment, climbing walls, pools, spas, and barbecue areas—is prohibited outside of Residences, and all such areas must be closed to public access including by signage and, as appropriate, by physical barriers; and
    3. Except as otherwise provided in Appendix C-2, sports or activities that include the use of shared equipment or physical contact between





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participants may only be engaged in by members of the same Household.

Outdoor Activities may be conducted in a tent, canopy, or other shelter, as provided in Section 4.c above.

- j. *Additional Activities.* “Additional Activities” means:
- i. To engage in outdoor recreation activities or other activities set forth in Appendix C-2, subject to any conditions and health and safety requirements set forth there.

Allowed Travel.

- k. *Essential Travel.* “Essential Travel” means travel for any of the following purposes:
- i. Travel related to the provision of or access to Essential Activities, Essential Governmental Functions, Essential Businesses, Minimum Basic Operations, Outdoor Activities, Outdoor Businesses, Additional Activities, and Additional Businesses;
  - ii. Travel to care for any elderly, minors, dependents, or persons with disabilities;
  - iii. Travel to or from educational institutions for purposes of receiving materials for distance learning, for receiving meals, and any other related services;
  - iv. Travel to return to a place of Residence from outside the County;
  - v. Travel required by law enforcement or court order;
  - vi. Travel required for non-residents to return to their place of Residence outside the County. Individuals are strongly encouraged to verify that their transportation out of the County remains available and functional before commencing such travel;
  - vii. Travel to manage after-death arrangements and burial;
  - viii. Travel to arrange for shelter or avoid homelessness;
  - ix. Travel to avoid domestic violence or child abuse;
  - x. Travel for parental custody arrangements; and
  - xi. Travel to a place to temporarily reside in a Residence or facility to avoid potentially exposing others to COVID-19, such as a hotel or other facility provided by a governmental authority for such purposes.

Governmental Functions.

- l. *Essential Infrastructure.* “Essential Infrastructure,” including airports, utilities (including water, sewer, gas, and electrical), oil refining, roads and highways, public transportation, solid waste facilities (including collection, removal, disposal, recycling, and processing facilities), cemeteries, mortuaries, crematoriums, and



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telecommunications systems (including the provision of essential global, national, and local infrastructure for internet, computing services, Business infrastructure, communications, and web-based services).

- m. *Essential Governmental Functions*. “Essential Governmental Functions” are determined by the governmental entity performing those functions in the County. Each governmental entity shall identify and designate appropriate Personnel, volunteers, or contractors to continue providing and carrying out any Essential Governmental Functions, including the hiring or retention of new personnel or contractors to perform such functions. Each governmental entity and its contractors must employ all necessary emergency protective measures to prevent, mitigate, respond to, and recover from the COVID-19 pandemic, and all Essential Governmental Functions must be performed in compliance with Social Distancing Requirements to the greatest extent feasible. All first responders, emergency management personnel, emergency dispatchers, court personnel, and law enforcement personnel, and others who need to perform essential services are categorically exempt from this Order to the extent they are performing those essential services.

The County may operate facilities as needed to address health emergencies related to weather conditions or acts of nature, such as excessive heat or smoke from wildfires, even if those facilities are not otherwise allowed to open for their intended purposes under this Order, provided that the operation of such facilities must be done in compliance with any COVID-19 related guidance that the Health Officer may issue. Those facilities include, but are not limited to, cooling centers and smoke respite centers, and may be operated directly by the County or by other entities at the direction of or in coordination with the County or as otherwise provided for in such guidance.

Residences and Households.

- n. “Residences” and “Households” are defined as set forth in Section 3.b, above.

Social Distancing.

- o. *Social Distancing Requirements*. “Social Distancing Requirements” mean:
- i. Maintaining at least six-foot social distancing from individuals who are not part of the same Household;
  - ii. Frequently washing hands with soap and water for at least 20 seconds, or using hand sanitizer that is recognized by the Centers for Disease Control and Prevention as effective in combatting COVID-19;
  - iii. Covering coughs and sneezes with a tissue or fabric or, if not possible, into the sleeve or elbow (but not into hands);



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- iv. Wearing a Face Covering when out in public, consistent with the orders or guidance of the Health Officer; and
  - v. Avoiding all non-essential interaction outside the Household when sick with any COVID-19 symptom listed at [www.sfcdep.org/covid19symptoms](http://www.sfcdep.org/covid19symptoms) that is new or not explained by another condition.
9. Incorporation of State and Local Emergency Proclamations and Federal and State Health Orders.
- a. State and Local Emergency Proclamations. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the March 12, 2020 Executive Order (Executive Order N-25-20) issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, as supplemented on March 11, 2020, the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, and guidance issued by the California Department of Public Health, as each of them have been and may be supplemented.
  - b. State Health Orders. This Order is also issued in light of the March 19, 2020 Order of the State Public Health Officer and the State Blueprint for a Safer Economy (the “State Order”), which set baseline statewide restrictions on non-residential Business activities, effective until further notice, the Governor’s March 19, 2020 Executive Order N-33-20 directing California residents to follow the State Order, and the July 13, 2020, August 28, 2020, November 19, 2020, and December 3, 2020 Orders of the State Public Health Officer. The May 4, 2020 Executive Order issued by Governor Newsom and May 7, 2020 Order of the State Public Health Officer permit certain Businesses to reopen if a local health officer believes the conditions in that jurisdictions warrant it, but expressly acknowledge the authority of local health officers to establish and implement public health measures within their respective jurisdictions that are more restrictive than those implemented by the State Public Health Officer. Also on November 16, 2020, the State Department of Public Health issued updated guidance for the use of Face Coverings, requiring all people in the State to wear Face Coverings when outside the home, subject to limited exceptions.
  - c. Federal Orders. This Order is also issued in light of federal orders, including the January 20, 2021 Executive Order on Protecting the Federal Workforce and Requiring Mask-Wearing, which requires all individuals in Federal buildings and on Federal land to wear Face Coverings, maintain physical distance, and adhere to other public health measures, and the February 2, 2021 Order of the United States Centers For Disease Control and Prevention, which requires use of a Face Covering on public transportation.
10. Obligation to Follow Stricter Requirements of Orders.

This Order adopts certain health and safety restrictions that are more stringent than those contained in the State Order. Without this tailored set of restrictions that further reduces



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the number of interactions between persons, scientific evidence indicates that the public health crisis in the County will worsen to the point at which it may overtake available health care resources within the County and increase the death rate. Where a conflict exists between this Order and any state public health order related to the COVID-19 pandemic, the most restrictive provision (i.e., the more protective of public health) controls. Consistent with California Health and Safety Code section 131080 and the Health Officer Practice Guide for Communicable Disease Control in California, except where the State Health Officer may issue an order expressly directed at this Order and based on a finding that a provision of this Order constitutes a menace to public health, any more restrictive measures in this Order continue to apply and control in this County. Also, to the extent any federal guidelines allow activities that are not allowed by this Order, this Order controls and those activities are not allowed.

11. Obligation to Follow Health Officer Directives and Mandatory State Guidance.

In addition to complying with all provisions of this Order, all individuals and entities, including all Businesses and governmental entities, must also follow any applicable directives issued by the County Health Officer ([www.sfdph.org/directives](http://www.sfdph.org/directives)) and any applicable “COVID-19 Industry Guidance” issued by the California Department of Public Health, available at <https://covid19.ca.gov/industry-guidance/>. To the extent that provisions in the directives of the County Health Officer and the guidance of the State Health Officer conflict, the more restrictive provisions (i.e., the more protective of public health) apply. In the event of a conflict between provisions of any previously-issued Health Officer directive and this Order (including the revised provisions of the Appendixes), this Order controls over the conflicting provisions of the Health Officer directive.

12. Enforcement.

Under Government Code sections 26602 and 41601 and Health and Safety Code section 101029, the Health Officer requests that the Sheriff and the Chief of Police in the County ensure compliance with and enforce this Order. The violation of any provision of this Order (including, without limitation, any Health Directives) constitutes an imminent threat and immediate menace to public health, constitutes a public nuisance, and is punishable by fine, imprisonment, or both. The San Francisco Department of Public Health is authorized to respond to such public nuisances by issuing Notice(s) of Violation and ordering premises vacated and closed until the owner, tenant, or manager submits a written plan to eliminate all violations and the San Francisco Department of Public Health (“SFDPH”) finds that plan satisfactory. As a condition of allowing a business to reopen, DPH may impose additional restrictions and requirements on the business as DPH deems appropriate to reduce transmission risks, beyond those required by this Order and other applicable Health Orders and Directives.

If SFDPH finds that a premises, which has been permitted to reopen after being previously ordered to close, is again violating the terms of this Order (including, without



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limitation, any Health Directives), SFDPH may issue further Notice(s) of Violation and orders to vacate and close directing that the premises remain closed until both of the following conditions are satisfied: (1) the owner, tenant, or manager submits a written plan to eliminate all violations and SFDPH finds that plan satisfactory; and (2) at least two weeks have passed since the closure or the State reassigns San Francisco to a tier that is less restrictive than the orange tier, whichever comes later. Such Notice(s) of Violation and orders to vacate and close may be issued based on a written report made by any City employees writing the report within the scope of their duty. SFDPH must give notice of such orders to vacate and close to the Chief of Police or the Chief's designee to be executed and enforced by officers in the same manner as provided by San Francisco Health Code section 597.

13. Effective Date.

This Order becomes effective at 8:00 a.m. on March 24, 2021, and will continue, as updated, to be in effect until it is rescinded, superseded, or amended in writing by the Health Officer.

14. Relation to Other Orders of the San Francisco Health Officer.

Effective as of the effective date and time in Section 13 above, this Order revises and replaces Order Number C19-07t, issued March 2, 2021. This Order also extends Order Nos. C19-04 (imposing cleaning standards for residential hotels) and C19-11 (placing Laguna Honda Hospital and Rehabilitation Center under protective quarantine) without any further need to amend those orders, with those listed orders otherwise remaining in effect until the specific listed order or this Order is extended, rescinded, superseded, or amended in writing by the Health Officer. This Order does not prohibit amendment of those orders separately. This Order also does not alter the end date of any other Health Officer order or directive having its own end date or which continues indefinitely.

15. Copies.

The County must promptly provide copies of this Order as follows: (1) by posting on the Department of Public Health website ([www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)); (2) by posting at City Hall, located at 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102; and (3) by providing to any member of the public requesting a copy. Also, the owner, manager, or operator of any facility that is likely to be impacted by this Order is strongly encouraged to post a copy of this Order onsite and to provide a copy to any member of the public asking for a copy.

16. Severability.

If any provision of this Order or its application to any person or circumstance is held to be invalid, the remainder of the Order, including the application of such part or provision



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to other persons or circumstances, shall not be affected and shall continue in full force and effect. To this end, the provisions of this Order are severable.

**IT IS SO ORDERED:**

A handwritten signature in black ink, appearing to read "Susan Philip", written over a horizontal line.

Susan Philip, MD, MPH,  
Acting Health Officer of the  
City and County of San Francisco

Dated: March 23, 2021

**Attachments:**

- Appendix A – Social Distancing Protocol for Businesses (revised March 23, 2021)
- Appendix B – Construction Project Safety Protocol (revised March 2, 2021)
- Appendix C-1 – Additional Businesses (revised March 23, 2021)
- Appendix C-2 – Additional Activities (revised March 23, 2021)

Each business allowed to operate in San Francisco must complete, post onsite, and follow this Social Distancing Protocol checklist. The attached **Instructions and Requirements** detail what is required and how to complete this checklist.

Check off all items below that apply and list other required information.

*Business name:*

*Contact name:*

*Facility Address:*

*Email / telephone:*

*(You may contact the person listed above with any questions or comments about this protocol.)*

### SIGNAGE & EDUCATION

- Post signage at each public entrance of the facility:
  - Requiring of everyone: (1) do not enter if experiencing COVID-19 symptoms. List the symptoms in the San Francisco COVID-19 Health Screening Form for non-personnel ([Attachment A-2](#)); (2) maintain a minimum six-foot distance from others in line and in the facility; and (3) wear a face covering.
  - Noting that people at risk for severe illness with COVID-19—such as unvaccinated older adults, and unvaccinated individuals with health risks—and members of their household should avoid indoor settings with crowds.
  - Indicating which of the following ventilation strategies are used at the facility: All available windows and doors accessible to fresh outdoor air are kept open; Fully Operational HVAC systems; Appropriately sized portable air cleaners in each room; or None of the above. ([www.sfcdcp.org/ventilation](http://www.sfcdcp.org/ventilation))
- Post a copy of this two-page Social Distancing Protocol checklist at each public entrance
- Post signage showing maximum number of patrons who can be in line and in the facility
- Post required signage in all break rooms and similar indoor spaces used by Personnel stating:
  - (1) COVID-19 is transmitted through the air, and the risk is generally higher indoors.
  - (2) Personnel must remain at least six feet away from others outside their Household at all times.
  - (3) A copy of the “Take a Break Safely” Poster (available online at [sf.gov/file/covid-break-room](http://sf.gov/file/covid-break-room)).
  - (4) A sign regarding ventilation as listed above ([www.sfcdcp.org/ventilation](http://www.sfcdcp.org/ventilation)).
- Educate Personnel about this Protocol and other COVID-19 related safety requirements

### PROTECTIVE MEASURES

- Follow Sections 2.1 through 2.4 below, including:
  - Ensure Personnel stay home or leave work if they answer yes to any of the three questions on the Personnel Screening Attachment (**Attachment A-1**). See [www.sfcdcp.org/screen](http://www.sfcdcp.org/screen) for this form.
  - Provide Personnel a copy of the Personnel Screening Attachment (A-1) to ensure they understand when to stay home and for how long. That form discusses rules for staying out of work due to concerns of COVID-19 exposure. Translated versions of the Personnel Screening Attachment (A-1) are available online at [www.sfcdcp.org/screen](http://www.sfcdcp.org/screen).
  - Ensure Personnel review health questions on the Personnel Screening Attachment (A-1) before each shift and advise Personnel what to do if they are required to stay home.
- Require Personnel and patrons to wear a face covering as required by Health Officer orders
- Implement a plan to keep site Personnel safe, including by limiting the number of Personnel and patrons onsite and favoring allowing Personnel to carry out their duties from home when possible
- Require that patrons cancel or reschedule appointments or reservations for non-essential services if they have COVID-19 symptoms or exposure, as described in San Francisco COVID-19 Screening Form



(Attachment A-2). Ensure that patrons can cancel an appointment or reservation for COVID-19 symptoms or exposure without financial penalty. You may offer to reschedule for another time if the patron wants to reschedule instead of to cancel.

### MEASURES TO PREVENT UNNECESSARY CONTACT

- Tell Personnel and patrons to maintain physical distancing of at least six feet, except Personnel may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary
- Separate all used desks or individual work stations by at least six feet
- Place markings in patron line areas to ensure six feet physical distancing (inside and outside)
- When possible, provide for contactless payment systems. The Board of Supervisors has required businesses to accept cash—if cash is used encourage exact change.
- Maintain Plexiglas or other barriers between patrons and Personnel at point of payment (if not possible, then ensure at least six feet of distance)
- Limit the number of patrons in the business at any one time to: \_\_\_\_\_
- Separate ordering areas from delivery areas or similarly help distance patrons when possible
- Add signage and educate Personnel about safer break room practices, including as required in Section 3.27
- Optional—Describe other measures:

### SANITIZING MEASURES

- Ensure that all high-touch or regularly used surfaces, as well as commonly-used areas like break rooms, bathrooms, and other common areas, are cleaned and disinfected at least once daily, or more frequently if required by industry standards. Unless otherwise required by another Health Officer order or directive, cleaning and disinfection does not have to occur after each individual patron touches a surface unless patron appears symptomatic or there is visible contamination from nasal or oral secretions.
- Provide disinfecting wipes that are effective against SARS-CoV-2 near shopping carts, shopping baskets, and high-touch surfaces and provide hand sanitizer
- Provide hand sanitizer, sink with soap and water, and/or disinfecting wipes to patrons and Personnel at or near the entrance of the facility, at checkout counters, and anywhere else people have direct interactions
- Prevent people from self-serving any items that are food-related except as allowed by this protocol or except as allowed by a separate Health Officer Directive (for example, Nos. 2020-07 and 2020-17, as updated):
  - Provide lids and utensils for food items by Personnel, not for patrons to grab
- Prohibit use of water fountains.
- Optional—Describe other measures (e.g., providing hours for unvaccinated older adults or high-risk people):

### INDUSTRY-SPECIFIC DIRECTIVES

- Ensure that you have read and implemented the attached list of requirements.
- In addition to complying with the Social Distancing Protocol, many businesses must comply with additional, industry-specific directives. Go to [www.sfdph.org/directives](http://www.sfdph.org/directives) and check to see if your business is subject to one or more additional directives. For each one, you must review the Health and Safety Plan (HSP) requirements and post an additional checklist for each one that applies. In the event that any directive changes the requirements of the Social Distancing Protocol, the more specific language of the directive controls, even if it is less restrictive. Check this box after you have checked the list of directives and posted any other required HSP.

\* Any additional measures may be listed on separate pages and attached.



**[You are not required to post these Instructions and Requirements]****Instructions:**

The two-page Social Distancing Protocol checklist above must reflect the business's completion of each requirement listed below unless an item is not applicable. Use the two-page checklist above to show compliance with these requirements. The business does not need to post these Instructions and Requirements, only the checklist above. The term "Personnel" is defined in Health Officer Order to which this Appendix is attached. The term "patron" includes customers, others seeking services, visitors, and guests.

**Requirements:**

In addition to the items below, this protocol requires the business to ensure that Personnel who perform work associated with the business are covered by the Social Distancing Protocol checklist and comply with those requirements. Each business is required to take certain steps in the protocol related to its Personnel, including the actions listed in Sections 2.1 through 2.4 below if Personnel are sick. Each business is prohibited from taking any adverse action against any Personnel for staying home in the circumstances listed in Sections 2.1 through 2.4 below. Personnel of each business are prohibited from coming to work if they are sick and must comply with the protocol, including the rules for returning to work listed in Sections 2.1 through 2.4 below.

**1. Signage and Education**

**1.1.** [Revised 3/23/21] Post signage at each public entrance of the facility or location (if any) to inform all patrons each of the following:

**1.1.1.** Patrons must: not wait in line or enter the facility or location if they have a symptom of COVID-19 that is new or not explained by another condition, listing the symptoms from the Screening Form for non-personnel (Attachment A-2, available online at [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen)) or using the symptom list available online at [www.sfcddcp.org/covid19symptoms](http://www.sfcddcp.org/covid19symptoms);

maintain a minimum six-foot distance from others while in line or in the facility or location;

wear a face covering or barrier mask (a "Face Covering") at all times; and

not shake hands or engage in any unnecessary physical contact.

Criteria for Face Coverings and the requirements related to their use are set forth in Health Officer Order No. C19-12e, issued on March 18, 2021 (the "Face Covering Order"), including as that order is updated in the future. Sample signs are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>. A list of common symptoms of COVID-19 can be found at <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>.

**1.1.2.** [Added 3/23/21] People at risk for severe illness with COVID-19—such as unvaccinated older adults, and unvaccinated individuals with health risks—and members of their household should avoid indoor settings with crowds.

- 1.1.3.** [Moved from below and updated 3/23/21] Indicating which of the following ventilation strategies are used at the facility: All available windows and doors accessible to fresh outdoor air are kept open; Fully Operational HVAC systems; Appropriately sized portable air cleaners in each room; or None of the above.

In addition, all businesses—including hospitals and medical offices that meet Title 24 requirements for ventilation for healthcare facilities—must conspicuously post this same ventilation signage in any and all breakrooms in their facilities.

The County is making templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>. The templates may be updated from time to time, and businesses are strongly urged to keep informed of those changes and update their signage accordingly

- 1.2.** Post a copy of the Social Distancing Protocol checklist at each public entrance to the facility or location.
- 1.3.** Distribute to all Personnel copies of the Social Distancing Protocol checklist in hardcopy or electronic format.
- 1.4.** Educate all Personnel on the requirements of the Social Distancing Protocol and any other Health Officer directive that applies.

## **2. Screening Requirements and Related Restrictions**

[Entire section revised 9/14/20; minor edits made 3/23/21] Businesses and other entities in the City that are allowed to operate must screen all Personnel each day using the screening process described in Sections 2.1 through 2.4 below. Attached to this Appendix is the Personnel Screening Attachment (**Attachment A-1**) which provides the three questions that must be used for that purpose. That form may be used, or the business may adapt the questions and the information contained in that form for use through another method such as by phone, text message, email, web interface, or app.

Separately, many businesses and other entities that are allowed to operate are required by separate directives to screen guests, visitors, customers, or others using similar questions. Attached to this Appendix is the San Francisco COVID-19 Health Screening Form for non-personnel (**Attachment A-2**) that may be used for this purpose. If a directive requires use of the San Francisco COVID-19 Health Screening Form, then that form must be used or the business or entity may adapt the questions and the information contained in that form for use through another method such as by phone, text message, email, web interface, or app.

A copy of the applicable screening form should be provided to anyone on request, although a poster or other large-format version of the form may be used to review the questions with people verbally at entrances. Businesses and organizations can use the guidance available online at [www.sfgcdcp.org/screen](http://www.sfgcdcp.org/screen) for determining how best to conduct screening. The City has flyers, posters, fact sheets, and social media graphics available in multiple languages for use by the community. These resources include posters regarding use of Face Coverings and screening. These resources are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>.

The screening requirements listed in this Appendix are subject to any more specific (or different) requirements that apply under any other Health Officer directive or order.

Personnel Screening and Restrictions:

- 2.1. [Updated 1/20/21] Instruct all Personnel orally and in writing not to come to work or the facility if they answer yes to any of the three questions on the Personnel Screening Attachment (**Attachment A-1**). See [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen) for this form including translations.
- 2.2. Provide a copy of the Personnel Screening Attachment (A-1) to all Personnel who regularly work at the facility or location in hardcopy format or electronically. PDF and translated versions of the Personnel Screening Attachment can be found at [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen). If the Personnel Screening Attachment is updated, provide an updated copy to all Personnel. Instead of sending out the attachment, Businesses may (i) adopt the questions and information contained on the Personnel Screening Attachment, (ii) ask Personnel those questions, and (iii) deliver to Personnel the information contained in that form through another format.
- 2.3. [Updated 3/2/21] Review the three questions on the Personnel Screening Attachment on a daily basis with all Personnel in the City who work at the facility or location before each person enters work spaces or begins a shift. If such a review is not feasible because the business does not directly interact with some Personnel onsite daily, then that business must for those Personnel (1) instruct such Personnel to review the questions before each shift in the City and (2) have such Personnel report to the business that they are okay to begin the shift such as through an app, website, or phone call.

Instruct any Personnel who answered yes to any of the three questions on the Personnel Screening Attachment to return home or not come to work and follow the directions on the Attachment. Generally speaking, Personnel with any single COVID-19 symptom that is new or not explained by another condition (and who has not already been diagnosed with COVID-19) MUST have a negative COVID-19 test OR stay out of work for at least 10 days since symptoms started in order to return to work. Those who have been diagnosed with COVID-19 or had a test confirming they have the virus cannot return to work until at least 10 days after their symptoms have started; if they never had symptoms but had a positive COVID-19 test they can return 10 days after the date their test was collected. Those who are close contacts of someone with COVID-19 must generally remain out of work for 10-14 days since their last close contact, and the exact duration depends on their occupation (details can be found at [www.sfcddcp.org/quarantineduration](http://www.sfcddcp.org/quarantineduration)). Anyone who has received the COVID-19 vaccine should read more about whether they need to quarantine after being a close contact at: [www.sfcddcp.org/quarantineaftervaccination](http://www.sfcddcp.org/quarantineaftervaccination).

- 2.4. Instruct Personnel who stayed home or who went home based on the questions listed on the Personnel Screening Attachment that they must follow the instructions on that form as well as any applicable requirements from the quarantine and isolation directives (available at [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)) before returning to work. If they are required to self-quarantine or self-isolate, they may only return to work after they have completed self-quarantine or self-isolation. If they test negative for the virus (no virus found), they may only return to work if they meet the criteria explained on the Personnel Screening Attachment: [www.sfcddcp.org/screening-handout](http://www.sfcddcp.org/screening-handout). Personnel are not required to provide a medical clearance letter to return to work as long as they have met the requirements outlined on the Personnel Screening Attachment. Additional information about isolation and quarantine, including translations, is available online at [www.sfcddcp.org/i&q](http://www.sfcddcp.org/i&q).

### Guest, Visitor, Customer, and Other People Screening and Restrictions:

**2.5.** Health Officer directives may require screening of guests, visitors, customers, and others using the San Francisco COVID-19 Health Screening Form for non-personnel (**Attachment A-2**). In general, anyone who answers “yes” to any screening question on the San Francisco COVID-19 Health Screening Form should not enter the business or facility because they are at risk of having the virus that causes COVID-19. The form lists steps that should be taken by anyone who answers “yes” to a screening question. In some instances, a Health Officer directive will require that anyone who answers “yes” to be prevented from entry. In other situations, the Department of Public Health discourages organizations from denying essential services to those who may answer “yes” to any of the questions and encourages organizations to find alternative means to meet clients’ needs that would not require them to enter the facility.

### **3. Other Personnel and Patron Protection and Sanitation Requirements:**

- 3.1.** Businesses must periodically check the following website for any testing requirements for employers and businesses: [www.sfdcp.org/covid19](http://www.sfdcp.org/covid19). If requirements are added, ensure that the business and all Personnel comply with testing requirements.
- 3.2.** If an aspect of the business is allowed to operate and is covered by a Health Officer directive, then the business must comply with all applicable directives as well as this Social Distancing Protocol. Copies of other directives are available online at [www.sfdph.org/directives](http://www.sfdph.org/directives). For each directive that applies, review the Health and Safety Plan (HSP) requirements and post an additional HSP checklist for each one that applies. In the event that any directive changes the requirements of the Social Distancing Protocol, the more specific language of the directive controls, even if it is less restrictive.
- 3.3.** Instruct all Personnel and patrons to maintain at least a six-foot distance from others, including when in line and when shopping or collecting goods on behalf of patrons, except when momentarily necessary to facilitate or accept payment and hand off items or deliver goods. Note that if the business cannot ensure maintenance of a six-foot distance within the location or facility between Personnel or other people onsite, such as by moving work stations or spreading Personnel out, it must reduce the number of Personnel permitted in the location or facility accordingly.
- 3.4.** [Minor Update 3/23/21] Provide Face Coverings for all Personnel, with instructions that they must wear Face Coverings at all times when at work, as further set forth in the Face Covering Order. A sample sign is available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>. Allow Personnel to bring their own Face Covering if they bring one that has been cleaned before the shift. In general, people should have multiple Face Coverings (whether reusable or disposable) to ensure they use a clean one each day. The Face Covering Order permits certain exceptions, and the business should be aware of exceptions that allow a person not to wear a Face Covering (for example, children 9 years old or younger or based on a written medical excuse). When Personnel do not wear a Face Covering because of an exception, take steps to otherwise increase safety for all.
- 3.5.** If patrons wait in line outside or inside any facility or location operated by the business, require patrons to wear a Face Covering while waiting in line outside or inside the facility or location. This includes taking steps to notify patrons they will not be served if they are in line without a Face Covering and refusing to serve a patron without a Face

Covering, as further provided in the Face Covering Order. The business may provide a clean Face Covering to patrons while in line. For clarity, the transaction or service must be aborted if the patron is not wearing a Face Covering. But the business must permit a patron who is excused by the Face Covering Order from wearing a Face Covering to conduct their transaction or obtain service, including by taking steps that can otherwise increase safety for all.

- 3.6.** Provide a sink with soap, water, and paper towels for handwashing for all Personnel working onsite at the facility or location and for patrons if sinks and restrooms are open to patrons. Require that all Personnel wash hands at least at the start and end of each shift, after sneezing, coughing, eating, drinking, smoking (to the extent smoking is allowed by law and the business), or using the restroom, when changing tasks, and, when possible, frequently during each shift. Personnel who work off-site, such as driving or delivering goods, must be required to use hand sanitizer throughout their shift.
- 3.7.** Provide hand sanitizer effective against SARS-CoV-2, the virus that causes COVID-19, at appropriate locations for patrons and elsewhere at the facility or location for Personnel. Sanitizer must also be provided to Personnel who shop, deliver, or drive for use when they are shopping, delivering, or driving. If sanitizer cannot be obtained, a handwashing station with soap, water, and paper towels will suffice for Personnel who are on-site at the facility or location. But for Personnel who shop, deliver, or drive in relation to their work, the business must provide hand sanitizer effective against SARS-CoV-2 at all times; for any period during which the business does not provide sanitizer to such shopping, delivery, or driving Personnel, the business is not allowed for that aspect of its service to operate in the City. Information on hand sanitizer, including sanitizer effective against SARS-CoV-2 and how to obtain sanitizer, is available online from the Food and Drug Administration here: <https://www.fda.gov/drugs/information-drug-class/ga-consumers-hand-sanitizers-and-covid-19>.
- 3.8.** Ensure that all high-touch or regularly used surfaces, as well as commonly-used areas like break rooms, bathrooms, and other common areas, are cleaned and disinfected at least once daily, or more frequently if required by industry standards. This includes items touched by customers or Personnel. Unless otherwise required by another Health Officer order or directive, cleaning and disinfection does not have to occur after each individual patron touches a surface unless patron appears symptomatic or there is visible contamination from nasal or oral secretions.

Provide disinfectant and related supplies to Personnel and require Personnel to sanitize all high-touch surfaces under their control, including but not limited to: shopping carts and baskets used by Personnel and patrons; countertops, food/item display cases, refrigerator and freezer case doors, drawers with tools or hardware, and check-out areas; cash registers, payment equipment, and self-check-out kiosks; door handles; tools and equipment used by Personnel during a shift; and any inventory-tracking or delivery-tracking equipment or devices which require handling throughout a work shift. These items should be cleaned and disinfected at least once daily, or more frequently if required by industry standards. A list of products listed by the United States Environmental Protection Agency as meeting criteria for use against SARS-CoV-2 can be found online here: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>.

**3.9.** [Deleted 3/23/21]

**3.10.**[Deleted 3/23/21]



## Requirements

- 3.11.***[Deleted 3/23/21]*
- 3.12.***[Deleted 3/23/21]*
- 3.13.***[Modified 3/23/21]* Establish adequate time in the work day to allow for proper cleaning and disinfection throughout the facility or location by Personnel.
- 3.14.***[Revised 8/14/20]* Suspend use of any drinking fountains until further notice.
- 3.15.** When possible, provide a barrier between the patron and the cashier such as a plexi-glass temporary barrier. When not possible, create sufficient space to enable the patron to stand more than six feet away from the cashier while items are being scanned/tallied and bagged.
- 3.16.***[Modified 3/23/21]* Whenever possible, provide for contactless payment systems (which help minimize closer physical interactions). Patrons may pay with cash but to further limit person-to-person contact, Personnel should encourage patrons to use credit, debit, or gift cards for payment.
- 3.17.***[Deleted 3/23/21]*
- 3.18.** If an employee or other Personnel tests positive for COVID-19 or SARS-CoV-2, follow the guidance on “Business guidance if a staff member tests positive for COVID-19,” available at <https://sf.gov/business-guidance-if-staff-member-tests-positive-covid-19>.
- 3.19.** Post signs to advise patrons of the maximum line capacity to ensure that the maximum number of patrons in line is not exceeded. Once the maximum number of patrons is reached, patrons should be advised to return later to prevent buildup of congestion in the line.
- 3.20.** Place tape or other markings on the sidewalk or floor at least six feet apart in patron line areas with signs directing patrons to use the markings to maintain distance.
- 3.21.***[Deleted 3/23/21]*
- 3.22.** Ensure that all Personnel who select items on behalf of patrons wear a Face Covering when selecting, packing, and/or delivering items.
- 3.23.** Require Personnel to wash hands frequently, including:
- When entering any kitchen or food preparation area
  - Before starting food preparation or handling
  - After touching their face, hair, or other areas of the body
  - After using the restroom
  - After coughing, sneezing, using a tissue, smoking, eating, or drinking
  - Before putting on gloves
  - After engaging in other activities that may contaminate the hands
- 3.24.** Assign Personnel to keep soap and paper towels stocked at sinks and handwashing stations at least every hour and to replenish other sanitizing products.

- 3.25.** *[Modified 3/23/21]* To the extent allowed by the State, the business may, but is not required, to allow customers use their own reusable bags, mugs, cups, or other similar re-fillable food containers brought from home.
- 3.26.** *[Added 7/13/20; updated 11/3/20]* If a patron has symptoms of COVID-19 (see Section 1.1 above) or is otherwise unable to participate in an appointment or reservation for a COVID-19 related reason, the business must cancel the appointment or reservation if it is not for essential services (such as food, medicine, shelter, or social services) and allow the patron to cancel without any financial penalty. The business may offer to reschedule the appointment or reservation but cannot require rescheduling instead of allowing the patron to cancel. In the healthcare context, more specific Health Officer directives may allow appointments when a patient or client is ill, and the requirements of the directive must be followed in that situation.
- 3.27.** *[Added 1/27/21]* As soon as possible, but by no later than February 3, 2021, businesses that make break rooms, cafeterias, or other similar indoor spaces available to Personnel must comply with the following requirements:
- 3.27.1.** The business must notify Personnel that they are advised against eating indoors to the greatest extent possible. Where feasible, businesses should provide an outdoor area where Personnel can eat their meals. If Personnel must eat indoors, the business must encourage Personnel to eat away from others, including at their own desks or workspaces. Businesses must discourage Personnel from congregating in cafeterias, break rooms, or other similar indoor spaces.
- 3.27.2.** Businesses must stagger and schedule breaks for their Personnel and the use of break rooms or other similar indoor spaces to avoid crowding and help limit socializing.
- 3.27.3.** Post the following signage in any break room, cafeteria, or similar indoor space. The County is making available templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>.
- 3.27.3.1.** A sign bearing the message that: (1) COVID-19 is transmitted through the air, and the risk is generally higher indoors, and (2) seniors and those with health risks should avoid indoor settings with crowds.
- 3.27.3.2.** A sign informing Personnel that they must remain at least six feet away from others outside their Household at all times.
- 3.27.3.3.** A copy of the "Take a Break Safely" Poster (available online at [sf.gov/file/covid-break-room](https://sf.gov/file/covid-break-room)).
- 3.27.3.4.** *[Revised 3/23/21]* A sign regarding the ventilation requirements listed in Section 1.1.3 above.
- 3.27.4.** Limit the number of people in indoor break rooms, cafeterias, or other similar spaces to the lesser of: (a) 25% of the maximum occupancy; or (b) the number of people that can safely maintain at least six feet of distance from each other at all times.

- 3.27.5.** Businesses that provide onsite food serve to Personnel must operate in accordance with Health Officer Directives 2020-05 (Food Preparation for Essential Delivery Businesses) and 2020-16 (Indoor and Outdoor Dining) and any amendments to those directives. Businesses must strongly encourage Personnel to take food items to-go and eat outside or in areas away from other Personnel. Consider limiting offerings to pre-packed and grab-n-go style meals.
- 3.27.6.** Businesses are strongly recommended to take all available steps to protect their Personnel, including using visual cues to promote proper distancing and expanding the number of break spaces to prevent crowding.

Note – Sections 3.14 and 3.26 control over any contrary language in Health Officer Directive No. 2020-06 until that directive is amended or updated.



## Attachment A-1: Personnel Screening Form

Last updated: March 23, 2021

Personnel at businesses and other entities operating during the COVID-19 pandemic MUST answer these questions before starting work every day, either in person or online, and MUST stay out of work for the appropriate amount of time if they answer YES to any of the questions. For information about paid sick leave options, visit [www.sfgov.org/olse](http://www.sfgov.org/olse) and [www.sfcddcp.org/workerfaq](http://www.sfcddcp.org/workerfaq).

If your answer is **YES to any question, do NOT enter the location.**



- **Stay at home**, except to get tested or get needed medical care.
- **Follow the steps mandated by Health Directive 2020-02/03 and explained at:** [www.sfcddcp.org/isolationandquarantine](http://www.sfcddcp.org/isolationandquarantine)

### Question #1: In the last 24 hours, including today, have you had ANY of the symptoms below, that is new or not explained by another condition?

Fever (100.4°F/38°C or greater), chills, shivering	Feeling unusually weak or fatigued	Diarrhea
Cough	Loss of taste or smell	Runny or congested nose
Sore throat	Muscle or body aches	Nausea or vomiting
Shortness of breath, difficulty breathing	Headache	

### Question #2: In the past 10 days, have you been diagnosed with COVID-19 or had a test confirming you have the virus?

**Question #3: In the past 10-14 days, have you had “close contact” with anyone who has COVID-19, during their contagious period?** (Please note: If you have received the COVID-19 vaccine, see [www.sfcddcp.org/quarantineaftervaccination](http://www.sfcddcp.org/quarantineaftervaccination). If you do not need to quarantine based on what is explained there, for the purposes of this screening form, you may answer “No” to this question.)

If you have recovered from COVID-19 in the last three months, speak to your healthcare provider.

Quick overview of what to do and the earliest personnel may return to work, if you had:	
Symptoms WITHOUT a COVID-19 test (answered YES to Question 1)	<p><b>If you are NOT COVID-19 vaccinated:</b> GET TESTED. Without a test, the Business must treat you as being positive for COVID-19 and prohibit you from entering for at least 10 calendar days.</p> <p><b>If it has been at least 2 weeks since you completed your COVID-19 vaccination:</b> Talk to a healthcare provider to determine when you can return to work and if you need a COVID-19 test.</p>
A positive COVID-19 test WITH symptoms (answered YES to Question 2)	<p>You can return to work:</p> <ul style="list-style-type: none"> <li>• 10 days after first onset of symptoms, AND</li> <li>• You have improvement of symptoms, AND</li> <li>• You have had no fever for over 24 hours without taking fever-reducing medicine</li> </ul>
A positive COVID-19 test WITHOUT symptoms (answered YES to Question 2)	You can return to work 10 days after the day your COVID-19 test was collected as long as you have no symptoms.
“Close contact” with anyone with COVID-19 during their contagious period (answered YES to Question 3)	<p>GET TESTED, ideally 6 days or more after your last contact with the person with COVID-19. You can return to work 10 days after your last close contact with the person with COVID-19 UNLESS:</p> <ul style="list-style-type: none"> <li>• Your COVID-19 test is positive (see boxes above for positive COVID-19 test) OR</li> <li>• You develop symptoms (GET TESTED if you develop symptoms) OR</li> <li>• You work in a jail, long term care facility, shelter, or dormitory (you cannot return to work until 14 days after your last close contact—check with your employer whether there are staffing shortages that may change this duration)</li> </ul>

“Close contact” means having any of following interactions with someone with COVID-19 while they were contagious (they are contagious 48 hours before their symptoms began until at least 10 days after the start of symptoms). If the person with COVID-19 never had symptoms, they are contagious 48 hours before their COVID-19 test was collected until 10 days after they were tested.

- Within 6 feet of them for a total of 15 minutes or more in a 24-hour period
- Living or staying overnight with them
- Having direct contact with their bodily fluids (coughed or sneezed on you or shared food utensils)
- Having physical or intimate contact including hugging and kissing
- Taking care of them, or having them take care of you

Businesses have specific requirements to ensure Personnel stay out of work the appropriate amount of time. Some businesses may have additional screening requirements or forms to use. Go to [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen) for more information on those requirements and a copy of this form. To report a violation of San Francisco COVID-19 health orders and directives ([www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)), including not screening workers, letting sick workers stay at work, not social distancing or not requiring facemasks, call: 311 or 415-701-2311 (English) or 415-701-2322 (Español, 中文, TTY). You can request for your identity to remain confidential.

## Attachment A-2: Screening Form for Non-Personnel

Last updated: March 23, 2021

To businesses, organizations, and programs: This form is for screening clients, customers and other visitors before letting them enter your facility. Health Officer Directives may have additional requirements regarding screening in a specific context. The San Francisco Department of Public Health discourages you from denying core essential services (such as food, medicine, shelter, or social services) to people who answer “yes” to any of the questions below. You are encouraged to find alternative ways to meet clients’ needs that do not require them to enter your location, such as curbside pickup or delivery services. This form is available at [www.sfdcp.org/screen](http://www.sfdcp.org/screen).

### Screening Questions and Information for Non-Personnel:

If your answer is **YES to any question, do NOT enter the location.**



- **Stay at home**, except to get tested or get needed medical care.
- **Follow the steps mandated by Health Directive 2020-02/03 and explained at:** [sfdcp.org/isolationandquarantine](http://sfdcp.org/isolationandquarantine)

**Question #1: In the last 24 hours, including today, have you had ANY of the symptoms below, that is new or not explained by another condition?** (Note: Children and youth under 18 years old do not need to be screened for \*these symptoms.)

Fever (100.4°F/38°C or greater)	Shortness of breath, difficulty breathing	Headache
Chills or shivering*	Feeling unusually weak or fatigued*	Vomiting or diarrhea
Cough	Loss of taste or smell	Runny or congested nose*
Sore throat	Muscle or body aches*	Nausea*

**Question #2: In the past 10 days, have you been diagnosed with COVID-19 or had a test confirming you have the virus?**

**Question #3: In the past 10-14 days, have you had “close contact” with anyone who has COVID-19, during their contagious period?** (Please note: If you have received the COVID-19 vaccine, see [www.sfdcp.org/quarantineaftervaccination](http://www.sfdcp.org/quarantineaftervaccination). If you do not need to quarantine based on what is explained there, for the purposes of this screening form, you may answer “No” to this question.)

If you have recovered from COVID-19 in the last three months, speak to your healthcare provider.

Quick overview of what to do and the earliest you may enter a location, if you had:	
Symptoms WITHOUT a COVID-19 test (answered YES to Question 1)	<p><b>If you are NOT COVID-19 vaccinated:</b> GET TESTED. Without a test, the location must treat you as being positive for COVID-19 and require you to stay out for at least 10 calendar days.</p> <p><b>If it has been at least 2 weeks since you completed your COVID-19 vaccination:</b> Talk to a healthcare provider to determine if you need a COVID-19 test and when you can be around others and enter this location</p>
A positive COVID-19 test WITH symptoms (answered YES to Question 2)	<p>You can return to the location:</p> <ul style="list-style-type: none"> <li>• 10 days after first onset of symptoms, AND</li> <li>• You have improvement of symptoms, AND</li> <li>• You have had no fever for over 24 hours without taking fever-reducing medicine</li> </ul>
A positive COVID-19 test WITHOUT symptoms (answered YES to Question 2)	<p>You can return to the location 10 days after the day your COVID-19 test was collected as long as you have no symptoms</p>
“Close contact” with anyone with COVID-19 during their contagious period (answered YES to Question 3)	<p>GET TESTED, ideally 6 days or more after your last contact with the person with COVID-19. You can return to the location 10 days after your last close contact with the person with COVID-19 UNLESS:</p> <ul style="list-style-type: none"> <li>• Your COVID-19 test is positive (see boxes above for positive COVID-19 test) OR</li> <li>• You develop symptoms (GET TESTED if you develop symptoms)</li> </ul>

“Close contact” means having any of following interactions with someone with COVID-19 while they were contagious (they are contagious 48 hours before their symptoms began until at least 10 days after the start of symptoms). If the person with COVID-19 never had symptoms, they are contagious 48 hours before their COVID-19 test was collected until 10 days after they were tested.

- Within 6 feet of them for a total of 15 minutes or more in a 24-hour period
- Living or staying overnight with them
- Having direct contact with their bodily fluids (coughed or sneezed on you or shared food utensils)
- Having physical or intimate contact including hugging and kissing
- Taking care of them, or having them take care of you

Your health is important! To report a violation of San Francisco COVID-19 health orders and directives ([www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)), including not screening visitors, letting sick visitors enter a location, not social distancing or not requiring facemasks, call: 311 or 415-701-2311 (English) or 415-701-2322 (Español, 中文, TTY). You can request for your identity to remain confidential.

Each Construction Project allowed to operate in San Francisco must complete, post onsite, and follow this Safety Protocol checklist.

The attached Instructions and Requirements provide definitions and details about how to complete this checklist.

Check off all items below that apply and list other required information.

Type of Project (see Definitions):  Small Construction Project  Large Construction Project

Project name:

Project Address:

Small Construction Projects: (see Section 8 of the Requirements)

COVID-19 Site Supervisor(s):

Email / Phone:

Large Construction Projects: (see Section 9 of the Requirements)

Safety Compliance Officer (SCO):

Email / Phone:

Jobsite Safety Accountability Supervisor (JSAS):

Email / Phone:

(Any of the persons listed above may be contacted with any questions or comments about this protocol.)

## **SIGNAGE & EDUCATION**

- Post a copy of this Construction Project Safety Protocol (CPSP) checklist at each entrance to the project
- Post the flyer describing COVID information for construction workers in [English](#), [Spanish](#), [Chinese](#) and [Filipino](#) and provide electronically or as hard copy upon request.
- Post signage at entrances informing Personnel and Visitors they may not enter the site if experiencing COVID-19 symptoms, if they have been diagnosed with COVID-19, or if they have had Close Contact with someone who has COVID-19 (with limited exceptions explained at [sfcdcp.org/quarantineaftervaccination](https://sfcdcp.org/quarantineaftervaccination)).
  - Personnel must complete the COVID-19 Health Screening Form for personnel (Attachment A-1) (see [sfcdcp.org/screening-handout](https://sfcdcp.org/screening-handout))
  - Visitors must complete the COVID-19 Health Screening Form for non-personnel (Attachment A-2) also found at [sfcdcp.org/screeningvisitors](https://sfcdcp.org/screeningvisitors).
  - The list of symptoms can also be found at [sfcdcp.org/covid19symptoms](https://sfcdcp.org/covid19symptoms).

- Post signage requiring all Personnel and Visitors to wear a face covering at all times except when actively putting food or drink into one's mouth.
- Post signage requiring Personnel and Visitors to maintain a minimum six-foot distance from others at all times.
- Post signage showing maximum number of Personnel and Visitors who can be present at the site.
- Provide information on [safer transportation to the workplace](#).
- Review this CPSP Protocol with all workers and visitors to the construction site.

### PROTECTIVE MEASURES

- Require Personnel and patrons to wear a face covering as required by Health Officer orders
- Implement a plan to keep site Personnel safe, including by limiting the number of Personnel and patrons onsite to a number that ensures physical distancing
- Comply with all applicable and current laws and regulations including but not limited to OSHA and Cal-OSHA. If there is any conflict, difference, or discrepancy between or among applicable laws and regulations and/or this CPSP Protocol, the stricter, more health protective standard shall apply.
- Ensure Personnel stay home or leave work if they are sick or have any single symptom of COVID-19 that is new or not explained by another condition. See the Personnel Screening Attachment (A-1) at [sfcdcp.org/screening-handout](http://sfcdcp.org/screening-handout).
- Ensure Personnel review health criteria on the [Personnel Screening Attachment \(A-1\) before each shift](#) and advise Personnel what to do if they are required to stay home.
- Maintain a daily attendance log of all workers and visitors that includes contact information, including name, phone number, address, and email.

### MEASURES TO PREVENT UNNECESSARY CONTACT

- Tell Personnel and Visitors to maintain physical distancing of at least six feet, except as strictly necessary to carry out a task associated with the construction project.
- Stagger trades as necessary to reduce density and allow for easy maintenance of minimum six-foot separation.
- Prohibit smoking on the jobsite, or designate a clear area where workers may smoke with markings 6 feet apart to ensure appropriate physical distancing.
- Place markings in elevators, at elevator waiting areas, and at restrooms to ensure six feet physical distancing
- Control "choke points" and "high-risk areas" to ensure that six-foot distance can easily be maintained between individuals.
- In office areas, separate all desks or individual work stations by at least six feet

- Limit the number of Personnel and Visitors on the site at any one time to: \_\_\_\_
- Prohibit gatherings of any size on the jobsite, especially during meal times as this is a high-risk time for exposure because people have to remove their mask to eat or drink

### **SANITIZING MEASURES**

- Prohibit sharing of Personal Protective Equipment (PPE)
- Regularly disinfect high touch areas or shared equipment.
- Provide hand sanitizer, sink with soap and water, and/or disinfecting wipes to Personnel at or near the entrance of the site
- Disinfect break rooms, bathrooms, and other common areas frequently, on the following schedule:
  - Break rooms:
  - Bathrooms:
  - Other:
- Prohibit Personnel from using shared food prep equipment for their own use (e.g., microwaves, water coolers), but microwaves may be used if disinfected between each use and hand sanitizer is available nearby and water coolers may be used as outlined in Section 3.14 in the Social Distancing Protocol instructions.

### **CONSTRUCTION WORK IN AN OCCUPIED FACILITY:**

- Seal off work areas from the occupied areas with physical barriers such as plastic sheeting or closed doors sealed with tape
- Workers must/should access the work area from an alternative entry/exit door to the entry/exit door used by occupants.
- Available windows and exhaust fans must be used to ventilate the work area.
- If occupants have access to the work area between workdays, the work area must be cleaned and sanitized at the beginning and at the end of workdays.
- Minimize contact between workers and occupants, including maintaining a minimum of six feet of distance at all times.

### **CASE REPORTING:**

- In the event of a positive COVID-19 case at the jobsite, contractors and subcontractors must follow all requirements on the Case Reporting and Close Contact pages that follow.

**In the event of a confirmed case of COVID-19 at any jobsite:**

- Immediately remove the infected individual from the jobsite with directions to seek medical care.
- Decontaminate and sanitize all surfaces at each location at which the infected worker was present. Provide those performing the decontamination and sanitization work with medical-grade PPE, ensure the workers are trained in proper use of the PPE, require the workers to use the provided PPE, and prohibit any sharing of the PPE. Prohibit anyone from entering the possibly contaminated area, except those performing decontamination and sanitization work. Cease all work in these locations until decontamination and sanitization is complete.
- The General Contractor or other appropriate supervisor must notify SFDPH Communicable Disease Control (CD Control) at 628-217-6100 immediately of every project site worker found to have a confirmed case of COVID-19, and provide all the information specified below. Follow all directives and complete any additional requirements by County health officials, including full compliance with any tracing efforts by the County.
- Each subcontractor, upon learning that one of its employees is infected, must notify the General Contractor immediately, if you have one, and provide all of the information specified below.

**Information to be reported to CD Control:**

Address of jobsite \_\_\_\_\_ Name of project: \_\_\_\_\_  
 General Contractor Name: \_\_\_\_\_  
 Point of Contact Name \_\_\_\_\_ Title/Role: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Case Information (attach additional sheets if more than one case)**

First and last name: \_\_\_\_\_  
 Date of birth \_\_\_\_\_ Phone: \_\_\_\_\_  
 City of residence: \_\_\_\_\_ Trade/Position: \_\_\_\_\_  
 Date of symptom onset: \_\_\_\_\_ Date tested positive: \_\_\_\_\_  
 Date last worked: \_\_\_\_\_

**If the case is an employee of a subcontractor, please provide:**

Subcontractor \_\_\_\_\_ Subcontractor contact name: \_\_\_\_\_  
 Subcontractor contact phone: \_\_\_\_\_ Subcontractor contact email: \_\_\_\_\_

**Close Contact List for Case Reporting  
 (updated 3/2/2021)**

Close Contact Information (attach additional sheets if necessary)

For each reported case above, please provide the following information (if you are reporting more than one positive case, please include the name of the positive case for each close contact):

	Close Contact Information			
Positive Case First and Last Name:	#	First and Last Name	City of Residence	Phone Number
	1			
	2			
	3			

A “Close Contact” in the workplace is anyone who meets either of the following criteria:

- Was within 6 feet of a person with COVID-19 for a period of time that adds up to at least 15 minutes in 24 hours, masked or unmasked, when that person was contagious. People with COVID-19 are considered contagious starting 48 hours before their symptoms began until 1) they haven’t had a fever for at least 24 hours, 2) their symptoms have improved, AND 3) at least 10 days have passed since their symptoms began. If the person with COVID-19 never had symptoms, then they are considered contagious starting 48 hours before their test that confirmed they have COVID-19 until 10 days after the date of that test. OR
- Had direct contact for any amount of time with the body fluids and/or secretions of the Person With COVID-19 (for example, was coughed or sneezed on, shared utensils with, or was provided care or provided care for them without wearing a mask, gown, and gloves).

Close contacts are high risk exposures and need to quarantine for a full 10 days due to the 10-day incubation period of the virus. Even if a close contact tests negative within 10 days of their last exposure to the case, they must continue quarantining the full 10-day period to prevent transmission of the virus.



**[You are not required to post these Instructions and Requirements]****Instructions:**

Each Construction Project allowed to operate in San Francisco must complete, post onsite, and follow the Construction Project Safety Protocol (CPSP) Checklist.

This CPSP requirement does not apply to construction projects where a person is performing construction on their current residence either alone or solely with members of their own household.

**Definitions:**

**Large Construction Projects** are those meeting any of the following specifications:

- a. For residential projects, any single-family, multi-family, senior, student, or other residential construction, renovation, or remodel project consisting of more than 10 units.
- b. For commercial projects, any construction, renovation, or tenant improvement project consisting of more than 20,000 square feet of floor area.
- c. For construction of Essential Infrastructure, as defined in [Section 8.I of the Order](#), any project that requires twenty or more workers at the jobsite at any one time.

**Small Construction Projects** are those meeting any of the following specifications:

- a. For residential projects, any single-family, multi-family, senior, student, or other residential construction, renovation, or remodel project consisting of 10 units or fewer.
- b. For commercial projects, any construction, renovation, or tenant improvement project consisting of 20,000 square feet of floor area or less.
- c. For mixed-use projects, any project that meets both of the specifications (a) and (b).
- d. All other construction projects that do not meet the definition of Large Construction Projects (above).

**Personnel** is defined in Health Officer Order to which this Appendix is attached and includes full time personnel, contractors and tradespeople.

**Visitor** includes delivery personnel, inspectors, customers and guests.

**Requirements:**

The CPSP checklist must reflect the project's completion of each requirement listed below unless an item is not applicable. Use the checklist to show compliance with these requirements. The Construction Project does not need to post these Instructions and Requirements, only the checklist above.

In addition to the applicable items in Parts 1, 2 and 3 of the instructions for the [Social Distancing Protocol \(Appendix A of the Stay Safer at Home Health Order\)](#), the following requirements correspond to items in the accompanying checklist:



**Instructions and Requirements**

1. Consistent use of face covering is critical to preventing COVID-19 transmission. Most COVID-19 infections are caused by people who have no symptoms of illness at all. They can infect others by simply breathing out virus particles which is why it is [critically important to wear a face covering in accordance with Health Officer Order No. C19-12d](#), issued December 22, 2020, or any subsequently issued or amended order.
2. Comply with all applicable and current laws and regulations including but not limited to OSHA and Cal-OSHA. If there is any conflict, difference, or discrepancy between or among applicable laws and regulations and/or this CPSP Protocol, the stricter, more health protective standard shall apply.
3. Complete, post onsite, and follow this CPSP. Distribute copies to all staff in hardcopy or electronic format in their preferred language.
4. Post the flyer describing COVID information for construction workers in [English](#), [Spanish](#), [Chinese](#) and [Filipino](#) and provide electronically or as hard copy upon request.
5. Where construction work occurs within an occupied residential unit, separate work areas must be sealed off from the remainder of the unit with physical barriers such as plastic sheeting or closed doors sealed with tape to the extent feasible. If possible, workers must access the work area from an alternative entry/exit door to the entry/exit door used by residents. Available windows and exhaust fans must be used to ventilate the work area. If residents have access to the work area between workdays, the work area must be cleaned and sanitized at the beginning and at the end of workdays. Every effort must be taken to minimize contact between workers and residents, including maintaining a minimum of six feet of distance at all times.
6. Where construction work occurs within common areas of an occupied residential or commercial building or a mixed-use building in use by on-site employees or residents, separate work areas must be sealed off from the rest of the common areas with physical barriers such as plastic sheeting or closed doors sealed with tape to the extent feasible. If possible, workers must access the work area from an alternative building entry/exit door to the building entry/exit door used by residents or other users of the building. Every effort must be taken to minimize contact between worker and building residents and users, including maintaining a minimum of six feet of social distancing at all times.
7. Prohibit gatherings of any size on the jobsite, including gatherings for breaks or eating, except for meetings regarding compliance with this protocol or as strictly necessary to carry out a task associated with the construction project.
8. Cal-OSHA requires employers to provide water, which should be provided in single-serve containers. Sharing of any of any food or beverage is strictly prohibited and if sharing is observed, the worker must be sent home for the day.

**Instructions and Requirements**

9. Required Personnel for Small Construction Projects:

9.1. Designate **Site-specific COVID-19 Supervisor** (or supervisors). The COVID-19 Supervisor may be an on-site worker who is designated to serve in this role to:

- 9.1.1. Be present on the construction site at all times during construction activities;
- 9.1.2. Review this CPSP with all workers and visitors to the construction site; and
- 9.1.3. Enforce this CPSP, particularly consistent proper use of face covering and ensuring adequate physical distancing of at least 6 feet.

10. Required Personnel for Large Construction Projects:

10.1. Designate **COVID-19 Safety Compliance Officer (SCO)** whose responsibilities include:

- 10.1.1. Be present on the construction site at all times during construction activities;
- 10.1.2. Ensure implementation of this CPSP at the jobsite.
- 10.1.3. Conduct daily briefings in person or by teleconference that must cover the following topics:

- 10.1.3.1. Conveying updated information regarding COVID-19.
- 10.1.3.2. New jobsite rules and pre-job site travel restrictions for the prevention of COVID-19 community spread.
- 10.1.3.3. Emphasize the critical importance of consistent proper use of face covering and the critical importance of maintaining at least 6 feet of physical distance at all times.
- 10.1.3.4. Sanitation and hygiene:
  - Review of sanitation and hygiene procedures.
  - Coordination of construction site daily cleaning/sanitation requirements.
  - Solicitation of worker feedback on improving safety and sanitation.
  - Protocols in the event of an exposure or suspected exposure to COVID-19 (see [sfcdcp.org/covid19-positive-workplace](https://sfcdcp.org/covid19-positive-workplace)).

10.1.4. Compile daily written verification that each jobsite is compliant with the components of this CPSP. Each written verification form must be copied, stored, and made immediately available upon request by any County official.

**Appendix B: Construction Project Safety Protocol  
(updated 3/2/2021)**

**Instructions and Requirements**

10.1.5. In the event of noncompliance, the SCO:

- 10.1.5.1. Must not permit any construction activity to continue without bringing such activity into compliance with these requirements.
- 10.1.5.2. Develop and ensure implementation of a Remediation Plan to address any noncompliance with this CPSP.
- 10.1.5.3. Post the Remediation Plan at the entrance and exit of the jobsite during remediation period. The remediation plan must be translated as necessary to ensure that all non-English speaking workers are able to understand the document.
- 10.1.5.4. Report repeated non-compliance to the appropriate jobsite supervisors and a designated County official.

10.2. Designate a **COVID-19 Third-Party Jobsite Safety Accountability Supervisor (JSAS)**. The JSAS must hold an OSHA-30 certificate and first-aid training within the past two years, and must be trained in the CPSP requirements. The JSAS responsibilities include:

- 10.2.1. Verify compliance, including by visual inspection and random interviews with workers, with this CPSP.
- 10.2.2. Within seven calendar days of each jobsite visit, the JSAS must complete a written assessment identifying any failure to comply with this CPSP Protocol. The written assessment must be copied, stored, and, upon request by the County, sent to a designated County official.
- 10.2.3. If the JSAS discovers that a jobsite is not in compliance with this CPSP the JSAS must:
  - 10.2.3.1. Work with the SCO to develop and implement a Remediation Plan.
  - 10.2.3.2. Coordinate with the SCO to prohibit continuation of any non-compliant work activity until addressed and the continuing work is compliant.
  - 10.2.3.3. Send the Remediation Plan to a designated County official within five calendar days of the JSAS's discovery of the failure to comply.

11. In the event of a positive COVID-19 case at the jobsite, contractors and subcontractors must follow all requirements on the Case Reporting and Close Contact pages of the CPSP.

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**[Revised March 23, 2021]**

**A. General Requirements**

The “Additional Businesses” listed below may begin operating, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected based on current health-related information, the risk criteria set forth in Section 3 of the Order, , and the overall impact that allowing these businesses to resume operation will have on mobility and volume of activity in the County.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Business must:

- Comply with Social Distancing Requirements (Section 8.o of the Order) and prepare, post, implement, and distribute to their Personnel a Social Distancing Protocol checklist as specified in Section 5.d and Appendix A of the Order for each of their facilities in the County where Personnel or members of the public will be onsite;
- Prepare, post, implement, and distribute to their Personnel a written health and safety plan checklist that addresses all applicable best practices set forth in relevant Health Officer directives; and
- Comply with any relevant state guidance and local directives. If a conflict exists between state guidance and local public health directives related to the COVID-19 pandemic, the most restrictive provision shall be followed, as further provided in Section 10 of the Order.

Businesses that operate outdoors may, subject to any applicable permit requirements, conduct their operations in a tent, canopy, or other shelter, as long as the shelter complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx>); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at <https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf>).

Unless otherwise provided in this Order or an industry-specific Health Officer directive, the capacity limit does **not** include staff or other Personnel of a business. The health-related basis for selection of Additional Businesses and the specific requirements for risk mitigation are generally summarized below.

**B. List of Additional Businesses**

For purposes of the Order, Additional Businesses include the following, subject to the stated limitations and conditions:

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- (2) Manufacturing, Warehousing and Logistical Support ..... 6
- (3) Childcare and Youth Programs for All Children ..... 7

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**(1) Retail Stores for Goods**

a. Basis for Addition. Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while paying for goods). No inherently risky activities requiring removal of Face Coverings are involved. While shopping, customers interact only with a small number of individuals from other Households. Although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate physical distancing and adherence with other Social Distancing Requirements (Section 8.o of the Order) and other worker protection measures and decrease the risk of virus transmission. Consistent with Section 5.c of the Order and to the extent possible, retail stores are urged to conduct curbside/outdoor pickup to further decrease the risk.

b. Description and Conditions to Operate.

1. Curbside/Outdoor Pickup: Retail stores may operate for curbside/outside pickup of goods, subject to the following limitations:

- i. The store must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements;
- ii. The store must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-17, including as that directive may be amended from time to time, regarding required best practices for indoor retail businesses—including the requirement to create a Health and Safety Plan;
- iii. If a store chooses to display merchandise for sale on tables or otherwise outside the store, it must comply with the following specific requirements:
  - The store must obtain any necessary permits from the County;
  - Customers must either use hand sanitizer before touching items or ask the vendor to hand items to them;
  - Only the number of customers who can maintain at least six feet of physical distancing may approach the table at a time;
  - Chalk demarcations must be placed on the ground to indicate where shoppers should stand behind others, while waiting to purchase items; and
  - The store must take measures to help ensure against congestion and blocking passage by pedestrians, including people with disabilities.

Stores may apply for a free temporary permit to use the sidewalk or parking lane for retail operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

- iv. The store must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and

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- v. Retail stores that are in an enclosed Indoor Shopping Center (defined as a large building or group of buildings where customer access to stores is possible only through indoor passage ways or indoor common areas, such as Stonestown Galleria, and Westfield San Francisco Centre) and that do not have direct access to adjacent sidewalk, street, parking lot or alley area, may only reopen for curbside/outdoor pickup at this time if the Indoor Shopping Center operator submits to the Health Officer a proposed plan for reopening and that plan is approved as provided below. The proposed plan must include:
  - a. the number of stores and businesses that would be resuming operation;
  - b. the number of Personnel associated with each store or business;
  - c. the number of customers expected daily; and
  - d. the specific social distancing and sanitation measures the shopping center would employ to prevent congestion at the doorways and streets, and protect customers and Personnel.

Plans must be submitted to HealthPlan@sfcityatty.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, retailers in the Indoor Shopping Center may then operate for curbside pickup consistent with the approved plan. Indoor Shopping Centers that are already operating under an approved plan that includes curbside retail do **not** need to submit an updated plan to the Health Officer.

- 2. In-Store Retail: Retail stores may operate for indoor shopping, subject to the following limitations and conditions:
  - i. The store must reduce maximum occupancy to limit the number of customers to the lesser of: (1) 50% the store’s maximum occupancy or (2) the number of people (customers and Personnel) who can maintain at least six feet of physical distance from each other in the store at all times;
  - ii. All retail establishments must develop and implement written procedures to “meter” or track the number of persons entering and exiting the facility to ensure that the maximum capacity for the establishment is not exceeded. For example, an employee of the establishment may be posted at each entrance to the facility to perform this function. The establishment must provide a copy of its written “metering” procedures to an enforcement officer upon request and disclose the number of members of the public currently present in the facility.
  - iii. Before opening for in-store shopping, the store must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-17, including as that directive may be amended from time to time, regarding required best practices for retail businesses offering in-store shopping or services—including the requirement to create a Health and Safety Plan;

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- iv. If a store chooses to display merchandise for sale on tables or otherwise outside the store, it must comply with the following specific requirements:
- The store must obtain any necessary permits from the County;
  - Customers must either use hand sanitizer before touching items or ask the vendor to hand items to them;
  - Only the number of customers who can maintain at least six feet physical distancing may approach the table at a time;
  - Chalk demarcations must be placed on the ground to indicate where shoppers should stand behind others, while waiting to purchase items; and
  - The store must take measures to help ensure against congestion and blocking passage by pedestrians, including people with disabilities.

Stores may apply for a free temporary permit to use the sidewalk or parking lane for retail operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

- v. Retail stores that are in an enclosed Indoor Shopping Center (as defined in subsection 1.b.1.v above) and that do not have direct access to adjacent sidewalk, street, parking lot or alley area, may only reopen for in-store retail, subject to the following conditions, if the Indoor Shopping Center has a plan for reopening that is approved by the Health Officer as provided below:
- The Indoor Shopping Center must limit capacity in the facility and in each individual storefront to the lesser of: (1) 50% the maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other at all times.
  - Common areas must be closed.
  - Food courts may operate only up to the lesser of 50% occupancy or 200 people (patrons only), subject to the same minimum safety precautions that apply to indoor dining listed below in Section (8).

The proposed plan must include:

- a. the number of stores and businesses that would be resuming operation;
- b. the number of Personnel associated with each store or business;
- c. the number of customers expected daily;
- d. if approval for operation of a food court is sought, how the Indoor Shopping Center will handle the following: limiting entry by patrons to the food court area; screening for COVID-19 symptoms and close contacts before patrons enter; signage that warns of the transmission risk at the entrance to the food court area; implementing other applicable requirements of Health Officer Directive No. 2020-16,



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including as that directive may be amended from time to time, regarding indoor dining;

- e. how the Indoor Shopping Center will regulate the number of people in the paths of travel of the shopping center and close any common gathering areas;
- f. how the Indoor Shopping Center will address HVAC/circulated air, use of elevators, use and cleaning of bathrooms;
- g. any special considerations for indoor parking garages and access points;
- h. whether the Indoor Shopping Center will permit curbside pickup; and
- i. adoption of a Health and Safety Plan addressing the requirements of Appendix A to the Order.

Plans must be submitted to HealthPlan@sfcityatty.org. Subject to the written advance approval of the Health Officer or the Health Officer's designee, the Indoor Shopping Center may then operate for in-store retail consistent with the approved plan. Indoor Shopping Centers that are already operating under an approved plan that want to reopen food courts must submit an updated plan to the Health Officer. Indoor Shopping Centers do not need to obtain approval of the updated plan before reopening food courts. But in the event SFDPH identifies deficiencies in the plan, SFDPH will follow up with the business. Indoor Shopping Centers that are already operating under an approved plan that includes food courts at a lower capacity do **not** need to submit an updated plan to the Health Officer.

For clarity, operation of retail stores under category (1) and (2), above, applies only to the sale of goods and not to the provision of services or the rental of equipment, which are covered separately in Sections (4) and (5), below.

(Added May 17, 2020; Revised June 1, 2020, June 11, 2020, and September 30, 2020; Non-substantive revisions July 13, 2020, October, 20, 2020, November 3, 2020, and March 2, 2021; Subsection suspended July 20, 2020, with minor update on August 14, 2020; Subsection reinstated with amendments on September 1, 2020; Subsection suspended November 10, 2020; Capacity reduced November 28, 2020, and December 4, 2020; Capacity increased January 27, 2021, and March 23, 2021)

**(2) Manufacturing, Warehousing and Logistical Support**

- a. Basis for Addition. Personnel can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities involving the removal of Face Coverings are involved. Personnel will interact only with a consistent and moderately sized group of people (i.e., the business's other Personnel) as members of

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the public do not generally frequent these businesses. Finally, risks of virus transmission associated with this activity can be mitigated through Social Distancing Requirements (Order Section 8.o) and sanitation, and other worker safety protocols.

b. Description and Conditions to Operate.

1. Manufacturing: Manufacturing businesses—including non-essential manufacturing businesses—may operate, subject to the following limitations and conditions:

- i. The business must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements; and
- ii. The business must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-11, as that directive may be amended from time to time, regarding required best practices for manufacturing businesses—including the requirement to create a Health and Safety Plan.

2. Warehousing and Logistical Support: Businesses that provide warehousing and logistical support—including non-essential businesses —may operate, subject to the following limitations and conditions:

- i. The business must limit the number of Personnel in the facility so that Personnel can comply with Social Distancing Requirements; and
- ii. The business must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-12, as that directive may be amended from time to time, regarding required best practices for warehouse and logistical support businesses—including the requirement to create a Health and Safety Plan.

(Added May 17, 2020; Revised June 1, 2020, and June 11, 2020; Non-substantive revisions July 13, 2020)

**(3) Childcare and Youth Programs for All Children**

- a. Basis for Addition. Childcare and educational or recreational programs for youth are critical to early education and developmental equity, family social and economic wellbeing, and economic recovery from the pandemic. More specifically, such programs are an important element for a child’s social and emotional development, as well as for a child’s physical health and wellness. Also, childcare and youth programs are often necessary to allow parents or guardians to work, making the availability of such programs important for individual families as well as the local economy. Although attendance at a childcare or youth program involves a high number of close contacts that may be of lengthy duration, the risks of virus transmission can be reduced by mitigation measures, as generally described below. But children’s inability to consistently follow social

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distancing and sanitation recommendations means that even with the mitigation measures the risk of transmission is higher than in interactions exclusively among adults. And while based on available evidence, children do not appear to be at higher risk for COVID-19 than adults, medical knowledge about the possible health effects of COVID-19 on children is evolving. Accordingly, the decision about whether to enroll a child in a childcare or youth program is an individualized inquiry that should be made by parents/guardians with an understanding of the risks that such enrollment entails. Parents/guardians may discuss these risks and their concerns with their pediatrician. The Health Officer will continue to monitor the changing situation and may amend this section as necessary to protect the public health.

b. Description and Conditions to Operate.

1. Childcare Programs: Group care facilities for very young children who are not yet in elementary school—including, for example, licensed childcare centers, daycares, family daycares, and preschools (including cooperative preschools)—(collectively, “Childcare Programs”) may open and operate, subject to the following limitations and conditions:
  - i. Childcare Programs may not enroll children for fewer than three weeks;
  - ii. Childcare Programs must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with all of the requirements set forth in Health Officer Directive No. 2020-14c, including any limits on the number of children that can be in a group, and the requirements to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.
2. Summer Camps: Summer camps and summer learning programs that operate exclusively outside of the academic school year (“Summer Camps”) may operate for all children over the age of six and school-aged children currently in grades transitional kindergarten (TK) and above who are under age six, subject to the following limitations and conditions:
  - i. Summer Camps must limit group size to 12 children (a “pod”) per room or space;
  - ii. Summer Camp sessions must last at least three weeks;
  - iii. Children must remain in the same pod for at least three weeks, and preferably for the entire time throughout the summer.
  - iv. Summer Camps may not begin to operate until they have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and complied with all of the requirements set forth in relevant industry-specific Health Officer directives (*see* Health Officer Directive No. 2020-13b) including the requirements to complete an online form with general information about the program and required certifications, to have the parent(s) or guardian(s) of any child attending the program sign an

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acknowledgement of health risks, and to prepare and implement a written health and safety plan to mitigate the risk of virus transmission to the greatest extent feasible.

3. **Out of School Time Programs:** Educational or recreational institutions or programs that provide care or supervision for school-aged children and youth—including for example, learning hubs, other programs that support distance learning, school-aged childcare programs, youth sports programs, and afterschool programs (“Out of School Time Programs” or “OST Programs”) may open for all children, subject to the following limitations and conditions:
  - i. OST Program sessions must be at least three weeks long, and programs without set sessions may not enroll children for fewer than three weeks;
  - ii. Any youth sports or exercise taking place as part of an OST or organized and supervised youth sports program must comply with the requirements set forth in Health Officer Directive No. 2021-01 regarding youth and adult sports;
  - iii. OST Programs must create, post, and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with all of the requirements set forth in Health Officer Directive No. 2020-21, including any limits on the number of children that can be in a group, and also the requirements to complete an online form with general information about the program and required certifications, to have the parent(s) or guardian(s) of any child attending the program sign an acknowledgement of health risks, and to prepare and implement a written Health and Safety Plan to mitigate the risk of virus transmission to the greatest extent feasible.

For clarity, this Section does not apply to schools, which are addressed separately in Section 6.b of the Order; Childcare Programs, which are addressed separately in subsection b.1 of this Appendix above; or Summer Camps, which are addressed separately in subsection b.2 of this Appendix above. OST Programs are intended to supplement, rather than replace, school programming.

(Added May 22, 2020; Revised June 1, 2020, July 13, 2020, August 14, 2020, and March 23, 2021; Non-substantive revisions June 11, 2020; Non-substantive revision January 27, 2021)

### **(4) Low Contact Retail Services**

- a. **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., in some instances where remote payment is not feasible, while paying for services). No inherently risky activities involving the removal of Face Coverings are involved. Customers interact only with a small number of individuals from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission. The majority of interactions can occur

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outdoors, which further decreases risk—and consistent with Section 5.c of the Order, businesses are strongly urged to conduct interactions with customers outdoors—through curbside drop-off and pick-up—to the largest extent possible.

- b. **Description and Conditions to Operate.** Services that do not generally require close customer contact (e.g., dog grooming and shoe or electronics repair) may operate, subject to the following limitations and conditions:
- i. To the extent feasible, all interactions and transactions between Personnel and customers should occur outdoors;
  - ii. The store must limit capacity to the lesser of: (1) 50% the store’s maximum occupancy (based on customers only) or (2) the number of people (customers and Personnel) who can maintain at least six feet of physical distance from each other in the facility at all times;
  - iii. The businesses must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with Health Officer Directive No. 2020-17, as that directive may be amended from time to time, regarding required best practices for retail businesses;
  - iv. The stores must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion; and
  - v. Stores in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are located in an approved Indoor Shopping Center as described in 1.b above.

For clarity, this provision does not apply to personal service businesses, such as hair salons, barbershops, nail salons, or piercing or tattoo parlors.

As discussed in Section 1.b above regarding retail stores and Indoor Shopping Centers, stores within enclosed shopping centers may operate only upon advance written approval by the Health Officer or the Health Officer’s designee of a plan submitted by the Indoor Shopping Center operator. Plans must be submitted to [HealthPlan@sfcityatty.org](mailto:HealthPlan@sfcityatty.org).

(Added June 1, 2020; Revised June 11, 2020, July 20, 2020, and January 27, 2021; Non-substantive revisions July 13, 2020; Capacity reduced November 28, 2020, and December 4, 2020; Capacity increased March 23, 2021)

### **(5) Equipment Rental Businesses**

- a. **Basis for Addition.** Personnel and customers can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while paying for services). No inherently risky activities involving the removal of Face Coverings are involved. Customers interact only with a small number of individuals

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from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission. The majority of interactions can occur outdoors, which further decreases risk—and businesses are strongly urged to conduct interactions outdoors to the largest extent possible. Also, the risk of multiple individuals using shared equipment can be mitigated through sanitation measures. Finally, resumption of these businesses is expected to result in only a small increase in the number of people reentering the workforce and the overall volume of commercial activity.

- b. **Description and Conditions to Operate.** Businesses that rent equipment for permissible recreational activities (e.g., bicycles, kayaks, paddleboards, boats, horseback riding, climbing equipment, or fishing equipment) may operate, subject to the following limitations and conditions:
- i. To the extent feasible, all interactions and transactions between Personnel and customers should occur outdoors;
  - ii. The business must limit capacity in the facility to the lesser of: (1) 50% the facility's maximum occupancy (based on customers only) or (2) the number of people (customers and Personnel) who can maintain at least six feet of physical distance from each other in the facility at all times;
  - iii. The business must have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-17, as that directive may be amended from time to time, regarding required best practices for retail businesses;
  - iv. All retail establishments—including equipment rental businesses—must develop and implement written procedures to “meter” or track the number of persons entering and exiting the facility to ensure that the maximum capacity for the establishment is not exceeded. For example, an employee of the establishment may be posted at each entrance to the facility to perform this function. The establishment must provide a copy of its written “metering” procedures to an enforcement officer upon request and disclose the number of members of the public currently present in the facility.
  - v. The business must have direct access to an immediately adjacent sidewalk, street, alley, or parking area for pickup by customers using any mode of travel, without blocking pedestrian access or causing pedestrian or vehicle congestion;
  - vi. Businesses in an enclosed indoor shopping center that do not have direct access to adjacent sidewalk, street, parking lot or alley area may not reopen at this time unless they are in an approved Shopping Center as described in 1.b above; and
  - vii. All equipment must be thoroughly cleaned and disinfected as required by industry standards with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html>).

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As discussed in Section 1.b above regarding retail stores and Indoor Shopping Centers, stores within Indoor Shopping Centers may operate only upon the advance written approval by the Health Officer or the Health Officer’s designee of a plan submitted by the Indoor Shopping Center operator. Proposed plans must be submitted to HealthPlan@sfcityatty.org.

(Added June 1, 2020; Revised June 11, 2020, and October 27, 2020; Non-substantive revisions July 13, 2020; Suspension note added July 20, 2020 and removed September 1, 2020; Capacity reduced November 28, 2020, and December 4, 2020; Capacity increased January 27, 2021, and March 23, 2021)

**(6) Professional Sports Teams: Practices, Games, and Tournaments with an Approved Plan**

- a. Basis for Addition. Although contact sports may present a significant risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a first step toward the resumption of professional sports exhibitions that can be broadcast for the entertainment of the public and viewed by the public remotely in a safe manner.

- b. Description and Conditions to Operate.

- 1. Practices, Games, and Tournaments Without In-Person Spectators

Professional sports teams that wish to resume practices, games, or tournaments and broadcasting of those events in San Francisco, without in-person spectators, may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players, staff, media, broadcast crew, and any others who will be in the facility. The plan must include a proposal for interval testing (without using City resources) of all players and coaching staff who will be present in the facility. Plans must be submitted to HealthPlan@sfcityatty.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the team may then resume activities consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer’s designee. Teams, games, exhibitions, and tournaments must also comply with any applicable Health Officer directives to the extent they are consistent with the approved plan; in the event of an inconsistency, the approved plan controls. Finally, crew, athletes, coaching staff and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

- 2. Outdoor Games and Tournaments With In-Person Spectators

Beginning on April 1, 2021, professional sports teams that wish to resume games or



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tournaments with live audiences at outdoor permanent facilities may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players, staff, media, broadcast crew, and spectators. Plans must be submitted to HealthPlan@sfcityatty.org at least ten business days before the planned event. Subject to the advance written approval of the Health Officer or the Health Officer's designee, the team may then resume activities consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee.

The following requirements apply to all professional games and tournaments with in-person spectators at permanent venues and must be included in proposed plans:

- Capacity is limited to a maximum of 22% capacity (patrons only), subject to physical distancing requirements;
- All patrons (age 12 and older) and Personnel must show proof of being fully vaccinated (meaning at least 2 weeks after the final dose is administered) or a negative COVID-19 test result with a frequency and testing plan approved by the Health Officer;
- Reservations and assigned seats are required;
- Only people who live within California may attend as spectators;
- Except for suites as provided below, patrons may eat food and beverages only while in their seats outdoors, and as to any concourse concessions that are open, the approved plan must include a means to prevent crowding while patrons pick up food or beverages to bring back to their seats;
- Suites may be used at up to 25% capacity if they have a large window that stays open for fresh air; patrons using suites count toward the overall 22% capacity limit and if they consume food or beverages in the suite then they must follow the safety rules for indoor dining, which can be found in Health Officer Directive No. 2020-16, including as that directive is revised in the future (available online at [www.sfdph.org/directives](http://www.sfdph.org/directives));
- The operator must implement means to manage patrons coming to and leaving the venue to minimize crowding;
- The operator must have an ambassador program to help ensure compliance of patrons with safety protocols in the facility and surrounding neighborhoods, including, without limitation, wearing of Face Coverings and compliance with Social Distancing Requirements and deterring unlawful large gatherings; and
- Patrons, personnel, coaches, players, and others onsite are subject to the general safety rules regarding singing, shouting, chanting and cheering that apply to outdoor activities set forth in Section 3.i of this Order.

(Added June 1, 2020; Revised June 11, 2020, and March 23, 2021; Non-substantive revisions June 26, 2020; Suspension note added July 20, 2020)

**[Revised March 23, 2021]**

**(7) Entertainment Venues: Live Streaming or Broadcasting Events without In-Person Audiences with an Approved Plan**

a. Basis for Addition. Although some types of live entertainment and cultural events, such as music, dance and comedy performances, may present a risk of virus transmission, those risks can be mitigated by stringent social distancing, sanitation, and testing measures. Resuming such events—without a live audience and subject to strict health controls and mitigation measures—represents a first step toward the resumption of these entertainment and cultural activities that can be broadcast and watched by the public remotely in a safe manner.

b. Description and Conditions to Operate.

1. Small Scale Events Without Live Audiences.

Operators of entertainment venues may film, stream, or otherwise broadcast small scale events so long as:

- i. the venue remains closed to the public;
- ii. the live stream is limited to the fewest number of Personnel needed (up to a maximum of 25 people in the facility, including, without limitation, media Personnel needed for the broadcast);
- iii. doors and windows are left open to the extent possible, or mechanical ventilation systems are run, to increase ventilation;
- iv. the venue complies with the Social Distancing Requirements set forth in Section 8.0 of this Order; and
- v. Because singing and playing wind or brass instruments can transmit particles farther in the air than breathing or speaking quietly, people are urged to avoid singing or playing wind or brass instruments indoors. Anybody who is singing or playing wind or brass instruments indoors or outdoors must comply with the general safety rules regarding singing, shouting, chanting and cheering set forth in Section 3.i of this Order

To further reduce the risk of transmission, it is strongly recommended that all events allowed under this section be conducted and filmed, streamed, or otherwise broadcast from outdoors. The same outdoors recommendation applies to all other operations that are allowed under the Order to be filmed, live streamed or otherwise broadcast indoors with health restrictions.

2. Medium and Large Scale Events Without Live Audiences

Operators of entertainment venues that wish to film, stream, or otherwise broadcast events that require more than 25 people to be on site at the facility at any one time may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among participants. Proposed plans must be submitted to [HealthPlan@sfcityatty.org](mailto:HealthPlan@sfcityatty.org). Subject to the advance written approval of

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the Health Officer or the Health Officer's designee, the venue may then begin operating consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee. Cast, crew, and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan.

### 3. Events With Live Audiences at Outdoor Permanent Venues

Beginning on April 1, 2021, entertainment venues that wish to hold events with live audiences at outdoor permanent facilities may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among performers, staff, media, broadcast crew, and spectators. Plans must be submitted to HealthPlan@sfcityatty.org at least ten business days before the planned event.

Events with **100 attendees** or fewer do **not** need SFDPH to approve the plan before the event(s) may proceed in accordance with the proposed plan. But in the event SFDPH identifies deficiencies in the plan, SFDPH will follow up with the business.

Events with **more than 100 attendees** must obtain advance written approval of the Health Officer or the Health Officer's designee. Upon receipt of written approval, the venue may operate the event(s) consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee.

The following requirements apply to all events at permanent venues with in-person audiences and must be included in proposed plans:

- Capacity is limited to a maximum of 22% capacity (patrons only), subject to physical distancing requirements;
- For events with more than 100 patrons, all patrons (age 12 and older) and Personnel must show proof of being fully vaccinated (meaning at least 2 weeks after the final dose is administered) or a negative COVID-19 test result with a frequency and testing plan approved by the Health Officer;
- Reservations and assigned seats are required;
- Only people who live within California may attend as spectators;
- Except for suites as provided below, patrons may eat food and beverages only while in their seats outdoors, and as to any concourse concessions that are open, the approved plan must include a means to prevent crowding while patrons pick up food or beverages to bring back to their seats;
- Suites may be used at up to 25% capacity if they have a large window that stays open for fresh air; patrons using suites count toward the overall 22% capacity limit and if they consume food or beverages in the suite then they must follow the safety rules for indoor dining, which can be found in Health Officer Directive No. 2020-16, including as that directive is revised in the future (available online at [www.sfdph.org/directives](http://www.sfdph.org/directives));

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- The operator must implement means to manage patrons coming to and leaving the venue to minimize crowding;
- The operator must have an ambassador program to help ensure compliance of patrons with safety protocols in the facility and surrounding neighborhoods, including, without limitation, wearing of Face Coverings and compliance with Social Distancing Requirements and deterring unlawful large gatherings; and
- Patrons, personnel, performers, and others onsite are subject to the general safety rules regarding singing, shouting, chanting and cheering that apply to outdoor activities set forth in Section 3.i of this Order.

(Added June 11, 2020; Non-substantive revisions June 26, 2020; Revised July 20, 2020, and March 23, 2021)

**(8) Dining**

- a. Basis for Addition. Dining presents a higher risk of virus transmission than in other allowable interactions because Face Coverings must be removed to eat and drink. But outdoor interactions carry a significantly lower risk of transmission than most indoor interactions, and mitigation measures in outdoor dining establishments can decrease the transmission risk if they are strictly followed by all customers and Personnel.
- b. All Dining – General Conditions to Operate. All restaurants and bars that operate under this Section (8), must comply with all of the following limitations and conditions in relation to all such operations:
  - i. All patrons must be seated at a table to eat or drink—except briefly, standing or lingering between tables or in other areas of the restaurant’s outdoor or indoor space is not allowed;
  - ii. Patrons must be seated to be served food or beverages. Dining establishments must deliver alcoholic beverages to patrons only when they are seated; and
  - iii. Patrons must wear Face Coverings when they are not actively eating or drinking, including but not limited to: while they are waiting to be seated; while reviewing the menu and ordering; while socializing at a table waiting for their food and drinks to be served or after courses or the meal is complete; and any time they leave the table, such as to use a restroom. Customers must also wear Face Coverings any time servers, bussers, or other Personnel approach their table;
  - iv. Each dining establishment must use signs and verbal directions to notify patrons of the requirements for dining (whether indoor or outdoor), including, but not limited to, the requirements for when to wear a face covering;
  - v. No patrons are allowed to eat or drink indoors in the dining establishment except when seated at an indoor table under the indoor dining rules below;

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- vi. No patrons are allowed to use self-serve items (such as buffets or self-serve continental breakfasts);
  - vii. Areas that may lead to patrons gathering, congregating, or dancing must be closed;
  - viii. The dining establishment must screen all patrons and other visitors on a daily basis using the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the “Screening Handout for Non-Personnel”). Screening must occur before people are seated at the dining establishment to prevent the inadvertent spread of the SARS-CoV-2 virus. A copy of the Screening Handout for Non-Personnel must be provided to anyone on request, although a poster or other large-format version of the Screening Handout for Non-Personnel may be used to review the questions with people verbally. Any person who answers “yes” to any screening question is at risk of having the SARS-CoV-2 virus, must be prohibited from entering or being seated by the establishment, and should be referred for appropriate support as outlined on the Screening Handout for Non-Personnel. The establishment can use the guidance available online at [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen) for determining how best to conduct screening. Patrons who are feeling ill, have exhibited symptoms of COVID-19 within 24 hours of arriving at the establishment, or answer “yes” to any screening question must cancel or reschedule their reservation. In such cases, patrons must not be charged a cancellation fee or other financial penalty; and
  - ix. Each dining establishment must (1) comply with the sections that follow that are applicable to the type of dining being offered by the establishment regarding outdoor dining, indoor dining, or both, (2) have created, posted, and implemented a Social Distancing Protocol checklist (Appendix A to this Order), and (3) also comply with Health Officer Directive No. 2020-16, including as that directive may be amended from time to time, regarding required best practices for outdoor dining or indoor dining, as applicable.
- c. Outdoor Dining – Description and Conditions to Operate. Restaurants and bars may operate for outdoor dining (“outdoor dining establishments”) subject to the following limitations and conditions:
- i. The outdoor dining establishment must comply with all General Conditions to Operate listed in Section (8)b above;
  - ii. Outdoor dining establishments must limit tables to six people total;
  - iii. Dining establishments may serve alcoholic beverages outdoors without serving bona fide meals; and
  - iv. Patrons must remain outside the outdoor dining establishment and may enter the establishment only (1) to access a bathroom, (2) to access an outdoor space that is only accessible by traveling through the restaurant, or (3) to order or pickup food at an indoor counter.

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Outdoor dining establishments may apply for a free temporary permit to use the sidewalk or parking lane for business operations at <https://sf.gov/use-sidewalk-or-parking-lane-your-business>.

- d. Indoor Dining – Description and Conditions to Operate. Restaurants and bars that serve food may operate for indoor dining (“indoor dining establishments”) after the requirements of this Order and the requirements of Health Officer Directive No. 2020-16, including as that directive may be amended from time to time, are met. If the County is later returned to a more restrictive tier by the State or other local COVID-19 conditions change in a manner that puts the public health at increased risk, the Health Officer may reduce or suspend the ability for indoor dining establishments to operate.

These rules for indoor dining establishments do not allow any of the following to occur, each of which is still prohibited by the Order: indoor food-related gatherings that are not otherwise allowed by this Order; and the operation of indoor bars, breweries, or distilleries that do not serve bona fide meals. For restaurants and other food service entities that are part of an Indoor Shopping Center, such establishments may operate for indoor dining so long as both (1) they are located in an Indoor Shopping Center that is allowed to operate under Section (1)b.2 above and (2) they follow the requirements for indoor dining in Health Officer Directive No. 2020-16.

The operation of indoor dining establishments is subject to the following limitations and conditions:

- i. The indoor dining establishment must comply with all General Conditions to Operate listed in Section (8)b above;
- ii. Indoor dining establishments must limit tables to members of three Households up to six people total;
- iii. The indoor dining establishment must limit the number of patrons who are present inside the indoor space of the dining establishment to the lesser of: (1) 50% of the maximum occupancy or (2) 200 patrons. Indoor dining establishments with indoor spaces consisting of more than one room must limit the occupancy in each room to 50% of the maximum occupancy for that room. The occupancy limit includes patrons in the interior dining space, but it excludes Personnel and patrons when seated outside. The number of Personnel allowed in the back of the house areas, like kitchens, must be determined based on the amount of space required to provide for physical distancing;
- iv. Patrons should be encouraged to use outdoor dining or take-out options based on the decreased risk of those activities, and facilities that offer indoor dining are strongly encouraged to continue offering outdoor dining whenever possible in order to give patrons a choice;
- v. Patrons must remain outside the indoor dining establishment until they are ready to be seated indoors;

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- x. Tables used to seat patrons indoors must be spaced to ensure that patrons are at least six feet apart from other patrons seated at different service tables, and although an impermeable physical barrier may be placed between tables, all patrons must be separated from other groups of patrons by at least six feet—the use of impermeable physical barriers is not a substitute for full physical distancing between groups indoors. Customers may not be seated at bars or food preparation areas where six feet of distance from in use common-use work stations cannot be maintained;
- xi. No indoor dining establishment is allowed to provide alcoholic beverage service without also providing real meal service in a bona fide manner. Bona fide meals must be prepared and served by the dining establishment or another person or business operating under an agreement with the dining establishment. The service of prepackaged food like sandwiches or salads, or simply heating frozen or prepared meals, is not deemed as compliant with this requirement;
- xii. Each patron at a table must order a bona fide meal to receive alcoholic beverage service; and
- vi. Unless City zoning or other laws require an earlier closing, all indoor service of food and beverages must end at 11:00 p.m. Indoor dining establishments that cease indoor food service at 11:00 p.m. may allow patrons to finish their meals for an additional 30 minutes. All indoor dining establishments must close to the public by 11:30 p.m. and remain closed until 5:00 a.m. Take-out and delivery are permitted after 11:00 p.m. consistent with Health Officer Directive No. 2020-05, including as that directive may be amended from time to time.

(Added June 11, 2020; Revised July 13, 2020, September 30, 2020, October 27, 2020, and November 28, 2020; Non-substantive revisions October 20, 2020; Subsection suspended November 10, 2020; Suspended in full December 4, 2020; Reinstated in part and revised January 27, 2021; reinstated in full and revised March 2, 2021; Revised March 23, 2021)

**(9) Outdoor Fitness Classes**

- a. Basis for Addition. Outdoor fitness classes involve mixing of Households and a moderate number of contacts. Also, the contacts are often of relatively long duration. Accordingly, and because exercise causes people to more forcefully expel airborne particles, the risk of virus transmission is higher than in other allowable interactions. But participants can—and must—wear Face Coverings and maintain at least six feet of physical distance at all times and not share equipment. Further, outdoor interactions carry a lower risk of transmission than most indoor interactions, and health protocols in outdoor fitness classes can significantly decrease the transmission risk.
- b. Description and Conditions to Operate. Outdoor fitness classes (e.g., outdoor boot camp, non-contact dance classes, tai chi, Pilates, and yoga classes) may operate subject to the following limitations and conditions:



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- i. The business/instructor must ask each participant using the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the “Screening Handout for Non-Personnel”). Screening must occur before people are allowed to join the class to prevent the inadvertent spread of the SARS-CoV-2 virus. A copy of the Screening Handout for Non-Personnel must be provided to anyone on request, although a poster or other large-format version of the Screening Handout for Non-Personnel may be used to review the questions with people verbally. Any person who answers “yes” to any screening question is at risk of having the SARS-CoV-2 virus, must not be allowed to participate, and must cancel or reschedule their class. The instructor can use the guidance available online at [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen) for determining how best to conduct screening;
- ii. All participants must maintain a physical distance of at least six feet from each other, from the instructor(s), and from members of the public at all times;
- iii. The business/instructor must have permission of the property owner to use the space;
- iv. All participants and instructors must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time; and
- v. Equipment (e.g., medicine balls, resistance bands, mats, weights, or yoga blocks) may not be shared by members of the class and must be thoroughly cleaned and disinfected between each use with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html>).

For clarity, this section does not allow contact sports (e.g., football) or fitness classes that involve physical contact (e.g., jiu jitsu or boxing with sparring) to resume. Also, this section does not cover childcare or summer camp programs for children or youth, which are governed by section 3 above and Health Officer Directive Nos. 2020-13 and 2020-14, including as those directives may be amended from time to time.

Additional guidance about outdoor fitness classes from the San Francisco Department of Public Health is available at <http://www.sfdph.org/directives>.

(Added June 11, 2020; Non-substantive revisions July 13, 2020, and August 14, 2020; Revised September 30, 2020, October 20, 2020, November 3, 2020, December 4, 2020, and March 2, 2021; Capacity increased January 27, 2021 and March 23, 2021)

### **(10) Indoor Household Services**

- a. Basis for Addition. Household service providers and residents can wear Face Coverings

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and maintain at least six feet of physical distance at all times. No inherently risky activities involving the removal of Face Coverings are involved. Although indoor household services may involve mixing of Households (if the resident is at home) and occurs indoors, the number of contacts is low. Finally, risks of virus transmission can be mitigated through adherence to other Social Distancing Requirements and to sanitation, and other safety protocols.

- b. Description and Conditions to Operate. Providers of indoor household services that can be provided while maintaining social distancing (e.g., house cleaners and cooks) may operate, subject to the following limitations and conditions:
- i. Household service providers may not enter a residence to provide services if either the household service provider or anyone in the residence has recent COVID-19 infection, exposure or symptoms, as listed in the standard screening questions attached to the Order as Attachment A-2 (the “Screening Handout for Non-Personnel”). Screening must occur before the household service provider enters the home;
  - ii. When feasible, residents should leave the premises when household services providers are in their home—if leaving the premises is not feasible, residents should try to be in a different room than the household service provider to the greatest extent possible;
  - iii. When feasible, leave windows and doors open to increase ventilation or run mechanical ventilation systems;
  - iv. High touch surfaces and any shared implements or tools should be cleaned at the beginning and end of any service visit;
  - v. Both residents and household service providers must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended in the future.

For clarity, this section does not allow personal service providers, such as hair dressers or personal trainers, to provide in-home services. Also, this section does not apply to in-home childcare, which is independently permissible under Section 8.a.xxi of the Order.

Additional guidance about indoor household services from the San Francisco Department of Public Health is available at <http://www.sfdph.org/directives>.

(Added June 11, 2020; Non-substantive revisions July 13, 2020, August 14, 2020, and March 23, 2021; Revised November 3, 2020)

**(11) Offices for Non-Essential Businesses**

- a. Basis for Addition. Personnel can wear Face Coverings and maintain at least six feet of physical distance at all times. No inherently risky activities involving the removal of

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Face Coverings are involved. Personnel will interact only with a consistent and moderately sized group of people (i.e., the business's other Personnel). Finally, risks of virus transmission associated with this activity can be mitigated through adherence to other Social Distancing Requirements and to sanitation, and other safety protocols.

- b. Description and Conditions to Operate. Office workplaces that are not otherwise permitted to operate under this Order may open, subject to the following conditions:
- i. All workers who are able to telecommute are strongly encouraged to continue to do so to the greatest extent feasible;
  - ii. Office Facilities with fewer than 20 Personnel must limit capacity to the number of people (including Personnel and members of the public) who can maintain at least six feet of physical distance from each other in the facility at all times.
  - iii. Office Facilities with 20 or more Personnel must limit capacity to the lesser of 25% the facility's normal maximum occupancy (including Personnel and members of the public) or the number of people (including Personnel and members of the public) who can maintain at least six feet of physical distance from each other in the facility at all times; and
  - iv. The business must have created, posted and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and must comply with Health Officer Directive No. 2020-18, as that directive may be amended from time to time, regarding required best practices for businesses operating office facilities.

(Added June 11, 2020; Non-substantive revisions July 13, 2020; Suspended July 20, 2020; Suspension revised September 14, 2020; Reinstated and revised October 27, 2020; Suspended November 16, 2020; Suspended December 4, 2020; Reinstated with revisions March 23, 2021)

**(12) Outdoor Zoos with an Approved Plan**

- a. Basis for Addition. Personnel and visitors can wear Face Coverings and maintain at least six feet of physical distance from people in different Households at all times. No inherently risky activities involving the removal of Face Coverings are involved. And outdoor businesses are safer than indoor businesses. Finally, the number, frequency and proximity of contacts can be minimized through capacity limitations and the risk of virus transmission can be reduced through other health protocols.
- b. Description and Conditions to Operate. Zoos that wish to resume operations for visits by the public solely in their outdoor spaces may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among Personnel and visitors.

The plan must be submitted to [HealthPlan@sfcityatty.org](mailto:HealthPlan@sfcityatty.org), and must include detailed descriptions of how the business intends to address the following safety precautions.

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- Ensuring that the facility limits capacity to the number of Personnel and patrons that can comply with the Social Distancing Requirements;
- Signage regarding Social Distancing Requirements (to include at least six feet of distance, handwashing/sanitizer practices, Face Covering policy);
- Ensuring Personnel and patrons wear Face Coverings at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended from time to time;
- Ticketing booths and payment systems;
- Personnel safety precautions;
- Compliance with applicable Health Officer directives (e.g. regarding Food and beverage concessions, and retail gift shops);
- Monitoring and limiting patrons to ensure physical distancing between members of different Households;
- Paths of travel through the establishment and wayfinding signage;
- Sanitation for restrooms;
- Tours and audio self-tour equipment;
- Coat/personal property check services;
- Sanitation for high-touch surfaces and areas; and
- Interactive exhibits (cleaning and disinfecting interactive exhibits at minimum daily or at industry standards if more frequent; and ensuring proper hand hygiene before and after interactive exhibits through presence of hand hygiene stations).

Subject to the advance written approval of the Health Officer or the Health Officer's designee, the zoo may resume operating its outdoor spaces for visits by the public according to the terms of the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee.

(Added July 13, 2020; Non-substantive revisions August 14, 2020; Suspended December 4, 2020; Reinstated with non-substantive revisions January 27, 2021; Revised March 23, 2021)

### **(13) Open Air Boat Operators**

- a. Basis for Addition. Personnel and passengers can wear Face Coverings and maintain six feet of physical distance from people in different households at all times. No inherently risky activities involving the removal of Face Coverings are involved. And open-air boat excursions occur outside, which is safer than indoor interactions, and have additional air-flow from continual movement. Finally, outdoor boating excursions of socially distanced groups involve only a moderate number of contacts, and health mitigation measures in small boating excursions can significantly decrease the transmission risk.

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- b. Description and Conditions to Operate. Individuals or businesses that offer open-air boat excursions (“Open-Air Boat Operators”) may operate, subject to the following limitations and conditions:
- i. If the total number of passengers is greater than 25, then the Open-Air Boat Operator must assign each passenger to a group of no more than 25 people. Multiple groups of 25 may be on an Open-Air Boat simultaneously, subject to the following requirements:
    - Each group of 25 must be kept at least 12 feet apart from each other,
    - The Open-Air Boat Operator must prohibit mingling among passengers in different groups, and
    - Passengers must have a clear path to the restroom and exit without being required to travel through the space occupied by another group.
  - ii. All passengers must maintain a physical distance of at least six feet from each other, from the captain, and from Personnel, at all times;
  - iii. Before boarding, passengers must wait on the dock at least six feet apart and must not board the vessel until the captain or crew allow boarding;
  - iv. For fishing, rod holders must be spaced at least six feet apart from each other;
  - v. Bathrooms (if any) must be sanitized frequently following EPA guidelines;
  - vi. Passengers must stay in the open-air portion of the boat except for brief periods, such as to use the bathroom;
  - vii. Open-Air Boat Operators should ask passengers to voluntarily provide their name and phone number for potential contact tracing purposes—the operator should keep this information on file for at least three weeks;
  - viii. Open-Air Boat Operators must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order);
  - ix. Open-Air Boat Operators must ensure daily COVID-19 symptom and exposure screening is completed for all Personnel as required by the Social Distancing Protocol and its Attachment A-1;
  - x. Open-Air Boat Operators must Screen all customers and other visitors on the day of the boat excursion as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be allowed to board the boat. No cancellation or rescheduling fee may be charged in that situation;
  - xi. All passengers and Personnel must wear a Face Covering at all times while waiting to board, at all times while on board—except when eating or drinking, and at all times when disembarking from the vessel, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended from time to time;

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- xii. Passengers from different households should not shake hands, share food or drinks, or engage in any unnecessary physical contact—the captain and crew must instruct passengers about these requirements;
- xiii. Open-Air Boat Operators must make hand sanitizer available throughout the boat and at each rod station (if any);
- xiv. Equipment (e.g., fishing equipment) may not be shared by people outside of a single household, and the boat and all equipment belonging to the Open-Air Boat Operator or otherwise provided by the Open-Air Boat Operator must be thoroughly cleaned and disinfected after each trip with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/cleaning-disinfecting-decision-tool.html>).

For clarity, this section does not cover vessels used exclusively for Essential Travel (such as ferries and water taxis) and such vessels do not need to follow the conditions set forth in this section.

(Added July 13, 2020; Non-substantive revisions August 14, 2020; Revised September 14, 2020, October 20, 2020, November 3, 2020, and March 23, 2021; Suspended December 4, 2020; Reinstated with non-substantive revisions January 27, 2021)

### **(14) Institutions of Higher Education and Adult Education**

- a. Basis for Addition. Personnel and students can wear Face Coverings and maintain at least six feet of physical distance from people in different households at all times. Restrictions can be placed to ensure that few inherently risky activities involving the removal of Face Coverings are involved. And to the extent classes occur outdoors with distancing and Face Coverings, these interactions are safer than indoor interactions. If indoor in person instruction is authorized by the Health Officer for adult education programs under the limited conditions set forth below, then health mitigation measures adopted under detailed prevention plan can decrease the transmission risk.
- b. Description and Conditions to Operate. Institutions of Higher Education (“IHEs”) and other programs offering adult education—including, for example, programs offering job skills training and English as a second language classes (“Adult Education Programs”) (IHEs and Adult Education Programs are collectively referred to below as “Higher Education Programs”)—may operate, subject to the following limitations and conditions:
  - Higher Education Programs may operate for purposes of facilitating distance learning and themselves performing essential functions, as set forth in Section 8.a.xiv of the Order;
  - i. Before offering indoor courses or classes, the Higher Education Programs must create and post a Prevention Plan as required by Health Officer Directive 2020-22, including as that directive may be amended from time to time;

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- ii. Higher Education Programs must screen all Personnel and students for COVID-19 symptoms and exposure to COVID-19 every day before they enter the campus, whether for indoor or outdoor classes or other purposes. Higher Education Programs must use the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the “Screening Handout for Non-Personnel”). A copy of the Screening Handout for Non-Personnel must be provided to anyone on request, although a poster or other large-format version of the Screening Handout for Non-Personnel may be used to review the questions with people verbally. Any person who answers “yes” to any screening question is at risk of having the SARS-CoV-2 virus, must be prohibited from entering the IHE, and should be referred for appropriate support as outlined on the Screening Handout for Non-Personnel. The Higher Education Program can use the guidance available online at [www.sfcdep.org/screen](http://www.sfcdep.org/screen) for determining how best to conduct screening;
- iii. Participants in Higher Education Programs, including students and instructors, may temporarily remove their Face Coverings as necessary for a component of and class or course that requires removal as part of the instruction. Participants must replace their Face Covering as soon as possible. Only one participant at a time may remove their Face Covering. If the indoor Higher Education Program involves the preparation or consumption of food or drink items, the Higher Education Program must also comply with the additional requirements of Directive 2020-16 (Indoor Dining), including as that directive may be amended from time to time. Indoor Higher Education Programs involving education for Personal Services must also comply with the additional requirements of Health Officer Directive 2020-30 (Indoor Personal Services), including as that directive may be amended from time to time, including those provisions regarding the provision of services to persons who must remove their Face Covering;
- iv. Higher Education Programs that offer instruction involving singing, chanting or shouting, or wind instruments are allowed during in-person instruction (indoors and outdoors) must comply with Section 3.i of this Order;
- v. The maximum capacity for each class or course held indoors is limited to the **lesser** of: (1) 50% the facility’s maximum occupancy limit or (2) the number of people who can maintain at least six feet of physical distance from each other at all times. Classes or courses that train students to provide essential functions or services relating to the protection of public health or safety or Essential Governmental Functions (“Core Essential Classes”) are not subject to the 50% occupancy limit;
- vi. Indoor lectures are limited to the lesser of: (1) 50% of the facility’s maximum occupancy limit, (2) the number of people who can maintain at least six feet of physical distance from each other in the facility at all times, or (3) 200 people;



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- vii. Higher Education Programs may offer in-person instruction, including lectures, outdoors in groups of no more than 25 people participating in the class, excluding instructors or other Personnel;
- viii. Individual student use of an indoor facility due to the need for access to specialized equipment or space that is not available outside (such as a music practice room or fine arts studio) is allowed subject to safety protocols;
- ix. Collegiate athletics teams that wish to resume practices, games, or tournaments in San Francisco, without in-person spectators, may submit to the Health Officer a proposed plan as required by Section 6 of Direction 2020-22. Plans must be submitted to [healthplan@sfcityattorney.org](mailto:healthplan@sfcityattorney.org). Pre-approval of the plan is not required for non-spectator collegiate athletics, practices or tournaments, but plans are subject to audit by the San Francisco Department of Public Health, including onsite inspection and review of health and safety plans. Higher Education Programs must permit SFDPH inspectors access to their facilities in the event an onsite inspection is requested. No in-person spectators will be allowed under any circumstances;
- x. Subject to applicable land use laws and regulations, housing controlled or operated by Higher Education Programs or restricted for the use of students attending a Higher Education Program is permitted to open and operate for students in compliance with any relevant health and safety requirements contained in any relevant industry-specific Health Officer directives. Except for family housing, students must be housed in single rooms (i.e., without a roommate) unless the student specifically requests to be housed with a roommate; and
- xi. All Higher Education Programs must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with relevant health and safety requirements contained in any relevant industry-specific Health Officer directives, including, but not limited to, Health Officer Directive No. 2020-22, including as that directive may be amended from time to time.

(Added August 14, 2020; Revised September 1, 2020, September 30, 2020; November 28, 2020; March 2, 2021, and March 23, 2021; Non-substantive revisions November 3, 2020; Suspended in part December 4, 2020)

**(15) Personal Service Providers**

- a. Basis for Addition. Although personal services such as hair and nail salons involve moderate to high contact intensity and a moderate number of contacts, the risk of transmission can be significantly lessened by implementing health and safety mitigation measures. Finally, the risk of virus transmission can be reduced through other health and sanitation protocols. Consistent with Section 5.c of the Order and to the extent possible, Personal Service Providers are urged to provide services outdoors to further decrease the

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risk.

b. Description and Conditions to Operate.

1. Outdoors. Personal service providers regulated by Division 3, Chapter 10 of the California Business and Professions Code, Division 104, Part 15, Chapter 7 of the California Health and Safety Code, or San Francisco Health Code Article 29 (collectively, “Personal Service Providers”) that can safely offer services outside, including, for example, hair salons, barber shops, nail salons, massage (in a non-healthcare setting), estheticians, skin care, and cosmetology services (collectively, “Outdoor Personal Services”), may operate outdoors, subject to all of the following limitations and conditions:
  - i. The following personal services cannot be offered outside because they cannot be done safely in an outdoor setting: electrolysis, tattooing, piercing, microblading, permanent make-up, and other forms of body art that are invasive and require a controlled hygienic environment. Also, shampooing and chemical hair services are not permitted outside;
  - ii. Outdoor Personal Service Providers may, subject to any applicable permit requirements, conduct their operations under a tent, canopy, or other sun or weather shelter, tent, canopy, or other shelter, as long as the shelter complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx>); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at <https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf>);
  - iii. Both Outdoor Personal Service Providers and clients/customers must wear a Face Covering at all times except when: (a) they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time, or (b) when the Face Covering must be removed to perform services involving that part of the face and then only during such procedure and subject to compliance with applicable safety precautions set forth in Directive 2020-23, including as that directive may be amended from time to time; and
  - iv. The Outdoor Personal Service Provider must have created, posted and implemented a Social Distancing Protocol and must comply with Health Officer Directive No. 2020-23, including as that directive may be amended from time to time, regarding required best practices for outdoor personal services.
2. Indoors. Personal service providers regulated by Division 3, Chapter 10 of the California Business and Professions Code, Division 104, Part 15, Chapter 7 of the California Health and Safety Code, or San Francisco Health Code Article 29 including, for example, hair salons, barber shops, nail salons, massage (in a non-

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healthcare setting), estheticians, skin care, and cosmetology services, electrolysis, tattooing, piercing, and microblading, may operate indoors (collectively, “Indoor Personal Services,” subject to all of the following limitations and conditions:

- i. Both Indoor Personal Service Providers and clients/customers must wear a Face Covering at all times except when: (a) they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time, or (b) the Face Covering must be removed to perform services involving that part of the face and then only during such procedure and subject to compliance with applicable safety precautions for indoor settings set forth in Directive 2020-30, including as that directive may be amended from time to time. Under current State guidelines, customers may not remove their face coverings for purposes of massage (non-healthcare setting), tattoo, or piercing;
- ii. The Indoor Personal Service Provider must have created, posted and implemented a Social Distancing Protocol and must comply with Health Officer Directive No. 2020-30, including as that directive may be amended from time to time, regarding required best practices for Indoor Personal Services; and
- iii. The Indoor Personal Service Provider must limit capacity to the lesser of: (1) 50% the store’s maximum occupancy (based on patrons) or (2) the number of people (patrons and Personnel) who can maintain at least six feet of physical distance from each other in the facility at all times.

(Added September 1, 2020; Revised September 14, 2020, October 27, 2020, March 2, 2021; Non-substantive revision September 30, 2020; Suspended December 4, 2020; Reinstated with revisions January 27, 2021; Capacity increased March 23, 2021)

### **(16) Gyms and Fitness Centers**

- a. Basis for Addition. Although gyms and fitness centers involve moderate contact intensity and a moderate number of contacts, the risk of transmission can be significantly lessened by requiring that everyone wear a Face Covering and maintain at least six feet of physical distance at all times and 12 feet when cardio/aerobic activity is involved indoors. Also, the risk of virus transmission can be reduced through other health and sanitation protocols. Consistent with Section 5.c of the Order and to the extent possible, gyms and fitness centers are urged to provide services outdoors to further decrease the risk.
- b. Description and Conditions to Operate.
  1. Outdoors. Gyms and fitness centers offering space or equipment for customer-directed exercise may operate outdoors, subject to all of the following limitations and conditions:
    - i. Gyms and fitness centers may, subject to any applicable permit requirements, conduct their operations in a tent, canopy, or other shelter, as long as the shelter

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complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx>); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at <https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf>);

- ii. Everyone in the outdoor gym or fitness center facilities must maintain at least six feet of physical distance from people outside of their Household at all times;
  - iii. Gyms and fitness centers must limit the number of people, including patrons and Personnel, who are present in the space to the number of people who can maintain at least six feet of physical distance from each other at all times;
  - iv. Everyone in the outdoor gym or fitness center facilities must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time; and
  - v. The gym or fitness center must have created, posted and implemented a Social Distancing Protocol and must comply with any and all requirements contained in Health Officer Directive No. 2020-27, including as that directive may be amended from time to time, regarding outdoor gyms and fitness centers including, without limitation, all enhanced cleaning requirements.
2. Indoors. Gyms—including climbing wall gyms—and fitness centers offering space or equipment for customer-directed exercise may operate indoors, subject to all of the following limitations and conditions:
- i. Gyms and fitness centers must limit the number of people, excluding Personnel, who are present in the space to the **lesser** of: (1) 25% of the facility’s normal maximum occupancy (patrons only) or (2) the number of people (patrons and Personnel) who can maintain at least six feet of physical distance from each other in the facility at all times;
  - ii. Everyone in the gym or fitness center facility must maintain at least six feet of physical distance from people outside of their Household at all times;
  - iii. Individuals engaged in an activity that may increase breathing rate and/or intensity (including but not limited to cardio/aerobic activities or weight-lifting), must maintain at least 12 feet of physical distance from people outside of their Household while engaging in those activities;
  - iv. Everyone in the gym or fitness center facility must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time;

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- v. Indoor locker rooms and showers may operate in accordance with all applicable social distancing, ventilation, and other requirements set forth in Health Officer Directive No. 2020-31 and must limit the number of people, excluding Personnel, who are present in the locker room or shower space to the lesser of: (1) 25% of the normal maximum capacity for the locker room or shower area or (2) the number of people who can maintain at least six feet of physical distance from each other in the spaces at all times.
- vi. Gyms and fitness centers may reopen cafés or restaurants, if they are in a separate room or at least 12 feet from exercise areas and meet the capacity limits and other requirements for indoor dining; grab-and-go service may continue;
- vii. The gym or fitness center must add all COVID-19 related signage to the establishment as required by Sections 4.g, 4.h, and 4.i of the Stay-Safer-At-Home Order. The County is making available templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>; and
- viii. The gym or fitness center must have created, posted and implemented a Social Distancing Protocol and must comply with any and all requirements contained in Health Officer Directive No. 2020-31, including as that directive may be amended from time to time, regarding indoor gyms and fitness centers including, without limitation, all enhanced cleaning requirements.

(Added September 1, 2020; Revised September 14, 2020, September 30, 2020, October 27, 2020, November 10, 2020, November 16, 2020, December 4, 2020, January 20, 2021, and January 27, 2021; Suspended in part November 28, 2020; Subsection reinstated and revised March 2, 2021; Revised and capacity increased March 23, 2021)

### **(17) Indoor Museums, Aquariums, and Zoos**

- a. **Basis for Addition.** As long as patrons move through exhibits and refrain from staying or gathering in an indoor or other enclosed space for a sustained period of time, and capacity and other health safety mitigation measures are used, indoor museums, aquariums and zoos (which have indoor and outdoor spaces) involve low contact intensity and a low number of contacts. Accordingly, the risk of transmission is low as long as adequate precautions are taken.
- b. **Description and Conditions to Operate.** Indoor museums (including art galleries), aquariums, and zoos may resume operations, subject to all of the following limitations and conditions:
  - i. Establishments must limit the number of people, excluding Personnel, who are present in the facility to the **lesser** of: (1) 50% of the facility's normal maximum occupancy (patrons only) or (2) the number of people (patrons and Personnel) who can maintain at least six feet of physical distance from each other in the facility at all times;

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- ii. Establishments must limit the number of people, excluding Personnel, who are present in individual galleries or public spaces to the **lesser** of: (1) 50% of the room's normal maximum occupancy or (2) the number of people who can maintain at least six feet of physical distance from each other in the room at all times;
- iii. Everyone in the facility must maintain at least six feet of physical distance from people outside of their Household at all times;
- iv. Everyone in facility must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time; and
- v. The following must remain closed:
  - Common area gathering places such as meeting rooms and lounge areas;
  - Auditoriums (except for viewing of movies or films in accordance with the safety protocols for movie theaters); and
  - Guided tours, events, classes, and other gatherings.
- vi. Indoor restaurants and cafes within the museum, aquarium, or zoo may operate for indoor dining so long as they fully comply with the requirements listed in Section (8) of this Appendix C-1 as well as Health Officer Directive No. 2020-16, including as that directive may be amended from time to time.
- vii. Before resuming operations, the museum, aquarium, or zoo must have created, posted and implemented a Social Distancing Protocol and must comply with any and all requirements contained in any relevant Health Officer Directives, including, for example, Directive Nos. 2020-05 and 2020-16 (if food is prepared and sold on-site for take-away, indoor, or outdoor dining), Directive No. 2020-17 (if there is a gift-shop or other retail on-site), and Directive No. 2020-32, including as those directives may be amended from time to time.
- viii. Also, in addition to the Social Distancing Protocol, before resuming operations, the museum, aquarium, or zoo must submit a plan to the Department of Public Health, including a detailed description of how the business intends to address safety precautions in the follow areas.
  - Ensuring that facility and individual galleries and rooms remain below 25% maximum capacity;
  - Signage regarding Social Distancing Requirements (to include at least six feet of distance, handwashing/sanitizer practices, face covering policy);
  - Ensuring Personnel and patrons wear face coverings at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time;
  - Ticketing booths and payment systems;

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- Personnel safety precautions;
- HVAC systems (an explanation of alterations and upgrades to ventilation to increase supply of fresh air and decrease stale or recirculated air, or an explanation of why alterations or upgrades were either (1) unnecessary or (2) unfeasible);
- Food and beverage concessions;
- Retail (e.g., gift shops);
- Social distancing in elevators;
- Monitoring and limiting patrons to ensure physical distancing between members of different households or living units;
- Paths of travel through the establishment and wayfinding signage;
- Plans for preventing patrons from gathering in an enclosed space for a sustained period of time;
- Sanitation for restrooms;
- Sanitation for high-touch surfaces and areas; and
- Interactive exhibits (cleaning and disinfecting interactive exhibits at minimum daily or at industry standards if more frequent; and ensuring proper hand hygiene before and after interactive exhibits through presence of hand hygiene stations).

A plan template, which sets forth additional requirements and conditions for operation, will be available at [sfdph.org/directives](http://sfdph.org/directives). It is strongly encouraged that businesses review the requirements set forth in the template and use the template to create their plan.

The plan must be submitted to [HealthPlan@sfcityatty.org](mailto:HealthPlan@sfcityatty.org), posted on the business's website, and made available at the facility. The permanent URL at which the plan will be posted must be provided to SFDPH.

For clarity, the museum, aquarium or zoo does not need SFDPH to approve its plan before it may resume operations in accordance with the proposed plan. But in the event SFDPH identifies deficiencies in the plan, SFDPH will follow up with the business.

- ix. The establishment must add all COVID-19 related signage to the establishment as required by Sections 4.g, 4.h, and 4.i of the Stay-Safer-At-Home Order. The County is making available templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>.

(Suspended December 4, 2020; Reinstated with non-substantive revisions March 2, 2021-  
Revised March 23, 2021)



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**(18) Outdoor Family Entertainment Centers**

- a. **Basis for Addition.** Certain Family Entertainment Centers involve only moderate risk. In relation to outdoor facilities, they involve moderate contact intensity and a moderate number of contacts, and the risk of transmission can be significantly lessened by requiring that everyone wear a Face Covering and maintain at least six feet of physical distance at all times. In other indoor facilities, the State of California notes that when they occur indoors involving only a single Household, are naturally distanced activities, and occur at reduced capacity, the risk of transmission is sufficiently lowered. The risk of virus transmission can also be reduced through other health and sanitation protocols. And because the State of California has included family entertainment centers on the list of options for all tiers to varying degrees, this Appendix lists those that can be done with appropriate safety protocols. More information about the State of California’s designation can be found online at <https://covid19.ca.gov/safer-economy/>.
- b. **Description and Conditions to Operate.** Family Entertainment Centers, as defined by this Section, may operate only based on the tier assigned by the State, subject to all of the limitations and conditions listed below. The term “Family Entertainment Centers” generally refers to activities that are designed for amusement or recreation, sometimes with shared equipment, that are not generally competitive sports. Because the term is not defined by the State, the specific activities that are allowed under each tier is governed by a combination of the specific State guidance that applies to each tier and local considerations about what can be done safely.

Consistent with the State’s guidelines, available online at <https://files.covid19.ca.gov/pdf/guidance-family-entertainment--en.pdf>, and local considerations, only the following Family Entertainment Center activities that are listed as “allowed” may be operated at this time, and any activities listed (*in italics*) as “prohibited” are prohibited and may not operate in the County. Any activity that is allowed must comply with all restrictions listed in this Section and in the State’s guidelines for Family Entertainment Center activities.

The activities allowed under the current tier are as follows:

<b><u>Allowed Family Entertainment Center activities:</u></b>	<b><u>Notes/restrictions:</u></b>
<p><u>Outdoor</u> activities only, including:</p> <ul style="list-style-type: none"><li>• Outdoor playgrounds;</li><li>• Outdoor skate parks;</li><li>• Outdoor roller and ice skating;</li><li>• Outdoor laser tag;</li><li>• Outdoor paintball;</li></ul>	<p>See additional requirements listed below in general, as well as requirements regarding any activity that includes shared or rented equipment (for example, laser tag, skating, batting cages, etc.).</p> <p>Outdoor playgrounds must comply with the requirements listed in Section (11) of Appendix C-2 and Health Officer</p>

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<ul style="list-style-type: none"> <li>• Outdoor batting cages;</li> <li>• Outdoor kart racing; and</li> <li>• Outdoor miniature golf.</li> </ul>	<p>Directive No. 2020-36 (including as that directive is updated in the future), available online at <a href="http://www.sfdph.org/directives">www.sfdph.org/directives</a>.</p> <p>Outdoor miniature golf must comply with the relevant requirements listed in Section (2) of Appendix C-2 and Health Officer Directive No. 2020-15 (including as that directive is updated in the future), available online at <a href="http://www.sfdph.org/directives">www.sfdph.org/directives</a>.</p>
<ul style="list-style-type: none"> <li>• Standalone, outdoor attractions (which are ride attractions, such as a carousel, Ferris wheel, or train ride, that are operated independently of, and are located on distinct and separate grounds from, other amusement attractions). (See the note below regarding, amusement parks, or similar venues, which are prohibited.)</li> </ul>	<p>See additional requirements listed below in general, as well as subsection (viii) below.</p>
<p><u>Indoor</u> activities, including only:</p> <ul style="list-style-type: none"> <li>• Indoor bumper cars;</li> <li>• Indoor batting cages;</li> <li>• Bowling alleys;</li> <li>• Escape rooms;</li> <li>• Kiddie rides; and</li> <li>• Virtual reality.</li> </ul>	<p>Indoor operations of these activities are limited to customer/participant groups of one Household only per the State guidance. Groups with mixed Households are not allowed.</p> <p>Indoor operations of these activities are limited to 25% capacity for each space/room.</p> <p>See additional requirements listed below in general.</p> <p>Any indoor virtual reality gym or fitness activity outside a private home must comply with these rules for Family Entertainment Centers and also Health Officer Directive No. 2020-31 (including as that directive is updated in the future), available online at <a href="http://www.sfdph.org/directives">www.sfdph.org/directives</a>.</p>

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The activities prohibited under the current tier include, without limitation, the following:

<p><b><u><i>Prohibited Family Entertainment Center activities:</i></u></b></p> <p><i>Indoor operations, including:</i></p> <ul style="list-style-type: none"><li>• <i>Arcade games;</i></li><li>• <i>Trampolines and trampoline gyms;</i></li><li>• <i>Indoor laser tag;</i></li><li>• <i>Indoor roller and ice skating;</i></li><li>• <i>Indoor skate parks; and</i></li><li>• <i>Indoor playgrounds.</i></li></ul>
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Also, the State prohibits in the current tier the operation of fairs, amusement parks, or similar venues offering multiple such attractions as Family Entertainment Centers. Also, Family Entertainment Centers must at this time discontinue demonstrations, such as magic, live animal shows, etc., unless Social Distancing Requirements and sanitation protocols are met. And facilities with convention space, rentable meeting rooms, other areas for private events such as birthday parties, etc., must keep those areas closed at this time.

Any Family Entertainment Center that is allowed to operate under this Section based on the County’s current tier assignment by the State must comply with all of the following requirements in addition to any restrictions listed in the table above:

- i. If the activity listed above is listed as an outdoor activity, all related operations must be outdoors. In that situation, operations that cannot be safely performed outdoors are not allowed. If the activity is listed as an allowed indoor activity, all related indoor operations must comply with the indoor activity limits. If there is a mix of indoor and outdoor activities offered by the Family Entertainment Center, only the activities that are allowed under the current tier assignment may occur and may only occur as outlined in this Section.
- ii. Outdoor Family Entertainment Centers may conduct their allowed operations under a tent, canopy, or other sun or weather shelter, as long as the shelter complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx>); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at <https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf>).

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- iii. Everyone in a Family Entertainment Center facility must maintain at least six feet of physical distance from people outside of their Household at all times.
- iv. Family Entertainment Centers must limit the number of people, excluding Personnel, who are present in the space to ensure that six feet of physical distance can be maintained at all times and must also comply with any maximum limit listed above on the number of people who may be present (including both patrons and Personnel).
- v. Everyone in the Family Entertainment Center facility must wear a Face Covering at all times, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time.
- vi. The Family Entertainment Center must have created, posted, and implemented a Social Distancing Protocol and must comply with any and all requirements contained in relevant Health Officer directives, including, without limitation, all enhanced cleaning requirements.
- vii. For any activity with rented or shared equipment (like kart racing, skating, batting cages, bowling alleys, escape rooms, virtual reality, etc.), services must be provided in compliance with the requirements for equipment cleaning and disinfection listed in Section (5)b.vi of this Appendix.
- viii. For outdoor amusement park-type rides, consisting of Ferris wheels, carousels, and miniature train rides, the following additional requirements must be met:
  - a. Screen all customers and other visitors prior to entry to the ride as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must have the ride cancelled or rescheduled. No cancellation or rescheduling fee may be charged in that situation, and the price of any ticket must be refunded if the ride is not rescheduled;
  - b. Operators must regulate access by patrons to the equipment to ensure physical distancing;
  - c. Any enclosed passenger capsule or seating area must include only members of up to three Households, and ventilation must be maximized;
  - d. High-touch surfaces and equipment must be thoroughly cleaned and disinfected as required by industry standards with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html>); and
  - e. Hand sanitizer must be placed at the entrances and exits to rides.

At this time many family entertainment-type activities are allowed under other sections and directives, including zoos, swimming pools, tennis and pickleball, outdoor golf, outdoor lawn bowling, museums, and fitness centers. Individuals and businesses

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engaging in those activities must review and follow the requirements in those other sections and directives in relation to those activities.

(Added September 14, 2020; Revised September 30, 2020 and March 23, 2021; Revised and subsection suspended November 28, 2020; Suspended December 4, 2020; Reinstated and revised January 27, 2021, March 2, 2021)

### **(19) Open-Air Tour Bus Operators**

- a. Basis for Addition. Personnel and passengers can wear Face Coverings and maintain six feet of physical distance from people in different Households at all times. No inherently risky activities involving the removal of Face Coverings are involved. And open-air bus tours occur outside, which is safer than indoor interactions, and have additional air-flow from continual movement. Finally, outdoor tour bus excursions of small, socially distanced groups involve only a moderate number of contacts, and health mitigation measures can significantly decrease the transmission risk.
- b. Description and Conditions to Operate. Individuals or businesses that offer open-air bus tours (“Open-Air Tour Bus Operators”) may operate, subject to the following limitations and conditions:
  - i. If the total number of passengers is greater than 25, the Open-Air Tour Bus Operator must assign each passenger to a group of no more than 25 people. Multiple groups of 25 may be on an Open-Air Tour Bus simultaneously, subject to the following requirements:
    - Each group of 25 must be kept at least 12 feet apart from each other,
    - The Open-Air Tour Bus Operator must prohibit mingling among passengers in different groups, and
    - Passengers must have a clear path to the restroom and exit without being required to travel through the space occupied by another group.
  - ii. All passengers must maintain a physical distance of at least six feet from each other, from the driver, and from Personnel, at all times;
  - iii. Before boarding, passengers must wait at least six feet apart and must not board the bus until the driver or other Personnel allow boarding;
  - iv. Bathrooms (if any) must be cleaned and disinfected at a minimum daily or at industry standards if more frequent following EPA guidelines;
  - v. Passengers must stay in the open-air portion of the bus except for brief periods, such as to board, disembark and use the bathroom;
  - vi. Open-Air Tour Bus Operators should ask passengers to voluntarily provide their name and phone number for potential contact tracing purposes—the operator should keep this information on file for at least three weeks;

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- vii. Open-Air Tour Bus Operators must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order);
- viii. Open-Air Tour Bus Operators must ensure daily COVID-19 symptom and exposure screening is completed for all Personnel as required by the Social Distancing Protocol and its Attachment A-1;
- ix. Open-Air Tour Bus Operators must Screen all customers and other visitors on the day of the tour as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be allowed to board the bus. No cancellation or rescheduling fee may be charged in that situation;
- x. All passengers and Personnel must wear a Face Covering at all times while waiting to board, at all times while on board—except when eating or drinking, and at all times when disembarking from the bus, unless they are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended from time to time;
- xi. Passengers from different households should not shake hands, share food or drinks, or engage in any unnecessary physical contact—Personnel must instruct passengers about these requirements;
- xii. Open-Air Tour Bus Operators must make hand sanitizer available;
- xiii. The bus and all equipment belonging to the Open-Air Tour Bus Operator or otherwise provided by the Open-Air Tour Bus Operator must be thoroughly cleaned and disinfected at minimum daily or at industry standards if more frequent with procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/cleaning-disinfecting-decision-tool.html>).

(Added September 14, 2020; Revised November 3, 2020, and March 23, 2021; Suspended December 4, 2020; Reinstated and non-substantive revisions January 27, 2021)

**(20) Lodging Facilities for Tourism**

- a. Basis for Addition. As long as guests refrain from congregating in common areas, and capacity and other health safety mitigation measures are used, lodging facilities involve low contact intensity and a low number of contacts. Personnel and guests can wear Face Coverings whenever they are in common areas and can maintain at least six feet of physical distance except for brief interactions (e.g., while checking in). In indoor common areas, no inherently risky activities involving the removal of Face Coverings are involved.

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- b. Description and Conditions to Operate. Lodging facilities, including hotels, motels, hostels, bed and breakfasts, inns and short-term rentals, may operate, subject to all of the following limitations and conditions:
- i. Indoor ballrooms, conference rooms, business centers, lounge areas, and other indoor gathering places must remain closed. But a lodging facility may operate the services listed in this subsection b.i after updating its Social Distancing Protocol and complying with the listed requirements for each listed type of service.
    - a. Gyms or fitness centers. The lodging facility may operate a gym or fitness center so long as it fully complies with the requirements listed in Section (16) of this Appendix C-1 as well as Health Officer Directive Nos. 2020-27 (for outdoor gyms or fitness centers, if applicable) and 2020-31 (for indoor gyms or fitness centers, if applicable), including as those directives are updated in the future. At present, that includes a maximum limit of 25% capacity on any indoor gym or fitness center. Also, any gym or fitness center must be staffed by lodging facility Personnel at all times that it is open for operation.
    - b. If open, outdoor pools must be operated in compliance with the relevant requirements of this Order and with Health Officer Directives 2020-24, including as that directive may be amended from time to time;
    - c. If open, indoor pools must be operated consistent with Health Officer Directive No. 2020-24, and for drowning prevention classes consistent with Section (26) of this Appendix C-1;
    - d. The lodging facility may operate indoor dining so long as it fully complies with the requirements listed in Section (8) of this Appendix C-1 as well as Health Officer Directive No. 2020-16, including as that directive may be amended from time to time. At present, that includes a maximum limit of 25% occupancy or 100 people (excluding Personnel), whichever is lower. For clarity, a lodging facility is not allowed to operate self-serve stations, whether staffed by Personnel or not, including buffets or continental breakfast bars. Food items may also be sold for consumption in individuals' rooms, offsite, or outdoors in compliance with the relevant requirements of this Order and with Health Officer Directives 2020-05 and 2020-16, including as those directives may be amended from time to time; and
  - ii. The Lodging Facility must have created, posted and implemented a Social Distancing Protocol and must comply with any and all requirements contained in Health Officer Directive No. 2020-29 regarding best practices for lodging facilities, as well as any other relevant Health Officer Directives, including, for example, Directive No. 2020-17 (if there is a gift-shop or other retail on-site), including as those directives may be amended from time to time.

(Added September 14, 2020; Revised September 30, 2020, October 27, 2020, November 16,



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2020, December 4, 2020, December 9, 2020; January 27, 2021, and March 23, 2021; Non-substantive revisions October 20, 2020 and November 3, 2020; Revised and subsection suspended November 10, 2020; Subsection reinstated and revised March 2, 2021)

**(21) Indoor Movie Theaters**

- a. **Basis for Addition.** Viewing movies or other projected entertainment indoors in an enclosed space involves multiple risk factors, including, for example, the nearby seating of groups of people from different Households, the enclosed nature of the space, and the duration of the entertainment. When coupled with strong mitigation measures such as screening of patrons, mandatory use of Face Coverings, following safety protocols for eating and drinking including implementation of ventilation measures, maintaining physical distancing between different groups, and following other protocols, the risks associated with indoor movie theatres can present manageable risks, although avoiding indoor theaters is safer, especially for unvaccinated older adults and others who are vulnerable to complications from COVID-19.
- b. **Description and Conditions to Operate.** Any facility that projects entertainment onto a large-format screen indoors (an “indoor movie theater”) may operate subject to the following limitations and conditions:
  - i. The indoor movie theater must limit the number of people, excluding Personnel, who are present in the space to the **lesser** of: (1) 50% of the facility’s normal maximum occupancy (patrons only), (2) 200 people (patrons only), or (3) the number of people (patrons and Personnel) who can maintain at least six feet of physical distance from each other in the facility at all times. If a movie theater complex has multiple individual indoor movie theaters the 50% occupancy limit applies to the complex as a whole and to each individual theater, and the 200-person maximum applies to each individual theater. Operators should stagger start and end times to ensure that there is not mixing of patrons in common areas;
  - ii. The indoor movie theater facility must screen all patrons and other visitors on a daily basis using the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the “Screening Handout for Non-Personnel”). Screening must occur before people are allowed to enter to prevent the inadvertent spread of the SARS-CoV-2 virus. A copy of the Screening Handout for Non-Personnel must be provided to anyone on request, although a poster or other large-format version of the Screening Handout for Non-Personnel may be used to review the questions with people verbally. Any person who answers “yes” to any screening question is at risk of having the SARS-CoV-2 virus, must be prohibited from entering or being seated in the indoor movie theater, and should be referred for appropriate support as outlined on the Screening Handout for Non-Personnel. The indoor movie theater can use the guidance available online at [www.sfdcp.org/screen](http://www.sfdcp.org/screen) for determining how best to conduct screening. People who are feeling ill, have exhibited symptoms of COVID-19 within 24

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hours of arriving at the indoor movie theater or answer “yes” to any screening must be kept from entry and must cancel or reschedule their ticket. In such cases, patrons must not be charged a cancellation fee or other financial penalty and must be given a full refund;

- iii. Food or beverage concessions inside movie theaters may open in accordance with all applicable requirements set forth in Health Officer Directive Nos. 2020-35 including: (1) patrons of up to six people from three households may purchase tickets to sit together and eat or drink and there is at least six feet of distance from all other patrons, (2) there is service to patrons in their seats consistent with the rules for indoor dining under Health Officer Directive 2020-16 or patrons purchase their food and beverages and consume them only while the patrons are in their seats, (3) the indoor movie theater implements at least one of the DPH-approved ventilation measures; and (4) the movie theater operator provides a safety monitor to help ensure compliance with safety;;
- iv. The indoor movie theater must ensure that all Personnel and patrons wear a Face Covering at all times as required by Health Officer Order No. C19-12, including as that order may be amended from time to time, unless the person is specifically exempted from the face covering requirements;
- v. The indoor movie theater must post signs at all entrances notifying patrons of the rules, including the requirement to wear a face covering at all times and, if food or beverage concessions are offered, recommending that unvaccinated older adults and other unvaccinated people with chronic conditions or compromised immune systems – and those who live with them – defer at this time going to movie theaters where concessions are served;
- vi. The indoor movie theater must prevent patrons from gathering in common areas and must close lounges, arcades, or other areas designed for casual gathering;
- vii. Patrons must remain outside the indoor movie theater until they are ready to be seated, and the indoor movie theater is prohibited from allowing customers to line up in advance of opening doors for individual showings (which may require the indoor movie theater to space out showings to allow sufficient time for cleaning and seating between shows);
- viii. The establishment must add all COVID-19 related signage to the establishment as required by Sections 4.g, 4.h, and 4.i of the Stay-Safer-At-Home Order. The County is making available templates for the signage available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>; and
- ix. Each indoor movie theater must have created, posted, and implemented a Social Distancing Protocol checklist (Appendix A to this Order) and also comply with Health Officer Directive No. 2020-35, including as that directive may be amended from time to time, regarding required best practices for indoor movie theaters.

For clarity, these rules for indoor movie theaters do not allow any of the following to occur, each of which is still prohibited by the Order: indoor bars (except as allowed under Section (8) above

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for indoor dining) or dance clubs, regardless of whether they use large-format screens as part of their entertainment or décor; indoor social events where large-format screens are used but are not the primary focus of the gathering; live indoor in-person entertainment, including concerts, plays, musicals, ballet, or other artistic events (except as allowed for recording or streaming under the Order); and the operation of any food service bar, beverage bar, or restaurant operated within the indoor movie theater facility(except as allowed under Health Officer Directive 2020-35)..

(Added September 30, 2020; Non-substantive revisions October 20, 2020 and November 3, 2020; Revised October 27, 2020, November 10, 2020, and March 23, 2021; Section suspended November 28, 2020; Reinstated with non-substantive revisions March 2, 2021)

**(22) Film and Media Productions**

- a. Basis for Addition. When capacity is limited and health safety mitigation measures are used, film and media productions involve relatively low contact intensity and number of contacts. Restrictions can be placed to ensure that few inherently risky activities involving the removal of Face Coverings are involved. And when such activities are involved, additional preventive measures—such as physical distancing, improved ventilation, and surveillance testing—can be used to address the resulting risk. Accordingly, the risk of transmission is relatively low as long as adequate precautions are taken.
- b. Description and Conditions to Operate.
  1. Film and Media Productions covered by the September 21, 2020 “COVID-19 Return To Work Agreement With DGA, IATSE, SAG-AFTRA and Teamsters/Basic Crafts” ([https://www.sagaftra.org/files/sa\\_documents/ReturnToWorkAgreement\\_wAMPTP.pdf](https://www.sagaftra.org/files/sa_documents/ReturnToWorkAgreement_wAMPTP.pdf)) (“Return to Work Agreement”) may operate subject to compliance with all of the terms and conditions set forth in that agreement, except that:
    - i. The cast, crew, and other Personnel on location is limited to the fewest number of Personnel needed (up to a maximum of 50 people in one location); and
    - ii. if the production is complying with the pre-employment testing requirement by using two rapid tests conducted within 48 hours before the start of employment, as provided in Section 2.a.i.(3) of the Return to Work Agreement, the two samples must be collected at different times: one 24-48 hours before the start of employment and one within 24 hours before the start of employment.
  2. Outdoor Film and Media Productions: Outdoor film and media production that are not covered by the Return to Work Agreement may operate, subject to the following conditions:

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- i. The cast, crew, and other Personnel on location is limited to the fewest number of Personnel needed (up to a maximum of 50 people in one location, subject to clause v below);
  - ii. The film or media production must ensure COVID-19 symptom and exposure screening is completed for all cast, crew, and other Personnel on each day of the production as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be permitted to enter the location;
  - iii. Face Coverings must be worn at all times, except (a) as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time, (b) while filming outdoors as long as the person remains at least six feet from other talent, crew, and other Personnel, and the public at all times, or (c) while personal services (e.g., makeup or hair) are being provided, in which case the safety precautions set forth in Section 1.11 of Exhibit A to Health Officer Directive 2020-23, including as that directive may be amended in the future, must be followed;
  - iv. Because singing and playing wind or brass instruments can transmit particles farther in the air than breathing or speaking quietly, singing and playing wind or brass instruments is not allowed outdoors unless (a) the individual is at least six-feet away from crew, cast, and other Personnel, and public and uses a Face Covering for singing or a mask or other fabric over the wind instrument’s bells or openings where air/sound exit, or (b) the individuals is at least 12 feet from all crew, cast, and other Personnel, and the public; and
  - v. The production must comply with the Social Distancing Requirements set forth in Section 8.o of this Order.
3. Indoor Film and Media Productions: Indoor film and media production that are not covered by the Return to Work Agreement may operate, subject to the following conditions:
- i. The cast, crew, and other Personnel on location is limited to the fewest number of Personnel needed (up to a maximum of 50 people in one location, subject to clause v below);
  - ii. The film or media production must ensure COVID-19 symptom and exposure screening is completed for all cast, crew, and other Personnel before they enter the location on each day of the production as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be permitted to enter the location;
  - iii. Except as provided below, Face Coverings must be worn by all cast, crew, and other Personnel at all times:

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- a) Individuals who are specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time, are excused from the Face Covering requirement;
- b) Cast members may remove Face Coverings while personal services (e.g., makeup or hair) are being provided, in compliance with the safety precautions set forth in Section 1.10 of Exhibit A to Health Officer Directive 2020-30, including as that directive may be amended in the future;
- c) Cast members may remove Face Coverings while filming—including to sing, chant, shout or play a wind instrument—if all of the following conditions are met:
  - (1) All other crew and Personnel in the room must wear a well-fitted mask and are strongly recommended to wear a non-vented N95 mask, even if not fit-tested, to provide maximum protection. Guidance regarding well-fitted masks can be found at: [www.sfc-dcp.org/maskingupdate](http://www.sfc-dcp.org/maskingupdate);
  - (2) The production must increase ventilation as much as possible, including by implementing at least one of the following ventilation measures:
    - All available windows and doors are kept open (Doors and Windows required to be kept closed for fire/life safety purposes are exempt. Make sure open windows do not create falling hazards especially for children.)
    - HVAC systems fully operational
    - Appropriately sized Portable Air Cleaners

If due to smoke or other conditions the production cannot implement any of those measures for a period of time, face coverings cannot be removed until ventilation measures can be reinstated; and

- (3) The production must adhere to the following testing requirements:
  - If the shoot is scheduled to last one or two days, the cast member(s) who will be removing their Face Coverings must receive a negative nucleic acid diagnostic test for COVID-19 within 72 hours before the shoot starts.
  - If the shoot is scheduled to last between three and seven days, the cast member(s) who will be removing their Face Coverings must receive a (a) negative nucleic acid diagnostic test for COVID-19 within 72 hours before the shoot starts and (b) a

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negative nucleic acid diagnostic test or rapid test every other day starting on the third day of the production.

- If the shoot is scheduled to last more than seven days, the Production must submit a plan to the Health Officer for pre-approval, as discussed below.
  - All testing must be done using tests that are approved by the United States Food and Drug Administration or by the California Department of Public Health.
  - All processing of tests must be conducted by a lab that complies with Health Officer Order No. C19-10, including as that order may be amended from time to time (available online at [www.sfdph.org/healthorders](http://www.sfdph.org/healthorders)), and including that the lab must meet the requirements to perform testing classified as high complexity under the Clinical Laboratory Improvement Amendments (“CLIA”) of Section 353 of the Public Health Service Act (including but not limited to having a CLIA waiver to perform such tests). Any lab that processes tests must also submit all results (not just positive results) via the State of California’s California Reportable Disease Information Exchange (“CalREDIE”) system or any replacement to that system adopted by the State of California.
  - The production must maintain a log of testing for all cast members who will be removing their Face Coverings, including name, date tested, type of test, and test result. The log must be retained for 12 months and be made available to SFPD upon request.
- iv. High touch surfaces must be cleaned and disinfected frequently using procedures effective against the Novel Coronavirus SARS-CoV-2 in accordance with CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/community/cleaning-disinfecting-decision-tool.html>).
- v. The production must comply with the Social Distancing Requirements set forth in Section 8.o of this Order.
- vi. Cast members may sing, shout, or chant with a face covering on as long as they remain at least 12 feet away from other individuals. Individuals may play a wind instrument with an instrument cover as long as they remain at least 12 feet away from other individuals. To cover their nose, musicians may wear a face covering with a mouth-slit in addition to, but not in place of, an instrument cover.
- vii. Productions may have craft service and catering at indoor locations, subject to the following requirements:

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- a) The production must notify cast, crew, and other Personnel that they are strongly encouraged to take food items to-go and eat outside or in areas away from other people and at least six feet apart from each other;
- b) Where feasible, productions should provide an outdoor area where cast, crew, and other Personnel can eat their meals at least six feet apart from each other;
- c) Seating in areas designated for eating must be at least six feet apart;
- d) In areas designated for eating, the production must limit the number of people in those spaces to the lesser of 50% of the maximum occupancy or the number of people who can safely maintain at least six feet of distance from each other at all times, up to 200 people;
- e) No buffets of self-serve food and beverage stations are allowed—only individually boxed meals and snacks may be offered; and
- f) Productions should consider staggering meals to lessen the number of people eating in the same area.

Companies that wish to proceed with productions that deviate from these conditions may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, ventilation, testing, health screening, and other procedures (for example, creating quarantine bubbles) that will be implemented to minimize the risk of transmission among participants. Plans must be submitted to HealthPlan@sfcityatty.org. Subject to the advance written approval of the Health Officer or the Health Officer’s designee, the production may then proceed consistent with the approved plan.

(Added November 3, 2020; Revised December 4, 2020, December 9, 2020, January 27, 2021, March 2, 2021, and March 23, 2021)

**(23) Real Estate Showings**

- a. Basis for Addition. Real estate agents, escrow agents, and other service providers that facilitate real estate transactions, such as home sales, apartment rentals, and commercial properties, are essential workers. Although virtual tours are the best way to minimize virus transmission, in-person showings do not involve any inherently risky activities involving the removal of Face Coverings. Accordingly, such in-person showings can be relatively low risk as long as mitigation measures, such as screening of participants, mandatory use of Face Coverings, maintaining physical distancing, and increasing ventilation, are followed.
- b. Description and Conditions to Operate. Real estate agents are allowed to show residential properties for rent or sale. Tours should be conducted virtually whenever feasible. When in-person showings are necessary, they are permitted under the following conditions:



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- i. Appointments for showings must be scheduled in advance;
- ii. Face Coverings must be worn at all times, except as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, including as that order may be amended from time to time;
- iii. All people participating in the showings must maintain social distancing of at least six feet from everyone who is not part of their own Household;
- iv. The real estate agent must ensure COVID-19 symptom and exposure screening is completed for all participants on the day of the showing before coming in to the unit as outlined by the Social Distancing Protocol and its Attachment A-2. Any person who answers “yes” to a screening question must not be permitted to enter;
- v. The real estate agent must introduce fresh outside air, for example by opening doors/windows, weather permitting, and operating ventilation systems; and
- vi. Participants must follow the requirements of the State’s COVID-19 Industry Guidance for Real Estate Transactions, available at <https://covid19.ca.gov/pdf/guidance-real-estate.pdf>.

(Added November 3, 2020; Suspended December 4, 2020; Reinstated with non-substantive revisions March 2, 2021; Non-substantive revisions March 23, 2021)

### **(24) Commercial Parking Garages**

- a. Basis for Addition. Personnel and customers can wear Face Coverings at all times and can maintain at least six feet of physical distance except for brief interactions (e.g., while transferring keys). No inherently risky activities involving the removal of Face Coverings are involved. This section reflects an existing FAQ—added on June 30, 2020—stating that garages were permitted to be open under specific health and safety conditions.
- b. Description and Conditions to Operate. Parking garages are permitted to operate for parking under the following conditions:
  - i. Garages must provide Face Coverings (as provided in Health Order No. C19-12, and any future amendment to that order), hand sanitizer or handwashing stations, or both, and disinfectant and related supplies to all Personnel;
  - ii. Face coverings must be worn by Personnel and customers at all times, except as specifically exempted from the face covering requirements in Health Officer Order No. C19-12, as that order may be amended from time to time;
  - iii. Garages must comply with the Social Distancing Requirements set forth in Section 15.o of the Stay-Safer-at-Home Order and prepare a Social Distancing Protocol as required in Section 5.d of the Order;

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- iv. Garages should encourage customers to use touchless payment options. When touchless payment is not used, sanitize any pens, counters, trays, or point of sale systems between each use by a customer. Create sufficient space to enable the customer to stand at least six feet away from the cashier while paying, or provide a physical barrier (e.g., Plexiglas of sufficient height and width to prevent transmission of respiratory droplets) between the customer and the cashier;
- v. Vehicle windows must be left open to the greatest extent possible—particularly in the moments before and during a transfer; and
- vi. Whenever possible, steering wheels should be wiped down before transferring the vehicle from one person to another.

(Added November 16, 2020; Non-substantive revisions March 23, 2021)

**(25) Limited One-on-One Personal Training Inside Gyms and Fitness Centers—  
SUPERSEDED**

- a. Basis for Addition. Exercising indoors in an enclosed space involves multiple risk factors, including the enclosed nature of the space and the increased respiration involved with exercise. When coupled with strong mitigation measures such as strictly limiting the number of people present in a facility, mandatory use of Face Coverings, maintaining physical distancing, requiring at least one ventilation measure and following other protocols, the risks associated with limited one-on-one personal training are manageable. Consistent with Section 5.c of the Order and to the extent possible, personal trainers are urged to provide one-on-one personal training services outdoors to further decrease the risk.
- b. Description and Conditions to Operate. Limited one-on-one personal training is allowed indoors subject to the following conditions:
  - i. Only one trainer and one client may be in a facility at any time (if the client is a parent or guardian of minor children, the person may bring their children with them but not other adults from the same Household; if the person is an adult who needs assistance, the person may bring a caregiver);
  - ii. In addition to the trainer and client, one additional individual may be present in the facility to monitor compliance with this Order or manage the facility;
  - iii. Face Coverings must be worn by Personnel and clients at all times, except as specifically exempted from the Face Covering requirements in Health Officer Order No. C19-12, as that order may be amended from time to time;
  - iv. All participants must maintain at least six feet from each other at all times and at least twelve feet from each other when engaged in aerobic activity;
  - v. The facility must add all COVID-19 related signage to the establishment as required by Sections 4.g, 4.h, and 4.i(ii) of the Stay-Safer-At-Home Order

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(templates for the signage are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>);

- vi. The facility must use at least one of the following ventilation strategies: (1) All available windows and doors accessible to fresh outdoor air are kept open (doors and windows required to be kept closed for fire/life safety purposes are exempt; make sure open windows do not create falling hazards especially for children); (2) Fully operational HVAC systems; or (3) Portable Air Cleaners in each room that are appropriately sized for the room or area they are deployed in (see SFDPH’s Guidance on “Ventilation for Non-Healthcare Organizations During the COVID-19 Pandemic,” available online at <https://www.sfdcp.org/COVID-Ventilation> for more information); and
- vii. The facility must have created, posted and implemented a Social Distancing Protocol and must comply with any and all requirements contained in Health Officer Directive No. 2020-31, regarding indoor gyms and fitness centers including, without limitation, all enhanced cleaning requirements.

(Added November 28, 2020; Suspended December 4, 2020; Reinstated with non-substantive revisions January 27, 2021)

**(26) Indoor Drowning Prevention Classes**

- a. Basis for Addition. Drowning is a leading cause of death and injury for children. Drowning prevention classes are associated with decreased risk of childhood drowning. Swimming pools have few high-touch surfaces and to-date, the CDC is unaware of any scientific reports of COVID-19 transmission through pool water. Risks associated with swimming pools can be substantially mitigated with limitations to ensure adequate social distancing and limit intermixing between Households.
- b. Description and Conditions to Operate. Individuals may use swimming pools for the specific purpose of teaching by certified instructors of drowning prevention to children ages 1 year and older, and swimming pools may open and operate, subject to the following conditions:
  - i. The facility must have created, posted, and implemented a Social Distancing Protocol;
  - ii. The facility must comply with all rules and requirements for pools—including but not limited to capacity restrictions, ventilation requirements, Face Covering rules, and distancing requirements—listed in Section 7 of Appendix C-2 of this Order and Health Officer Directive No. 2020-24, including as items are revised in the future;
  - iii. Swimmers and their parent/caregiver cannot enter the facility until not more than five minutes before the start of their lesson;

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- iv. A maximum of one adult observer per household may be present per enrolled swimmer, and adult caregivers of swimmers who participate in swim lessons independently are encouraged to wait outside the facility during lessons, if possible;
- v. Except for members of the same Household, swimmers must remain at least six feet apart at all times except for brief interactions between instructor and student;
- vi. At the direction of the instructor, one adult caregiver may enter the water to support instruction of children;
- vii. If more than one class is occurring in a pool at the same time, classes must be kept at least 12 feet apart from each other,
- viii. If swim lanes will be used during drowning prevention instruction, instruction must be limited to the capacity limits for swimmers per lane, except that members of the same Household may occupy a single lane;
- ix. All instructional equipment must be cleaned and sanitized between use; and
- x. Lockers rooms and showers are open in accordance with the safety protocols listed in Directive No. 2020-24.

(Added March 2, 2021; Revised March 23, 2021)

**Order No. C19-07u – Appendix C-2: Allowed Additional Activities**

**[Revised March 23, 2021]**

**A. General Requirements**

The “Additional Activities” listed below may resume, subject to the requirements set forth in the Order and to any additional requirements set forth below or in separate guidance by the Health Officer. These activities were selected based on current health-related information, the risk criteria set forth in Section 3 of the Order, and the overall impact that allowing these activities to resume will have on mobility and volume of activity in the County.

The health-related basis for selection of Additional Activities and the specific requirements for risk mitigation are generally summarized below.

Activities that are permitted to operate outdoors may, subject to any applicable permit requirements, conduct their operations under a tent, canopy, or other shelter, as long as the shelter complies with: (1) the California Department of Public Health’s November 25, 2020 guidance regarding “Use of Temporary Structures for Outdoor Business Operations” (available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Use-of-Temporary-Structures-for-Outdoor-Business-Operations.aspx>); and (2) SFDPH’s guidance on “Safer Ways to Use New Outdoor Shared Spaces for Allowed Activities During COVID-19” (available at <https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf>).

**B. List of Additional Activities**

For purposes of the Order, Additional Activities include the following based on the summarized health risk related rationale:

(1)	Outdoor Museums, Outdoor Historical Sites, and Outdoor Public Gardens .....	2
(2)	Golf, Tennis and Pickleball.....	3
(3)	Dog Parks.....	4
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(5)	Libraries for Curbside Pickup and Return .....	6
(6)	Youth and Adult Sports, Recreation, Dance and Exercise .....	6
(7)	Swimming Pools .....	9
(8)	Drive-In Gatherings .....	10
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**(1) Outdoor Museums, Outdoor Historical Sites, and Outdoor Public Gardens**

- a. **Basis for Addition.** Personnel and visitors can wear Face Coverings and maintain at least six feet of physical distance from people in different Households at all times. And outdoor activities are safer than indoor activities. Finally, the number, frequency and proximity of contacts can be minimized through capacity limitations and the risk of virus transmission can be reduced through other health protocols.
- b. **Description and Conditions.** Outdoor museums, outdoor historical sites, and outdoor public gardens (for example, the Botanical Gardens and Japanese Tea Garden may reopen to the public—and individuals may leave their residence and travel to visit these locations—subject to the following conditions:
  1. Only outdoor spaces may be open to the public, except for restrooms as provided below.
  2. Face Coverings must be worn by all staff and visitors, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order is amended in the future;
  3. Physical distancing of at least six-feet must be maintained at all times other than between members of the same Household;
  4. Other than picnic tables, which may be available for use with signs instructing patrons to clean them before and after use, common high-touch equipment and fixtures must be off-limits, with signage and with physical barriers as appropriate;
  5. Public restrooms, if any, must
    - a. be routinely disinfected frequently throughout the day,
    - b. have open doors to prevent touching of door handles or knobs,
    - c. have soap and paper towels, and
    - d. have signs promoting handwashing;
  6. The facility must provide for contactless payment systems or, if not feasible, sanitize any payment systems, including touch screens, payment portals, pens, and styluses, after each customer use. Under San Francisco’s Legal Tender Law, customers must be allowed to pay with cash but to further limit person-to-person contact, Personnel should encourage customers to use credit, debit, or gift cards for payment;
  7. Signage must be posted at each public entrance to inform all personnel and customers that they must not enter if they are experiencing COVID-19 symptoms (list the symptoms in the San Francisco COVID-19 Health Screening Form for non-personnel (Attachment A-2), maintain a minimum six-foot distance from one another while in the facility or location, wear a Face Covering at all times, and not shake hands or engage in any unnecessary physical contact (sample signs are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>);

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For clarity, this section does not apply to outdoor zoos, which are covered under Section 12 of Appendix C-1.

(Added May 17, 2020; revised June 1, 2020 and November 3, 2020; Non-substantive revisions on July 13, 2020; Revised and suspended in part on December 4, 2020; Reinstated January 27, 2021)

**(2) Golf, Tennis and Pickleball**

- a. Basis for Addition. Low-contact sports like golf, tennis and pickleball involve a low number of contacts and a lower chance of physical contact, as long as the groups engaged in play together are small, maintain required physical distance, and avoid sharing equipment among different Households. These lower risks of transmission can be further mitigated by sanitation and hygiene practices. .
- b. Description and Conditions. Individuals may play golf outdoors and tennis or pickleball indoors and outdoors, and outdoor or indoor tennis or pickleball facilities/clubs and indoor facilities/clubs for the playing of golf may open, subject to the following conditions:
  1. Face Coverings must be worn by all golf ,tennis, or pickleball facility/club Personnel, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order may be amended from time to time;
  2. All golf, tennis, and pickleball players must wear a Face Covering while in facility/club parking lots, when entering and exiting facilities/clubs, and while waiting to play—unless otherwise required under this Order, Face Coverings may be removed during play if nobody from a different Household is within 30 feet of the player;
  3. For golf, a maximum of four people from the same or different Households may share a tee time but members of different Households may not share a golf cart, should not share equipment, and must maintain at least six feet of physical distance from each other at all times. Tee times must be scheduled 10 minutes or more apart;
  4. Doubles tennis and pickleball may be played outdoors between members of up to four different Households. Singles tennis and pickleball may be played indoors or outdoors between members of different Households subject to the capacity and other safety protocols for use of indoor recreation facilities. Tennis and pickleball players from different Households should not share equipment and should maintain at least six feet of distance between each other to the greatest extent possible—it is strongly recommended that they maintain that distance at all times; and
  5. Before resuming or continuing operations, each golf, tennis, or pickleball facility/club must create, post and implement a Social Distancing Protocol checklist (Appendix A to this Order) and comply with Health Officer Directive No. 2020-15, including as

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that directive may be amended from time to time, regarding required best practices for tennis and golf.

(Added June 1, 2020; Non-substantive revisions July 13, 2020; Revised September 1, 2020, December 4, 2020, December 9, 2020, January 27, 2021, March 2, 2021, and March 23, 2021)

**(3) Dog Parks**

- a. Basis for Addition. Although taking a dog to a dog park may involve mixing of Households, individuals can wear Face Coverings at all times and maintain at least six feet of physical distance from members of other Households except for short interactions. No inherently risky activities involving the removal of Face Coverings are involved. Also, outdoor activities carry a lower risk of transmission than indoor interactions and activities, and risk of transmission can be reduced through health protocols.
- b. Description and Conditions. Individuals may take their dogs to dog parks (both enclosed and unenclosed), and all outdoor dog parks may open, subject to the following conditions:
  1. Face Coverings must be worn by all people in the dog park, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order is amended in the future;
  2. The Centers for Disease Control and Prevention (CDC) has advised that “[u]ntil we learn more about how this virus affects animals,” owners should “treat pets as you would other human family members to protect them from a possible infection.” Specifically, the CDC recommends that pet owners: “Do not let pets interact with people or other animals outside the household,” “Walk dogs on a leash, maintaining at least 6 feet (2 meters) from other people and animals,” and “Avoid dog parks or public places where a large number of people and dogs gather.” Accordingly, pet owners are urged to use on-leash dog parks or keep their dogs on a leash, particularly if the dog is not under voice control—pet owners who choose to let their dogs be off leash in an off-leash dog park should prevent their dog from interacting with other people or animals to the greatest extent feasible;
  3. People in the dog park should maintain at least six feet of physical distance from people or animals other than those in their same Household;
  4. People must bring their own water for themselves and their pets, and must not use common touch water facilities in the park;
  5. People must use their sleeve or a disposable cloth to touch high-touch surfaces like gates;
  6. People should bring their own bags for picking up and disposing of pet waste;
  7. Signage must be posted at each dog park to inform people that they must: avoid entering the location if they have a cough or fever, maintain a minimum six-foot



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distance from one another, wear a Face Covering at all times, and not shake hands or engage in any unnecessary physical contact (sample signs are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>); and

8. People must follow any other rules and regulations adopted by the operator of the dog park.

(Added June 1, 2020; Non-substantive revisions July 13, 2020)

### **(4) Small Outdoor Gatherings**

- a. Basis for Addition. As provided in Section 4.f of the Order, gatherings among different Households are strongly discouraged to help prevent the spread of COVID-19, and larger gatherings pose higher risks. Although small outdoor gatherings involve mixing of Households, individuals can wear Face Coverings at all times, except when eating and drinking, and maintain at least six feet of physical distance from others outside their Household at all times. Inherently risky activities involving the removal of Face Coverings can be—and are strongly urged to be—minimized to the greatest extent possible. Also, outdoor activities carry a lower risk of transmission than indoor interactions and activities, and risk of transmission can be reduced through health protocols.
- b. Description and Conditions. As further provided in Section 3.a of the Order, all people are strongly encouraged to continue staying safe at home and minimizing unnecessary interactions with other Households to the maximum extent possible. But individuals may participate in small outdoor gatherings subject to the following conditions:
  1. No more than three different Households up to a maximum of 25 people in total between all Households, may participate in any other outdoor gathering under this section, unless all are members of the same Household.
  2. Gatherings that involve eating or drinking must be limited to no more than three different Households up to a maximum of six people in total for all Households;
  3. Participants outside of the same Household should maintain six feet of physical distance between each other to the greatest extent possible. Participants must otherwise follow all Social Distancing Requirements (Section 8.o of the Order), and wear Face Coverings unless eating, drinking, or exempted from wearing a Face Covering under Health Officer Order No. C19-12 (the Face Covering Order), including as that order may be amended from time to time; and
  4. Participants and hosts of small outdoor gatherings must comply with Health Officer Directive No. 2020-19, including as that directive may be amended from time to time, regarding required best practices for small outdoor gatherings and with the health guidelines for safer interactions set forth in the Tip Sheet for Safer Interactions During COVID-19 Pandemic, posted at: [www.sfcdep.org/communicable-disease/diseases-a-z/covid19whatsnew](http://www.sfcdep.org/communicable-disease/diseases-a-z/covid19whatsnew).

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For clarity, this section does not allow contact sports to resume among members of different Households except as allowed in Section 6 below. This section does not apply to outdoor religious or political protest gatherings, which are covered by Sections 9 and 10, below. This section does not apply to limit gatherings that are otherwise allowed under the Order or any Health Officer directive providing industry-specific guidance. Indoor social gatherings among different Households are not allowed at this time.

(Added June 11, 2020; Non-substantive revisions July 13, 2020 and September 14, 2020; Revised October 20, 2020, December 9, 2020, March 2, 2021, and March 23, 2021; Suspended December 4, 2020; Reinstated and revised January 27, 2021)

### **(5) Libraries for Curbside Pickup and Return**

- a. **Basis for Addition.** Personnel and patrons can wear Face Coverings at all times and maintain at least six feet of physical distance except for brief interactions (e.g., while picking up items). Patrons interact only with a small number of individuals from other Households, and although Personnel are interacting with a moderate number of people, the duration of those interactions are low and safety limitations can ensure adequate social distancing and decrease the risk of virus transmission. In addition, interactions can occur outdoors, which further decreases risk.
- b. **Description and Conditions to Operate.** Libraries may open for curbside/outside pickup and drop off of items, and approved by the City Administrator. All Personnel and patrons must comply with Social Distancing Requirements—including the requirement to maintain at least six feet of physical distance—and wear a Face Covering at all times, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), as that order may be amended from time to time. Sanitation or quarantine of returned books or other items no longer required.

(Added July 20, 2020; Revised March 23, 2021)

### **(6) Youth and Adult Sports, Recreation, Dance and Exercise**

- a. **Basis for Addition.** In general, the more people from outside their Household with whom a person interacts, the closer the physical interaction is, the greater the physical exertion is, and the longer the interaction lasts, the higher the risk that a person with COVID-19 infection may spread it to others. Youth and adult sports, recreation, dance and exercise include varied activities that have different levels of risk for transmission of COVID-19. Based on current scientific evidence, outdoor activities present significantly lower risk of transmission relative to comparative indoor activities. And risk of transmission can be reduced by using mitigation strategies such as Face Coverings and maintaining physical distance to the greatest extent possible. Indoor activities are riskier but can be reduced by

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using mitigation strategies such as Face Coverings, maintaining physical distance, reducing capacity and implementing ventilation measures.

b. Description and Conditions.

1. Organized Non-Professional Youth and Adult Sports, Dance, and Exercise.

Organized non-professional youth sports, recreation, dance and exercise—including school- and community-sponsored programs, and private clubs and leagues—and recreational organized adult group sports, dance, and exercise activities (collectively, “youth and adult sports”) may occur, subject to the following conditions:

i. The following **outdoor** organized sports are allowed at this time:

- Physical conditioning, practice, skill-building, and training with at least six feet of physical distancing;
- Outdoor, low-contact sports—i.e., sports that allow participants to easily maintain physical distancing of at least six feet;
- Outdoor moderate-contact sports—i.e., sports that can be played with only incidental or intermittent close contact between participants; and
- Outdoor high-contact sports—i.e., sports that involve frequent or sustained close contact (and in many cases, face-to-face contact) between participants and high probability that respiratory particles will be transmitted between participants.

ii. The following **indoor** organized sports are allowed at this time:

- Physical conditioning, practice, skill-building, and training with at least six feet of physical distancing;
- Indoor low-contact sports—i.e., sports that allow participants to easily maintain physical distancing of at least six feet;
- Indoor moderate-contact sports—i.e., sports that can be played with only incidental or intermittent close contact between participants—if all of the requirements in Section 5.8 of Health Officer Directive No. 2021-01, including as that order may be amended in the future, are met; and
- Indoor high-contact sports—i.e., sports that involve frequent or sustained close contact (and in many cases, face-to-face contact) between participants and high probability that respiratory particles will be transmitted between participants—if all of the requirements in Section 5.8 of Health Officer Directive No. 2021-01, including as that order may be amended in the future, are met (except for wrestling and ice hockey, which are not allowed at this time because of their high risk).

For an illustrative list of outdoor and indoor low-contact, moderate-contact, and high-contact sports, see CDPH’s guidance on Outdoor and Indoor Youth and

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Recreational Adult Sports, available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/outdoor-indoor-recreational-sports.aspx>.

- iii. Indoor sports facilities may not exceed 25% capacity, up to 100 people total, including all Participants, coaches, other Personnel, and observers. This capacity limitation applies to the facility overall and to any individual rooms within the facility;
  - iv. Indoor sports facilities are strongly urged to implement at least one of the following ventilation strategies: (1) all available windows and doors accessible to fresh outdoor air are kept open; (2) fully operational HVAC system; or (3) appropriately sized Portable Air Cleaners;
  - v. The activity must comply with all of the relevant requirements set forth in the State’s guidance on Outdoor and Indoor Youth and Recreational Adult Sports (referenced above) and Health Officer Directive No. 2021-01, including as that directive may be amended from time to time.
2. **Informal Recreational and Athletic activities.** Outdoor low-contact, moderate-contact, and high-contact, and indoor low-contact informal recreational and athletic activities with members of other Households may occur, subject to the following conditions:
- i. Except as expressly provided elsewhere in this Order, no more than three Households up to 25 people total outdoors and up to 12 people total indoors may engage in these recreational and athletic activities together at any one time;
  - ii. Equipment (except balls, frisbees, or other similar recreational projectiles) should not be shared between Households;
  - iii. All recreational and athletic activities with members of another Household must occur entirely outdoors;
  - iv. Members of separate Households should maintain at least six feet of physical distance whenever possible; and
  - v. Face Coverings must be worn at all times, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order may be amended from time to time.

For an illustrative list of outdoor low-contact, moderate-contact, and high-contact sports, see CDPH’s guidance on Outdoor and Indoor Youth and Recreational Adult Sports, available at <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/outdoor-indoor-recreational-sports.aspx>.

3. **Outdoor exercise and recreational equipment.** The use of outdoor exercise and recreational equipment such as exercise benches, incline benches, pull-up bars, climbing bars, step-up posts, parcourses, fitness trails, and other similar fixtures or exercise areas for use by the public, as well as benches, seats, tables, barbeque pits,

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and grilling areas for shared use, is allowed. People using such equipment are reminded that practicing good hand hygiene and wiping down areas with a disinfecting wipe that is effective against the virus that causes COVID-19 is important and can reduce the risk of infection, and they are urged to do so before and after using such equipment. In addition, all other rules regarding public gatherings must be followed, such as requirements for wearing a Face Covering except while eating (as outlined in Health Officer Order No. C19-12, including as that order may be amended from time to time), physical distance requirements, and limitations on group size for different activities (for example, the restrictions on small outdoor gatherings listed in Section 4, above).

(Added September 1, 2020; Suspended December 4, 2020; Reinstated and revised December 9, 2020; Revised January 27, 2021, March 2, 2021, and March 23, 2021)

**(7) Swimming Pools**

- a. Basis for Addition. Swimming pools have few high-touch surfaces and have not been shown to be a high risk for transmission of COVID-19, even when swim without masks. Risks associated with swimming pools can be substantially mitigated with limitations to ensure adequate social distancing and limit intermixing between Households.
- b. Description and Conditions. Individuals may use public swimming pools, and public swimming pools may open and operate, subject to the following general conditions and more detailed requirements listed in Health Officer Directive No. 2020-24, including as that directive is updated in the future:
  - a. Outdoor pools are limited to 50% capacity and indoor pools to 25% capacity, based on the pool capacity submitted to the Department of Public Health for a pool permit. These capacity limits are upper limits, and the limits listed in this section and in Directive No. 2020-24 for specific activities also apply.
  - b. Lap swimming is limited to two swimmers per lane outdoors and one swimmer per lane indoors.
  - c. Except for members of the same Household, swimmers must remain at least six feet apart at all times.
  - d. Locker rooms and shower areas are open in accordance with the safety protocols listed in Directive No. 2020-24.
  - e. All gatherings are prohibited outside the pool, such as on pool decks, except (1) as expressly provided in Section 4, above, or Section 9 of Appendix C-1; and (2) members of a Household may observe a child or other person swimming to ensure safety and supervision.

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- f. All facilities that operate outdoor or indoor pools must otherwise comply with all requirements of Directive No. 2020-24.
- g. And before resuming operations, each operator of a swimming pool must create, post, and implement a Social Distancing Protocol.

(Added September 1, 2020; Non-substantive revisions December 4, 2020; Revised March 23, 2021)

**(8) Drive-In Gatherings**

- a. Basis for Addition. Drive-In Gatherings where all individuals remain in vehicles with members of their Household involve low contact intensity and frequency. Also, outdoor activities carry a lower risk of transmission than indoor interactions and activities, and risk of transmission can be reduced through health protocols.
- b. Description and Conditions. Drive-in gatherings, where participants stay in their vehicles, are permitted subject to the following conditions:
  - 1. All Drive-In Gatherings must be provided entirely outdoors in an area large enough to accommodate all distancing requirements of Directive 2020-28, including as that directive may be amended from time to time;
  - 2. Each Drive-In Gathering is limited to a maximum of 100 vehicles;
  - 3. Participants must remain within the bounds of the four wheels of their vehicle at all times except to use the restroom, to purchase or pickup food and beverage concessions in accordance with required safety protocols, or during an emergency;
  - 4. Live performances are allowed with performers who must wear Face Coverings and maintain at least six feet of distance from anyone from another Household. Performers may sing, chant, shout or play a wind or brass instrument (with a covering over the instrument) subject to the general safety rules in Section 3.i of this Order regarding singing, shouting, chanting and cheering and playing wind and brass instruments that apply outdoors;
  - 5. Face Coverings must be worn at all times a participant is outside the bounds of their vehicle or inside or sitting on the vehicle unless the participant is inside the vehicle and all windows are closed, in accordance with Health Officer Order C19-12 (the “Face Covering Order”), including as that order may be amended from time to time; and

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6. Before hosting a Drive-In Gathering, the Host must create, post and implement a Social Distancing Protocol and comply with the relevant provisions of Health Officer Directive No. 2020-28, including as that directive may be amended from time to time.

(Added September 14, 2020; Suspended December 4, 2020; Reinstated in part and revised January 20, 2021; Revised January 27, 2021, March 2, 2021, and March 23, 2021)

**(9) Religious Activities**

- a. Basis for Addition. In an effort to balance core First Amendment interests with public health, the Health Officer is creating special provisions for faith-based services and ceremonies. Even with adherence to physical distancing and Face Covering requirements, bringing members of different Households together to engage in in-person religious gatherings carries a higher risk of widespread transmission of COVID-19. Such gatherings may result in increased rates of infection, hospitalization, and death, especially among more vulnerable populations. Therefore, even though in-person religious gatherings are allowed by this provision, with safety limitations, it is strongly recommended that individuals use alternative means to practice their faith for the time being, such as the many online and broadcasting platforms available in the digital age, in place of in-person gatherings.
- b. Description and Conditions to Operate.
  1. Individual indoor prayer and counseling in houses of worship [SUPERSEDED]:
    - i. Only one individual member of the public may enter the house of worship at a time. If the person is a parent or guardian of minor children, the person may bring their children with them but not other adults from the same Household. If the person is an adult who needs assistance, the person may bring a caregiver.
    - ii. The member of the public must maintain at least six feet of physical distance from any Personnel present in the facility;
    - iii. All individuals in the facility must wear a Face Covering, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children);
    - iv. Doors and windows must be left open to the extent possible, or mechanical ventilation systems must be run, to increase ventilation;
    - v. The house of worship must establish protocols for frequent cleaning and disinfection of commonly used surfaces and high traffic areas such as lobbies, hallways, and chapels;
    - vi. Signage must be posted at each public entrance to inform all individuals that they must: avoid entering the house of worship if they have a cough or fever, maintain a minimum six-foot distance from one another while in the facility or

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location, wear a Face Covering at all times, and not shake hands or engage in any unnecessary physical contact (sample signs are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>); and

- vii. The house of worship must comply with the Social Distancing Requirements set forth in Section 15.k of this Order—and create, post and implement a Social Distancing Protocol (Appendix A of this Order).
2. Outdoor Religious Gatherings and Funerals: Houses of worship and operators of other facilities or groups may hold outdoor gatherings for the practice of religion, including religious services and funerals, subject to the following conditions:
    - i. Participants must maintain at least six feet of distance from members of different Households;
    - ii. All participants must wear a face covering, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order may be amended from time to time;
    - iii. No food or beverages may be served or sold;
    - iv. All participants are subject to the general safety rules in Section 3.i of this Order regarding singing, shouting, chanting and cheering and playing wind and brass instruments that apply outdoors;
    - v. No sharing or common use of utensils, food, drink or other items that could result in the transfer of oral or nasal secretions between different Households is permitted unless those objects or equipment are sanitized with cleaning products effective against COVID-19 in between uses by members of different Households;
    - vi. The gathering must comply with all of the relevant requirements set forth in Health Officer Directive No. 2020-19 regarding outdoor gatherings, including as that directive may be amended from time to time; and
    - vii. All participants must comply with any requirements—including permitting requirements and conditions—imposed by applicable public authorities.
  3. Gatherings for Indoor Religious Services and Cultural Ceremonies: As of February 6, 2021, houses of worship and operators of other facilities or groups may hold indoor gatherings for the practice of religion, including religious services and religious and cultural ceremonies, such as weddings and funerals, subject to the following conditions:
    - i. The facility must strictly limit attendance at Indoor Religious Gatherings to 50% of the capacity of the building. Capacity limits include congregants, visitors and other Participants, but do not include Personnel. The limit must be reduced below 50% if required due to the size of the indoor space and participants' ability to follow Social Distancing Requirements at all times.



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These capacity limits also apply to any individual room within the facility where people can gather;

- ii. The facility must comply with all of the requirements set forth in Health Officer Directive No. 2020-34, including as that directive is amended or updated in the future, with such requirements including, but not limited to, ensuring physical distancing between members of different Households, posting signage to remind people to adhere to best practices, ensuring adequate ventilation in accordance with updated DPH guidance, and various cleaning and sanitation requirements;
- iii. Participants may sing, shout, chant, cheer, and play wind instruments and brass instruments subject to the general safety rules in Section 3.i of this Order regarding singing, shouting, chanting and cheering and playing wind and brass instruments that apply indoors;
- iv. The facility must screen all patrons and other visitors on a daily basis using the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the “Screening Handout”). Screening must occur before people are allowed to enter to prevent the inadvertent spread of the SARS-CoV-2 virus. A copy of the Screening Handout must be provided to anyone on request, although a poster or other large-format version of the Screening Handout may be used to review the questions with people verbally. Any person who answers “yes” to any screening question is at risk of having the SARS-CoV-2 virus, must be prohibited from entering or being seated in the facility, and should be referred for appropriate support as outlined on the Screening Handout. The facility can use the guidance available online at [www.sfdcp.org/screen](http://www.sfdcp.org/screen) for determining how best to conduct screening. People who are feeling ill, have exhibited symptoms of COVID-19 within 24 hours of arriving at the facility or answer “yes” to any screening must be kept from entry;
- v. All participants and Personnel must wear a Face Covering, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order is revised in the future. A Face Covering is not required if a faith leader determines it is essential to a ritual or ceremony that Face Coverings be removed, subject to limitations listed in the directive; and
- vi. The facility must comply with the Social Distancing Requirements set forth in Section 8.o of this Order and create, post, and implement a Social Distancing Protocol (Section 4.d and Appendix A of this Order).

(Added September 14, 2020; Revised September 30, 2020, December 4, 2020, January 27, 2021, and March 23, 2021; Non-substantive revisions October 20, 2020; Revised and subsection suspended November 28, 2020; Subsection reinstated with non-substantive revisions February 8, 2021)

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**(10) Political Activity**

- a. Basis for Addition. In an effort to balance core First Amendment interests with public health, the Health Officer is creating special provisions for political activities. Even with adherence to physical distancing and face covering requirements, bringing members of different Households together to engage in in-person protests carries a higher risk of widespread transmission of COVID-19. Such gatherings may result in increased rates of infection, hospitalization, and death, especially among more vulnerable populations. In particular, activities like chanting, shouting, singing, and group recitation negate the risk-reduction achieved through six feet of physical distancing and face covering. Therefore, even though in-person political protests are allowed by this provision, with safety limitations, it is strongly recommended that individuals use alternative means of expression for the time being, such as the many online and broadcasting platforms available in the digital age, in place of in-person gatherings.
- b. Description and Conditions to Operate.
  1. Individual indoor political offices: [SUPERSEDED]
    - i. Only one person may be in the office or facility at a time except as outlined in this section b.1.
    - ii. One other individual at a time may temporarily come into the office or facility, such as for a brief meeting or to pick up or drop off materials.
    - iii. All individuals in the facility must wear a Face Covering as required by Health Officer Order No. C19-12, including as that order may be amended from time to time, subject to the limited exceptions in that order;
    - iv. Doors and windows must be left open to the extent possible, or mechanical ventilation systems must be run, to increase ventilation;
    - v. The facility must establish protocols for frequent cleaning and disinfection of commonly used surfaces and high traffic areas such as lobbies, hallways, and offices;
    - vi. Signage must be posted at each public entrance to inform all individuals that they must: avoid entering the location if they have a cough or fever, maintain a minimum six-foot distance from one another while in the facility or location, wear a Face Covering at all times, and not shake hands or engage in any unnecessary physical contact (sample signs are available online at <https://sf.gov/outreach-toolkit-coronavirus-covid-19>); and
    - vii. The facility or office must comply with the Social Distancing Requirements set forth in Section 15.k of this Order—and create, post and implement a Social Distancing Protocol (Appendix A of this Order).
  2. Indoor Political Protest Gatherings: Facilities and groups may hold outdoor gatherings for in-person political protests, subject to the following conditions:
    - i. The facility must strictly limit attendance at Indoor Political Protest Gatherings to 50% of the capacity of the building. Capacity limits include do

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not include Personnel. The limit must be reduced below 50% if required due to the size of the indoor space and participants' ability to follow Social Distancing Requirements at all times. These capacity limits also apply to any individual room within the facility where people can gather;

- ii. The facility must screen all participants using the standard screening questions attached to the Order as Appendix A and Attachment A-2 (the "Screening Handout for Non-Personnel"). Screening must occur before people enter the facility to prevent the inadvertent spread of the SARS-CoV-2 virus. A copy of the Screening Handout for Non-Personnel must be provided to anyone on request, although a poster or other large-format version of the Screening Handout for Non-Personnel may be used to review the questions with people verbally. Any person who answers "yes" to any screening question is at risk of having the SARS-CoV-2 virus, must be prohibited from entering the facility, and should be referred for appropriate support as outlined on the Screening Handout for Non-Personnel. The facility can use the guidance available online at [www.sfcddcp.org/screen](http://www.sfcddcp.org/screen) for determining how best to conduct screening;
  - iii. All participants and Personnel must wear a Face Covering, subject to the limited exceptions in Health Officer Order No. C19-12, including as that order may be amended from time to time;
  - iv. All participants are subject to the general safety rules in Section 3.i of this Order regarding singing, shouting, chanting and cheering and playing wind and brass instruments; and
  - v. The facility must comply with the Social Distancing Requirements set forth in Section 8.o of this Order and create, post, and implement a Social Distancing Protocol (Section 4.d and Appendix A of this Order).
3. Outdoor Political Protest Gatherings: Facilities and groups may hold outdoor gatherings for in-person political protests, subject to the following conditions:
- i. Participants must maintain at least six feet of distance from members of different Households;
  - ii. All participants must wear a Face Covering, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order may be amended from time to time; and
  - iii. No food or beverages may be served or sold;
  - iv. All participants are subject to the general safety rules in Section 3.i of this Order regarding singing, shouting, chanting and cheering and playing wind and brass instruments that apply outdoors;
  - v. No sharing or common use of objects or equipment is permitted unless those objects or equipment are sanitized with cleaning products effective against

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COVID-19 in between uses by members of different Households;

- vi. The gathering must comply with all of the relevant requirements set forth in Health Officer Directive No. 2020-19, including as that directive may be amended from time to time, regarding outdoor gatherings; and
- vii. All participants must comply with any requirements—including permitting requirements and conditions—imposed by applicable public authorities.

(Added September 14, 2020; Revised September 30, 2020, December 4, 2020, January 27, 2021, March 2, 2021, and March 23, 2021; Non-substantive revisions October 20, 2020)

**(11) Outdoor Playgrounds**

- a. Basis for Addition. Although taking children to a playground may involve mixing of Households, individuals can wear Face Coverings at all times and maintain at least six feet of physical distance from members of other Households except for short interactions. No inherently risky activities involving the removal of Face Coverings are involved. Also, outdoor activities carry a lower risk of transmission than indoor interactions and activities, and risk of transmission can be reduced through health protocols.
- b. Description and Conditions. Outdoor public playgrounds may open subject to the following conditions:
  - 1. Face Coverings must be worn by all people in the playground at all times, subject to the limited exceptions in Health Officer Order No. C19-12 (e.g., for young children), including as that order is amended in the future;
  - 2. All people (including children and adults) in the playground must maintain at least six feet of physical distance from people other than those in their same Household;
  - 3. Outdoor public playground operators and all people (including children and adults) in playgrounds must comply with all of the relevant requirements set forth in Health Officer Directive No. 2020-36 regarding outdoor public playgrounds.

(Added September 30, 2020; Revised November 3, 2020; Suspended December 4, 2020; Reinstated and revised December 9, 2020)

**(12) Outdoor Arts, Music and Theater Performances and Festivals**

- a. Basis for Addition. Although outdoor festivals involve mixing of Households, individuals can wear Face Coverings at all times, except when eating and drinking, and maintain at least six feet of physical distance from others outside their Household at all times. Also, outdoor activities carry a lower risk of transmission than indoor interactions and activities, and risk of transmission can be reduced through health protocols.

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- b. **Description and Conditions.** Beginning April 1, 2021, outdoor organized and supervised arts, music, and theater performances and festivals without assigned seating may resume subject to the following conditions:
1. No more than 50 patrons may attend the event at any time;
  2. Participants outside of the same Households must maintain at least six feet of physical distance between each other;
  3. All Personnel and patrons must wear Face Coverings unless eating, drinking, or exempted from wearing a Face Covering under Health Officer Order No. C19-12 (the Face Covering Order), including as that order may be amended from time to time;
  4. Patrons, personnel, and performers are subject to the general safety rules in Section 3.i of this Order regarding singing, shouting, chanting and cheering and playing wind and brass instruments that apply outdoors;
  5. The event must operate in compliance with Health Officer Directive No. 2021-02, including as that directive may be amended from time to time
  6. The organizer must submit a health and safety plan to DPH in advance of the event, but does not need to obtain approval of the plan before proceeding with the event. In the event SFDPH identifies deficiencies in the plan, SFDPH will follow up with the organizer but approval by the Health Officer is not required. An optional plan template, including the basic information that all plans must contain, will be available by April 1, 2021 at [www.sfdph.org/dph/alerts/covid-guidance/2021-02-HSP-Arts-Music-Outdoors.pdf](http://www.sfdph.org/dph/alerts/covid-guidance/2021-02-HSP-Arts-Music-Outdoors.pdf).

(Added March 23, 2021)

**(13) Limited Indoor Gatherings In Residences**

- a. **Basis for Addition.** Given the significant decrease in COVID-19 case and hospitalization rates and the increase in COVID-19 vaccination rates, limited indoor gatherings of people from different Households can be done in Residences in ways that reduce the risk of transmission. Even with protections such as physical distancing and use of Face Coverings at all times, such gatherings that do not involve fully vaccinated people are strongly discouraged at this time and should occur instead outdoors to the greatest extent possible in accordance with the outdoor gathering rules (such as for allowed outdoor religious services or other outdoor activities covered by this Order and Health Officer directives). For small indoor gatherings to occur in Residences as allowed by this section, the rules listed below must be followed to reduce the risk of harm from such gatherings.
- b. **Description and Conditions.** Beginning March 24, 2021, limited indoor gatherings of people from different Households may occur only in Residences as listed in this Section.

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Limited indoor gatherings are not allowed in any Business unless otherwise indicated below.

1. Gatherings occurring as allowed by an order or directive of the Health Officer. Indoor gatherings involving people from different Households may occur with safety modifications as allowed by any order or directive of the Health Officer (for example, for indoor religious services as allowed by this Order and Health Officer Directive No. 2020-34).
2. Small indoor gatherings in Residences with Face Coverings. Small indoor gatherings with Face Coverings in Residences may occur with these safety restrictions:
  - i. The gathering may only occur in a Residence, as defined in Section 3.b of this Order. No gathering under this subsection b.2 may occur in a Business (as defined in Section 8.e of this Order).
  - ii. The gathering is limited to 12 people, and the people attending may not reside in more than three different Households (as defined in Section 3.b of this Order).
  - iii. Every person must wear a Face Covering at all times during the gathering unless exempt from wearing a Face Covering by the Face Covering Order (Order No. C19-12, including as that order is revised in the future). For this reason, no food or beverages may be consumed during the gathering.
  - iv. Physical distance of six feet from other people not in the same Household should be maintained during the gathering.
  - v. Indoor areas should maximize ventilation whenever possible, including by opening windows and external doors to improve airflow in the area of the gathering.
  - vi. If anyone planning to attend the gathering has any symptom of COVID-19, they should not participate in the gathering, and others from the same Household should consider avoiding the gathering. A list of COVID-19 symptoms is available online at [www.sfcddp.org/covid19symptoms](http://www.sfcddp.org/covid19symptoms).
  - vii. Such gatherings that do not involve fully vaccinated people are strongly discouraged at this time and should occur instead outdoors to the greatest extent possible in accordance with the outdoor gathering rules.
3. Small indoor gatherings in Residences with people who are fully vaccinated for COVID-19. Small indoor gatherings in Residences with fully vaccinated people where some individuals may potentially remove Face Coverings may occur after the State of California allows them. The specific situations that would allow for the removal of Face Coverings are outlined by the United States Centers for Disease Control and Prevention (“CDC”) at: [www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated-guidance.html](http://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated-guidance.html). Such gatherings must abide by all safety precautions outlined by that CDC guidance as well as the following restrictions:

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- i. The gathering may only occur in a Residence, as defined in Section 3.b of this Order. No gathering may occur in a Business (as defined in Section 8.e of this Order) under this subsection b.2.
- ii. The gathering is limited to 12 people, and the people attending may not reside in more than three different Households (as defined in Section 3.b of this Order).

(Added March 23, 2021)