



## **Order No. 20-14c – Appendix C: Additional Businesses & Activities Permitted**

**[Revised September 2, 2020]**

### **General Requirements**

On Friday, August 28, 2020, the State announced a shift from its Monitoring List to a color-coded four-tier Blueprint for Safe Reopening. In doing so, the State altered the reopening plans for some businesses and activities, opening some that had been prohibited and imposing new standards on others. The State also reiterated that local Health Officers have the power to impose greater restrictions than the State.

In responding to the COVID-19 pandemic, the County of Alameda has limited businesses and activities to only those expressly permitted by the current Shelter-in-Place Order and this Appendix C. That practice will not change because of the State’s new framework. *Accordingly, even if the State permits a business or activity in the Tier the County occupies (as of September 2, 2020, the most restrictive, known as the Purple Tier), the County must also permit that business or activity before it may reopen under the State’s and the County’s restrictions.*

The “Additional Businesses” listed below may operate, subject to the requirements set forth in the Health Officer Order no. 20-14c (the “Order”) and to any additional requirements set forth below or in separate industry-specific guidance by the Health Officer. These businesses were selected to implement a measured expansion of commercial activity based on health-related considerations including the risks of COVID-19 transmission associated with types and modes of business operations, the ability to substantially mitigate transmission risks associated with the operations, and related factors, such as the following:

- **Increase in mobility and volume of activity**—the overall impact the reopening will have on the number of people leaving their homes and traveling to work at or access the business;
- **Contact intensity**—the type (close or distant) and duration (brief or prolonged) of the contact involved in the business;
- **Number of contacts**—the approximate number of people that will be in the setting at the same time;
- **Modification potential**—the degree to which mitigation measures can decrease the risk of transmission.

To mitigate the risk of transmission to the greatest extent possible, before resuming operations, each Additional Businesses must:

**Prepare, post, implement, and distribute to their Personnel a written Site-Specific Protection Plan** as specified in Section 15.h of the Order and set forth in Appendix A, and required by the State of California outlined in its [guidance](#) that addresses all applicable best practices set forth in relevant Health Officer directives, including how it will comply with all applicable Statewide guidance issued by the State of California, which is hereby incorporated by reference and should be treated as if issued by the Health Officer.



As used in this Appendix C, “Personnel” means the following people who provide goods or services associated with the Additional Business in the County: employees; contractors and sub-contractors (such as those who sell goods or perform services onsite or who deliver goods for the business); independent contractors (such as “gig workers” who perform work via the Additional Business’s app or other online interface); vendors who are permitted to sell goods onsite; volunteers; and other individuals who regularly provide services onsite at the request of the Additional Business.

**Each Additional Business must comply with Social Distancing Requirements as well as all relevant [state guidance](#) and local directives.** Where a conflict exists between the state guidance and local public health directives related to the COVID-19 pandemic, the most restrictive provision controls.

### **List of Additional Businesses**

For purposes of the Order, Additional Businesses include the following based on the summarized health risk related rationale:

- (1) **Retail Stores.** Retail stores not otherwise authorized to operate by an Order of the Health Officer may operate in the County of Alameda, subject to applicable industry guidance issued by the State of California (<https://covid19.ca.gov/pdf/guidance-retail.pdf>), and all of the following conditions:
  - a. **Curbside/Outside Pickup.** All retail stores may, and are encouraged to, operate for curbside or other outdoor pickup in lieu of or in addition to indoor retail as allowed below, subject to applicable industry guidance issued by the State of California (<https://covid19.ca.gov/pdf/guidance-retail.pdf>) and all of the following conditions:
    - i. If a store is not open for indoor shopping, it may display and sell goods on tables outside the store with required permits and licensing, subject to safety protocols and provided that such displays do not cause congestion or block the path of travel. Customers may not enter a store not open for indoor shopping.
    - ii. The store must implement measures to prevent customers from blocking pedestrian access or causing vehicle congestion while picking up goods.
    - iii. The store must employ reasonable measures to require customers to comply with Social Distancing Requirements at the pickup areas, including but not limited to marking locations at six-foot intervals for customers to stand while waiting in line.
    - iv. The store must limit the number of employees in enclosed areas, to ensure at least six feet of separation between employees to limit COVID-19 transmission, and shall comply with the requirements of the Retail Industry Guidance published by the California Department of Public Health (“CDPH”) and the Department of Industrial Relations (“DIR”) (<https://covid19.ca.gov/pdf/guidance-retail.pdf>), as may be amended from time-to-time.
  - b. **Indoor Retail.** All retail stores may open for indoor shopping, subject to applicable industry [guidance](#) and any restrictions issued by the State of California and the following conditions:
    - i. Due to restrictions imposed by the State, the store must limit its indoor occupancy to 25% of the store’s normal maximum occupancy. For grocery stores only, occupancy must be capped at 50% of the store’s normal maximum. Shopping centers and malls must close food courts and common areas.



- ii. The store must employ reasonable efforts to ensure that its customers and employees comply with Face Coverings and Social Distancing Requirements while in the store.
- iii. The store must limit the number of employees in enclosed areas, to ensure at least six feet of separation between employees to limit COVID-19 transmission, and shall comply with the requirements of the Retail Industry Guidance published by the California Department of Public Health (“CDPH”) and the Department of Industrial Relations (“DIR”) (<https://covid19.ca.gov/pdf/guidance-retail.pdf>), as may be amended from time-to-time.
- iv. Stores open for indoor shopping may move their goods outside for display and sale with required permits and licensing, subject to safety protocols and provided that such displays do not cause congestion or block the path of travel.

(Added May 18, 2020; Amended to add Indoor Retail June 18, 2020; Amended to add reference to additional State restrictions July 19, 2020; amended September 2, 2020 to add State-imposed occupancy maximums)

(2) **Manufacturing.** Manufacturing businesses permitted to operate under the state Resilience Roadmap (<https://covid19.ca.gov/roadmap/>), as it is amended from time-to-time, may operate in the County of Alameda. Manufacturers must place limitations on the number of employees in enclosed areas, to ensure at least six feet of separation between employees to limit COVID-19 transmission, and shall comply with the requirements of the Manufacturing Industry Guidance published by CDPH and DIR (<https://covid19.ca.gov/pdf/guidance-manufacturing.pdf>), as it is amended from time-to-time.

(Added May 18, 2020)

(3) **Logistics and Warehousing.** Logistics and warehousing facilities permitted to operate under the state Resilience Roadmap (<https://covid19.ca.gov/roadmap/>), as it is amended from time-to-time, may operate in the County of Alameda. Logistics and warehousing facilities must place limitations on the number of employees in enclosed areas, to ensure at least six feet of separation between employees to limit COVID-19 transmission, and shall comply with the requirements of the Logistics and Warehousing Facility Industry Guidance published by CDPH and DIR (<https://covid19.ca.gov/pdf/guidance-logistics-warehousing.pdf>), as it is amended from time-to-time.

(Added May 18, 2020)

(4) **Limited Services.** Businesses providing “limited services,” with limited person-to-person contact and permitted to operate under the State Resilience Roadmap, including dog walkers and pet grooming services, may operate in the County of Alameda. Limited services providers shall comply with Site-Specific Protection Plan set forth in the Order and with the requirements set forth in the Limited Services Industry Guidance published by CDPH and DIR (<https://covid19.ca.gov/pdf/guidance-limited-services.pdf>).

(Added June 5, 2020)

(5) **Places of Worship and Providers of Religious Services and Cultural Ceremonies.** Places of worship and providers of religious services and cultural ceremonies may hold in-person religious services and cultural ceremonies, subject to applicable guidance issued by the State of California (<https://covid19.ca.gov/pdf/guidance-places-of-worship.pdf>) and the County of Alameda



incorporated into this Appendix C by this reference, and any additional restrictions issued by the State, and in accordance with the following:

- a. Providers of religious services and cultural ceremonies are strongly encouraged to continue to provide streaming services to allow remote participation by vulnerable populations and those who choose not to come in person to services and ceremonies.
- b. In-person religious services and cultural ceremonies must be held outdoors, by order of the State of California. For such services and ceremonies, the number of attendees may not exceed 100 persons, or 25 percent of the capacity of the area in which the gatherings take place, whichever is less. Providers of religious services and cultural ceremonies are strongly encouraged to limit in-person participation smaller numbers, e.g., as little as 25 or fewer. In-person religious services and cultural ceremonies may not be held indoors, by order of the State of California.
- c. In-person religious services and cultural ceremonies can involve extended periods of close contact, increasing the risk of transmission of COVID-19 at these events. As such, it is recommended that event organizers consider maintaining contact information of attendees at services or ceremonies and that this information be kept by the event's organizer for at least 21 days after the event. The purpose of this recommendation is to assist ACPHD with effective contact tracing in case of an outbreak that may have affected people attending the event.

(Added June 18, 2020; Amended July 19, 2020; Amended August 21, 2020)

**(6) First Amendment Activities.** Individuals may participate in in-person, outdoor political gathering or protests as long as physical distancing of six feet between persons or groups of persons from different households or Social Bubbles is maintained at all times. All persons participating in permitted constitutionally protected activities should comply with Health Officer Order No. 20-13 (the "Face Covering Order").

(Added June 18, 2020)

**(7) Outdoor Dining.** Restaurants and other food facilities may provide outdoor sit-down meals, subject to the applicable requirements set forth in the Dine-In Restaurants Guidance published by CDPH and DIR (<https://covid19.ca.gov/pdf/guidance-dine-in-restaurants.pdf>), and the following requirements and limitations in addition to those required elsewhere in the currently operative Order:

- a. Restaurants providing outdoor dining must have all necessary permits required to provide outdoor food service. Outdoor seating arrangements must limit the number of patrons at a single table to no more than six individuals who are part of a single household, living unit, or Social Bubble.
- b. Tables must be arranged to ensure at least six feet distance between each table, such that no customer is sitting within six feet of any other customer at a separate table.
- c. Lounge areas, like fire pits, can be occupied as long as six-foot distancing between separate households, living units, or Social Bubbles can be maintained at all times.
- d. Entertainment events are not allowed.
- e. Outdoor dining, placement of outdoor seating arrangements, and food service must be in compliance with local laws, regulations, and permitting requirements, including:



- i. For restaurants and other food facilities reopening after having been completely closed for a month or longer, the operator will ensure prior to opening that:
  1. All equipment, plumbing, and ventilation systems are operational.
  2. All food stored on-site during closure has been maintained at proper temperatures and is not contaminated (if in doubt, food shall be discarded).
  3. All expired food shall be discarded.
  4. Any insect or rodent infestation is abated.
  5. The facility is thoroughly cleaned.
  6. Staff are up-to-date on food handler training or certification.
- ii. For all restaurants and other food facilities regardless of whether they were ever closed:
  1. If not previously performed, clean and sanitize dining areas and all other areas that have not been in use.
  2. Post near each entrance door(s) and near restroom door(s) in a manner readily visible to the public and employees both the written Site-Specific Protection Protocol required by this Order. Food facilities may use the “Cal/OSHA COVID-19 General Checklist for Dine-in Restaurants” (“General Checklist”) found at <https://covid19.ca.gov/pdf/checklist-dine-in-restaurants.pdf> as the framework for the written health and safety plan, checking the applicable boxes. The Site-Specific Protection Plan (Appendix A) can be found at <http://acphd.org/media/587169/health-officer-order-20-14-a-appendix-a-protection-plan-guidance-and-template-english.pdf>
  3. Designate COVID-19 supervisor/person(s) in charge to ensure the implementation of the food facilities’ Site-Specific Protection Plan. The designated COVID-19 supervisor/person(s) in charge must always be present on-site during business hours.
- f. Facilities that currently offer curbside pickup, takeaway, and/or delivery service are strongly encouraged to continue that practice in addition to providing outdoor dining. Lines for pickup or takeaway must be in a separate area other than the outdoor dining area and must prevent patrons from unnecessarily accessing the outdoor dining area.
- g. If the restaurant has a host stand, it must be located at the entry of the outdoor dining area so as to prohibit patrons from unnecessarily walking through the outdoor dining area.
- h. Guardians of children twelve or younger are required to ensure their children comply with Social Distancing Requirements at all times.
- i. Alcohol may be sold to patrons in conjunction with a meal, but it may not be sold independently. Wineries with outdoor tasting facilities may provide tastings without the need to provide food or a meal.
- j. Bar areas must remain closed to customers, except that restaurants with outdoor, unenclosed bar areas may use those areas for additional outdoor dining space, provided that they do not keep or serve alcohol from an outdoor bar.



- k. Bathrooms should be sanitized frequently.
- l. Hand sanitizer or hand washing stations should be made available in the outdoor dining area.
- m. Patrons are required to wear a face covering except when eating or drinking at a dining table. Patrons may remove face coverings to eat or drink while seated at a table outdoors, but they must wear face coverings in all of the following circumstances:
  - 1. While waiting in line;
  - 2. While going to or from their table;
  - 3. When ordering their meals or otherwise interacting with employees;
  - 4. While seated at a table and waiting for food, drinks or checks to arrive;
  - 5. After meals and beverages have been consumed;
  - 6. While inside a facility to use a restroom or to order or pick up food from a quick-service operation; and
  - 7. At other times that a facility requires face coverings to be worn.

(Added June 18, 2020; Amended to expand direction on Face Coverings July 19, 2020; Amended to allow wine tastings without meal service August 21, 2020)

**(8) Outdoor Non-Contact Fitness Classes.** Outdoor fitness classes (including dance classes) with up to 12 people, including the instructor are allowed under the following conditions:

- a. The instructor and all participants must wear face coverings at all times, except when engaged in high-intensity aerobic activity.
- b. The instructor and all participants must arrange themselves to provide adequate social distancing of at least 6 feet at all times. Greater distance is recommended for high-intensity aerobic activity.
- c. No member of the class may share equipment, and equipment should be sanitized between uses.
- d. The instructor or organizer for the classes must obtain any required use authorizations from the owner or manager of the outdoor space, including permits for using parks required by any city, county, or district before undertaking the fitness classes.
- e. It is recommended that the instructor or organizer for fitness classes consider maintaining contact information of attendees and that this information be kept by the event's organizer for at least 21 days after the event. The purpose of this recommendation is to assist ACPHD with effective contact tracing in case of an outbreak that may have affected people attending the event.

(Added June 18, 2020; Amended September 2, 2020 to include dance classes)

**(9) Outdoor Museums, Outdoor Historical Sites, and Publicly Accessible Gardens.** Outdoor museums, outdoor historical sites, and publicly accessible gardens may open subject to applicable requirements set forth in the Outdoor Museums Guidance published by CDPH and DIR (<https://covid19.ca.gov/pdf/guidance-outdoor-museums.pdf>) and the following limitations in addition to those required elsewhere in the Order:



- a. Members of the public are not allowed to access any indoor facilities associated with outdoor museums, outdoor historical sites, or publicly accessible gardens, except to use restrooms, which must be frequently cleaned. All business and transactions involving members of the public must occur outdoors.
- b. Businesses operating under this category must implement measures to ensure that social distancing of at least six feet is maintained at all times other than between members of the same household.

(Added June 18, 2020)

(10) **Dog Parks.** Individuals may take their dogs to dog parks (both enclosed and unenclosed), and all dog parks may open, subject to the following conditions:

- a. Face coverings must be worn by all people in the dog park, subject to the limited exceptions in the Face Covering Order (e.g., for young children over the age of 2), including as that order is amended from time to time;
- b. Pet owners are urged to use on-leash dog parks or keep their dogs on a leash, particularly if the dog is not under voice control—pet owners who choose to let their dogs be off leash in an off-leash dog park should prevent their dog from interacting with other people or animals to the greatest extent feasible;
- c. People in the dog park should maintain at least six feet of physical distance from people or animals other than those in their same household, living unit, or Social Bubble;
- d. People must bring their own water for themselves and their pets, and must not use common water facilities in the park;
- e. People should bring their own bags for picking up and disposing of pet waste;
- f. Signage must be posted at each dog park to inform people that they must: avoid entering the location if they have a cough or fever, maintain a minimum six-foot distance from one another, wear a face covering at all times, and not shake hands or engage in any unnecessary physical contact (sample signs are available online at <https://covid-19.acgov.org/covid19-assets/docs/business-flyer-covering-order-2020.04.20.pdf>); and
- g. People must follow any other rules and regulations adopted by the operator of the dog park.

(Added June 18, 2020)

(11) **School and College Sports.** School and College sports teams may train or hold non-contact practices, conditioning, or drills outdoors in groups of up to 12 team members and one coach.

- a. Team members and coaches should maintain a separation of at least six feet from other individuals and avoid the use of shared equipment, and all shared equipment should be sanitized between uses.
- b. Coaches shall wear face coverings at all times. Team members shall wear face coverings except when engaged in distance running or other high-intensity aerobic activity.
- c. Participants should limit their participation to one sport or activity and shall remain members of one stable group of up to 12 team members and one coach.
- d. Locker rooms, weight rooms, or other indoor facilities may not be used at this time.



(Added June 18, 2020; Amended to broaden application August 21, 2020)

- (12) **Professional Sports.** Professional sports teams that wish to resume practices, games, or tournaments and broadcasting of those events in the County of Alameda, without in-person spectators, may submit to the Health Officer a proposed plan detailing the sanitation, social distancing, health screening, and other procedures that will be implemented to minimize the risk of transmission among players, staff, media, broadcast crew, and any others who will be in the facility. The plan must include a proposal for interval testing (without using County resources) of all players, coaching staff, trainers, and others who will be present in the facility. Plans must be submitted to [COVIDRecovery@acgov.org](mailto:COVIDRecovery@acgov.org). Subject to the advance written approval of the Health Officer or the Health Officer's designee, the team may then resume activities consistent with the approved plan, including any conditions to approval of the Health Officer or the Health Officer's designee. Teams, games, exhibitions, and tournaments must also comply with any applicable Health Officer directives to the extent they are consistent with the approved plan; in the event of an inconsistency, the approved plan controls. Finally, crew, athletes, coaching staff and other workers should also abide by protocols agreed to by labor and management, to the extent they are at least as protective of health as the approved plan. The requirements of this section apply to both home teams and visiting teams.

(Added July 19, 2020; Amended August 21, 2020)

- (13) **Zoos.** Zoos may open subject to applicable requirements set forth in the Outdoor Museums Guidance published by CDPH and DIR (<https://files.covid19.ca.gov/pdf/guidance-zoos-museums.pdf>) and the following limitations in addition to those required elsewhere in the Order:
- a. Facilities in this category must ensure that attendance remains below the lesser of: (i) 50% of the maximum capacity for the outdoor space that is permitted to open; or (ii) the capacity based on the ability of Personnel and patrons to comply with the Social Distancing Requirements.
  - b. Facilities must employ reasonable efforts to ensure that visitors and employees comply with Face Covering and Social Distancing Requirements while visiting.
  - c. Facilities must ensure that members of the public are not allowed to access any indoor areas associated with the facility, except to use restrooms, which must be frequently cleaned. Facilities must also provide hand-washing or sanitizing stations at reasonable intervals.
  - d. Facilities must implement measures to ensure that social distancing of at least six feet is maintained at all times other than between members of the same household.
  - e. Facilities may not provide food or beverage sales, except in outdoor areas that allow for social distancing. Purchasers of food or beverages must leave the area of sale upon purchase, and may not congregate or use common dining areas like picnic tables.
  - f. Facilities must close, and must not permit members of the public to access, interactive outdoor exhibits like petting zoos or other interactive exhibits, outdoor rides, playgrounds, or theaters.
  - g. Facilities must not be made available for special events or parties.
  - h. All business and transactions involving members of the public must occur outdoors.

(Added July 19, 2020; Amended August 21, 2020)

- (14) **Outdoor Swimming Pools.** Beginning at 8:00 a.m. on August 28, 2020, outdoor swimming pools may operate subject to applicable requirements set forth in the Campgrounds, RV Parks, and Outdoor Recreation Guidance published by CDPH and DIR





(<https://files.covid19.ca.gov/pdf/guidance-campgrounds.pdf>) and the following limitations in addition to those required elsewhere in the Order:

- a. All shared outdoor pools, except those that are ordinarily unstaffed such as pools owned in common by Homeowners' Associations (HOAs), must have at least one staff member in addition to a lifeguard on duty at all times to ensure compliance with state and County Orders.
- b. Operators of outdoor pools must limit the number of individuals in the pool at any time.
- c. Face coverings must be worn when out of the water whenever six feet of physical distancing cannot be maintained, unless exempt under the Face Covering Order.
- d. The following areas must remain closed:
  - i. All indoor areas associated with the pool, including locker and shower areas, except restrooms.
  - ii. Indoor shared swimming pools unless part of a health care operation or a personal household pool used only by members of that household. Indoor pools operated by an HOA also must remain closed.
  - iii. Water slides, water rides, and other water attraction areas must be closed by order of the State of California.
  - iv. Water fountains, except no-touch bottle filling stations.
  - v. Common areas, including snack bars and lounging or sunbathing areas.
  - vi. Hot tubs, saunas, and steam rooms.

(Added August 21, 2020)

(15) **Outdoor Winery Tastings.** Beginning at 8:00 a.m. on August 28, 2020, wineries within the County of Alameda may conduct outdoor wine tastings subject to applicable requirements set forth in the Restaurants, Wineries, and Bars Guidance published by CDPH and DIR (<https://files.covid19.ca.gov/pdf/guidance-restaurants-bars-wineries--en.pdf>) and the following limitations in addition to those required elsewhere in the Order:

- a. Tastings may be arranged by appointment only. Facilities are encouraged to space appointments so that tasting groups do not overlap. Facilities must not allow tastings that combine individuals from different households in the same group.
- b. Beverages must be poured by facility staff only, who should avoid touching patrons' glasses with either their hands or the bottle or other vessel while doing so. Patrons must not be allowed to touch tasting bottles.
- c. Facilities must provide a clean glass for each new tasting sample; facility workers should not pour wine into a glass that a customer has already used.
- d. Facilities must discontinue use of communal dump buckets, spit buckets, or other such vessels, and must provide patrons with individual, disposable containers to avoid splash contamination between guests.



- e. All indoor areas of the winery must be closed to the public, except to allow access to restrooms, handwashing facilities, quick pickup of food or other goods, or as necessary to access outdoor tasting areas. All indoor seating areas must be closed.
- f. The facility must ensure that all persons at outdoor tastings comply with the Face Covering Order and observe social distancing requirements. Patrons may only remove face coverings when necessary to eat or drink. Patrons must wear face coverings:
  - 1. While waiting in line;
  - 2. While going to or from their table or seat;
  - 3. When ordering or otherwise interacting with employees;
  - 4. While seated at a table or seat and waiting for food, drinks or checks to arrive;
  - 5. After meals and beverages have been consumed;
  - 6. While inside a facility to use a restroom or to order or pick up food from a quick-service operation; and
  - 7. At other times that a facility requires face coverings to be worn.
- g. The facility must ensure that the outdoor tasting area has a free flow of air throughout the entire space. Accordingly, all seating areas must have at least three sides open to the outside, with enclosing walls no higher than four feet. Umbrellas, canopies, and other shade structures are only permissible if they do not have sides.
- h. Live events, such as concerts and performances are not allowed at outdoor winery tastings at this time.

Wineries may provide outdoor tasting without accompanying meals. This section is not intended to, and does not, permit tastings without accompanying food by breweries, brewpubs, bars, or other facilities that are not wineries, as those are prohibited by State guidance.

(Added August 21, 2020)

- (16) Indoor Hair Salons and Barbershops.** Beginning at 8:00 a.m. on September 4, 2020, Hair Salons and Barbershops may provide services indoors subject to the applicable requirements set forth in the Hair Salons and Barbershop Guidance published by CDPH and DIR (<https://files.covid19.ca.gov/pdf/guidance-hair-salons--en.pdf>) and the following limitations in addition to those required elsewhere in the Order:
- a. Providers must only provide services by appointment only and must refuse service to walk-in customers. Appointments must be spaced to permit time to clean and disinfect service areas between customers.
  - b. Providers must call customers in advance of the appointment to:
    - i. confirm that the customer has not experienced symptoms of, or been tested positive for, COVID-19 during the preceding 14 days, and has not come into contact with someone who has symptoms of, or who has been tested positive for, COVID-19 in the prior 14 days;



- ii. instruct the customer to come alone (unless a parent or guardian needs to accompany a minor, or an attendant needs to accompany a customer with disability); and
    - iii. instruct them not to arrive at the facility more than 5 minutes before the appointment.
  - c. No customers may gather or linger in indoor areas, such as lounges, reception areas, or lobbies.
  - d. To the extent feasible, Service Providers must erect barriers such as plexiglass screens to separate the customer from the service provider.
  - e. Service Providers and Customers must wear face coverings at all times. Providers must wear face coverings; glasses goggles, or face shields; disposable or washable smocks (laundered between use with different clients); and disposable gloves if appropriate for the service provided.
  - f. No Hair Salon or Barbershop may offer or perform any service that would require or likely lead to the customer's removal of a face covering. Eyebrow waxing and threading, eyelash treatments, removal of facial hair, and facials are prohibited at this time. Haircuts and hair styling are allowed so long as they do not require the removal of face coverings.
  - g. Dual services, in which two or more providers attend a single customer at the same time, are prohibited.
  - h. To the extent feasible, Hair Salons and Barbershops are encouraged to perform services outside, subject to the Outdoor Personal Care Services requirements of this Appendix C.

(Added September 2, 2020)

**(17) Outdoor Personal Care Services.** Personal Services Providers, including Nail Salons, Skin Care and Waxing services and non-medical massage providers may provide services outdoors subject to applicable requirements set forth in the Expanded Personal Care Services Provided Outside Guidance published by CDPH and DIR (<https://files.covid19.ca.gov/pdf/guidance-outdoor-personal-care--en.pdf>) and the following limitations in addition to those required elsewhere in the Order:

- a. Providers must only provide services by appointment only and must refuse service to walk-in customers. Appointments must be spaced to permit time to clean and disinfect service areas between customers.
- b. Providers must call customers in advance of the appointment to:
  - i. confirm that the customer has not experienced symptoms of, or been tested positive for, COVID-19 during the preceding 14 days, and has not come into contact with someone who has symptoms of, or who has been tested positive for, COVID-19 in the prior 14 days;
  - ii. instruct the customer to come alone (unless a parent or guardian needs to accompany a minor, or an attendant needs to accompany a customer with disability); and
  - iii. instruct them not to arrive at the facility more than 5 minutes before the appointment.
- c. All indoor areas except for restrooms, hand washing facilities, and as needed to access outdoor service areas are to remain closed to the public. No customers may gather or linger in indoor areas.



- d. To the extent feasible, Service Providers must erect barriers such as plexiglass screens to separate the customer from the service provider.
- e. Service Providers and Customers must wear face coverings at all times. Providers must wear face coverings; glasses goggles, or face shields; disposable or washable smocks (laundered between use with different clients); and disposable gloves if appropriate for the service provided.
- f. No Personal Service Provider may offer or perform any service that would require or likely lead to the customer's removal of a face covering. Eyebrow waxing and threading, eyelash treatments, removal of facial hair, and facials are prohibited at this time. Haircuts and hair styling are allowed so long as they do not require the removal of face coverings.
- g. Dual services, in which two or more providers attend a single customer at the same time, are prohibited.

(Added August 21, 2020; Amended September 2, 2020 to distinguish between Personal Care Services and Hair Salons & Barbershops)

- (18) **Outdoor Recreational Activities.** Beginning at 8:00 a.m. on September 4, 2020, Outdoor Recreational Activities, such as miniature golf, batting cages, driving ranges, and kart racing facilities may reopen subject to the Family Entertainment Centers Guidance published by CDPH and DIR (<https://files.covid19.ca.gov/pdf/guidance-family-entertainment--en.pdf>). Notwithstanding the State's guidance, play structures, including but not limited to bounce houses, ball pits, and playgrounds must remain closed.

(Added September 2, 2020)